

148740--0

### **CITY OF PHOENIX**

**Finance Department** 

# REQUEST FOR PROPOSAL RFP 19-033 PERIODICAL AND ELECTRONIC JOURNAL SUBSCRIPTION SERVICES Requirements Contract

Jennifer Holland
Procurement Officer
251 W. Washington St. 8<sup>th</sup> Floor
Phoenix, AZ 85003
Phone: (602) 261-8700
jennifer.holland@phoenix.gov

Solicitation Issue Date: August 17, 2018



### **TABLE OF CONTENTS**

SECTION I – INSTRUCTIONS	4
SECTION II – STANDARD TERMS AND CONDITIONS	16
SECTION III – SPECIAL TERMS AND CONDITIONS	31
SECTION IV – INSURANCE AND INDEMNIFICATION	33
SECTION V - SCOPE	37
SECTION VI: SURMITTALS	42



Please read before continuing to the offer document.

## SOLICITATION RESPONSE CHECK LIST

Check	off each of the following as the necessary action is completed.
	All forms have been completed and signed, including Solicitation Disclosure form.
	All Submittals are included.
	Reviewed and verified prices offered.
	Checked price extensions and totals.
	Included any required drawings or descriptive literature.
	If required, checked and included the amount of the offer surety.
	Reviewed the insurance requirements, if any, to assure compliance.
	Included the specified number of copies of the offer as indicated in Submittal section.
	Included signed addenda, if any.
	Addressed the mailing envelope to the Procurement Officer on the solicitation front page, at the address listed in Schedule of Events.
	The mailing envelope clearly shows your company name and address, the solicitation number, and the offer opening date.
	Mailed the response in time – City must receive offers no later than the date



#### SECTION I - INSTRUCTIONS

The City of Phoenix invites sealed offers for Phoenix Library Department's periodical and electronic journal subscription service for a five-year period commencing on or about January 1, 2019.

This solicitation is available through Arizona Relay Service 7-1-1. Please call TTY 800-367-8939 for assistance.

Notwithstanding the foregoing, this Agreement will terminate upon the earliest occurrence of any of the following:

- reaching the end of the term and any extensions exercised as set forth above;
- termination pursuant to the provisions of this Agreement.
- 1. CITY'S VENDOR SELF-REGISTRATION AND NOTIFICATION: Vendors must be registered in the City's eProcurement Self-Registration System at https://www.phoenix.gov/financesite/Pages/EProc-help.aspx in order to receive solicitation notices, respond to solicitations and access procurement information. The City may, at its sole discretion, reject any offer from an Offeror who has not registered in the City's eProcurement system.

### 2. SCHEDULE OF EVENTS:

ACTIVITY (All times are local Phoenix time)	DATE	
Written Inquiries Due Date	August 24, 2018 by Noon	
Offer Due Date	Friday, September 7, 2018 by 2:00 PM	
Offer Submittal Location	251 W. Washington St., 8th Floor	
	Phoenix, AZ 85003	

The City reserves the right to change dates and/or locations as necessary, and the City does not always hold a Pre-Offer Conference or Site visit.

3. OBTAINING A COPY OF THE SOLICITATION AND ADDENDA: Interested Offerors may download the complete solicitation and addenda from https://www.phoenix.gov/solicitations. Internet access is available at all public libraries. Any interested offerors without internet access may obtain this solicitation by calling the Procurement Officer or picking up a copy during regular business hours at the City of Phoenix Finance Department, Procurement Division,

251 W. Washington St. 8<sup>th</sup> Floor, Phoenix, AZ 85003. It is the Offeror's responsibility to check the website and verify all required information is submitted with their offer.

### 4. PREPARATION OF OFFER:

- **4.1.** All forms provided in Submittal Section must be completed and submitted with the offer. The signed and completed Solicitation Disclosure form must be included or your offer may be deemed non-responsive.
- 4.2. It is permissible to copy Submittal forms if necessary. Erasures, interlineations, or other modifications of the offer must be initialed in original ink by the authorized person signing the offer. No offer will be altered, amended or withdrawn after the specified offer due date and time. The City is not responsible for Offeror's errors or omissions.
- 4.3. All time periods stated as a number of days will be calendar days.
- 4.4. It is the responsibility of all Offerors to examine the entire solicitation and seek clarification of any requirement that may not be clear and to check all responses for accuracy before submitting an offer. Negligence in preparing an offer confers no right of withdrawal after due date and time. Offerors are strongly encouraged to:
  - **4.4.1.** Consider applicable laws and/or economic conditions that may affect cost, progress, performance, or furnishing of the products or services.
  - **4.4.2.** Study and carefully correlate Offeror's knowledge and observations with the solicitation and other related data.
  - **4.4.3.** Promptly notify the City of all conflicts, errors, ambiguities, or discrepancies that Offeror has discovered in or between the solicitation and other related documents.
  - 4.4.4. The City does not reimburse the cost of developing, presenting or providing any response to this solicitation. Offers submitted for consideration should be prepared simply and economically, providing adequate information in a straightforward and concise manner. The Offeror is responsible for all costs incurred in responding to this solicitation. All materials and documents submitted in response to this solicitation become the property of the City and will not be returned.
  - 4.4.5. Offerors are reminded that the specifications stated in the solicitation are the minimum level required and that offers submitted must be for products or services that meet or exceed the minimum level of all features specifically listed in this



- solicitation. Offers offering less than any minimum specifications or criteria specified are not responsive and should not be submitted.
- 4.4.6. Offer responses submitted for products considered by the seller to be acceptable alternates to the brand names or manufacturer's catalog references specified herein must be submitted with technical literature and/or detailed product brochures for the City's use to evaluate the products offered. Offers submitted without this product information may be considered as non-responsive and rejected. The City will be the sole judge as to the acceptability of alternate products offered.
- **4.4.7.** Prices will be submitted on a per unit basis by line item, when applicable. In the event of a disparity between the unit price and extended price, the unit price will prevail unless obviously in error.
- 5. **EXCEPTIONS:** Offerors must conform to all of the requirements specified in the solicitation. The City encourages Offerors to send inquiries to the procurement officer rather than including exceptions in their Offer.
  - 5.1. If an Offeror has exceptions based on the scope then Offeror must include a list of exceptions to the requirements of the solicitation and attachment documents, if any, stated on a separate page labeled "Exceptions Statement." Offeror must identify the reason for the requested change, provide alternate language and provide an explanation.
  - 5.2. It is the intent of the City to award a contract on a fair, competitive basis. For this reason, the City may view any "Exception" in response to any material conditions or requirement of the solicitation, as an attempt by the Offeror to vary the terms of the solicitation which, in fact, may result in giving the Offeror an unfair advantage. For this reason, the City will, at its option, not allow exceptions to any material requirement if, in the opinion of the City, the exceptions alter the overall intent of the solicitation, unless the exception would be of material benefit to the City. Additionally, the City may, at its option, deem any submittal non-responsive based on exceptions by the Offeror.



6. INQUIRIES: All questions that arise relating to this solicitation should be directed via email to the Procurement Officer and must be received by the due date indicated in the Schedule of Events. The City will not consider questions received after the deadline.

No informal contact initiated by Offerors on the proposed service will be allowed with members of City's staff from date of distribution of this solicitation until after the closing date and time for the submission of offers. All questions concerning or issues related to this solicitation must be presented **in writing**. The Procurement Officer will answer written inquiries in an addendum and publish any addendums on the Procurement Website.

- 7. ADDENDA: The City of Phoenix will not be responsible for any oral instructions made by any employees or officers of the City of Phoenix in regard to the offering instructions, plans, drawings, specifications, or contract documents. Any changes to the plans, drawings and specifications will be in the form of an addendum. The Offeror must acknowledge receipt of any/all addenda by signing and returning the document with the offer submittal.
- 8. BUSINESS IN ARIZONA: The City will not enter into contracts with foreign corporations not granted authority to transact business, or not in good standing in the state of Arizona, with the Arizona Corporation Commission.
- 9. LICENSES: If required by law for the operation of the business or work related to this Offer, Offeror must possess all valid certifications and/or licenses as required by federal, state or local laws at the time of submittal.
- **10.CERTIFICATION:** By signature in the offer section of the Offer and Acceptance page, Offeror certifies:
  - The submission of the offer did not involve collusion or other anticompetitive practices.
  - The Offeror must not discriminate against any employee, or applicant for employment in violation of Federal or State Law.
  - The Offeror has not given, offered to give, nor intends to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted offer.



11.SUBMISSION OF OFFER: Offers must be in possession of the Department on or prior to the exact time and date indicated in the Schedule of Events. Late offers will not be considered. The prevailing clock will be the City Department's clock.

Offers must be submitted in a sealed envelope and the following information should be noted on the outside of the envelope:

Offeror's Name Offeror's Address (as shown on the Certification Page) Solicitation Number Solicitation Title

All offers must be completed in ink or typewritten. Include the number of copies that are required as indicated in the Submittal section.

- 12.WITHDRAWAL OF OFFER: At any time prior to the solicitation due date and time, an Offeror (or designated representative) may withdraw the offer by submitting a request in writing and signed by a duly authorized representative.
- 13.OFFER RESULTS: Offers will be opened on the offer due date, time and location indicated in the Schedule of Events at which time the name of each Offeror will be read. Offers and other information received in response to the solicitation will be shown only to authorized City personnel having a legitimate interest in them or persons assisting the City in the evaluation. Offers are not available for public inspection until after the City has posted the award recommendation on the City's website.

The City will post a preliminary offer tabulation on the City's website, <a href="https://www.phoenix.gov/solicitations">https://www.phoenix.gov/solicitations</a> within five calendar days of the offer opening. The City will post the information on the preliminary tabulation as it was read during the offer opening. The City makes no guarantee as to the accuracy of any information on the preliminary tabulation. Once the City has evaluated the offers, the City will post an award recommendation on the website. The City will not provide any further notification to unsuccessful Offerors.

14.AWARD OF CONTRACT: Unless otherwise indicated, award(s) will be made to the highest scored responsive, responsible Offeror(s) who are regularly established in the service contained in this solicitation and who have demonstrated the ability to perform the required service in an acceptable manner.



Notwithstanding any other provision of this solicitation, the City reserves the right to: (1) waive any immaterial defect or informality; or (2) reject any or all offers or portions thereof; or (3) reissue a solicitation.

A response to a solicitation is an offer to contract with the City based upon the terms, conditions, and specifications contained in the City's solicitation. Offers do not become contracts until they are executed by the Deputy Finance Director or Department Director. A contract has its inception in the award, eliminating a formal signing of a separate contract. For that reason, all of the terms, conditions and specifications of the procurement contract are contained in the solicitation, and in any addendum or contract amendment.

### 15. SOLICITATION TRANSPARENCY POLICY:

- 15.1. Commencing on the date and time a solicitation is published, potential or actual offerors or respondents(including their representatives) shall only discuss matters associated with the solicitation with the Mayor, any members of City Council, the City Manager, any Deputy City Manager, or any department director directly associated with the solicitation (including in each case their assigned staff, except for the designated procurement officer) at a public meeting, posted under Arizona Statutes, until the resulting contract(s) are awarded to all offers or responses are rejected and the solicitation is cancelled without any announcement by the Procurement Officer of the City's intent to reissue the same or similar solicitation.
- 15.2. As long as the solicitation is not discussed, Offerors may continue to conduct business with the City and discuss business that is unrelated to the solicitation with the City staff. Offerors may not discuss the solicitation with any City employees or evaluation panel members, except the procurement officer.
- 15.3. Offerors may discuss their proposal or the solicitation with the Mayor or one or more members of the Phoenix City Council, provided such meetings are scheduled through the Procurement Officer, and are posted as open meetings with the City Clerk at least 24 hours prior to the scheduled meetings. The City Clerk will be responsible for posting the meetings. The posted notice shall identify the participants and the subject matter, as well as invite the public to participate.
- 15.4. With respect to the selection of the successful Offerors, the City Manager and/or City Manager's Office will continue the past practice of exerting no undue influence on the process. In all solicitations of bids and proposals, any direction on the selection from the City Manager

- and/or City Manager's Office and Department Head (or representative) to the proposal review panel or selecting authority must be provided in writing to all prospective Offerors.
- 15.5. This policy is intended to create a level playing field for all Offerors, assure that contracts are awarded in public, and protect the integrity of the selection process. PROPOSERS THAT VIOLATE THIS POLICY SHALL BE DISQUALIFIED. After official Notice is received by the City for disqualification, the Proposer may follow the Protest process, unless the Solicitation is cancelled without notice of intent to re-issue.
- 15.6. "To discuss" means any contact by the proposer, regardless of whether the City responds to the contact. Offerors that violate this policy shall be disqualified until the resulting contract(s) are awarded, or all offers or responses are rejected and the solicitation is cancelled without any announcement by the Procurement Officer of the City's intent to reissue the same or a similar solicitation. The City interprets the policy as continuing through a cancellation of a solicitation until Council award of the contract, as long as the City cancels with a statement that the City will rebid the solicitation.

#### 16. PROTEST PROCESS

- 16.1. Offeror may protest the contents of a solicitation no later than seven days before the solicitation deadline when the protest is based on an apparent alleged mistake, impropriety or defect in the solicitation. Protests filed regarding the solicitation may be addressed by an amendment to the solicitation or denied by the City. If denied, the opening and award will proceed unless the City determines that it is in the City's best interests to set new deadlines, amend the solicitation, cancel or re-bid.
- **16.2.** Therefore, unless otherwise notified by a formal amendment, the Protester must adhere to all solicitation dates and deadlines, including timely filing of an offer, regardless of filing a protest.
- **16.3.** Offeror may protest an adverse determination issued by the City regarding responsibility and responsiveness, within seven days of the date the Offeror was notified of the adverse determination.
- 16.4. Offeror may protest an award recommendation if the Offeror can establish that it had a substantial chance of being awarded the contract and will be harmed by the recommended award. The City will post recommendations to award the contract(s) to a particular Offeror on the



City's website. Offeror must submit award protests within seven days after the posting of the award recommendation, with exceptions only for good cause shown, within the City's full and final discretion

- **16.5.** All protests will be in writing, filed with the Procurement Officer identified in the solicitation and include the following:
  - Identification of the solicitation number;
  - The name, address and telephone number of the protester;
  - A detailed statement describing the legal and factual grounds for the protest, including copies of relevant documents;
  - · The form of relief requested; and
  - The signature of the protester or its authorized representative.
- 16.6. The Procurement Officer will render a written decision within a reasonable period of time after the protest is filed. The City will not request City Council authorization to award the contract until the protest process is complete. All protests and appeals must be submitted in accordance with the City's Procurement Code, (Phoenix City Code, Ch. 43), and administrative regulation 3.10 and any protests or appeals not submitted within the time requirements will not be considered. Protests must be filed with the Procurement Officer.
- 17.PUBLIC RECORD: All Offers submitted in response to this solicitation will become the property of the City and become a matter of public record available for review pursuant to Arizona State law. If an Offeror believes that a specific section of its Offer response is confidential, the Offeror will isolate the pages marked confidential in a specific and clearly labeled section of its Offer response. An Offeror may request specific information contained within its Offer is treated by the Procurement Officer as confidential provided the Offeror clearly labels the information "confidential." To the extent necessary for the evaluation process, information marked as "confidential" will not be treated as confidential. Once the procurement file becomes available for public inspection, the Procurement Officer will not make any information identified by the Offerors as "confidential" available to the public unless necessary to support the evaluation process or if specifically requested in accordance with applicable public records law. When a public records request for such information is received, the Procurement Officer will notify the Offeror in writing of any request to view any portion of its Offer marked "confidential." The Offeror will have the time set forth in the notice to obtain a court order enjoining such disclosure. If the Offeror does not provide the Procurement Officer with a court order enjoining release of the information during the designated time, the Procurement Officer will make the information requested available for inspection.



- **18.LATE OFFERS:** Late Offers must be rejected, except for good cause. If a late Offer is submitted, the Department will document the date and time of the submittal of the late Offer, keep the Offer and notify the Offeror that its Offer was disqualified for being a late Offer.
- 19.RIGHT TO DISQUALIFY: The City reserves the right to disqualify any Offeror who fails to provide information or data requested or who provides materially inaccurate or misleading information or data. The City further reserves the right to disqualify any Offeror on the basis of any real or apparent conflict of interest that is disclosed by the Offeror submitted or any other data or information available to the City. This disqualification is at the sole discretion of the City. By submission of a solicitation response, the Offeror waives any right to object now or at any future time, before any agency or body including, but not limited to, the City Council of the City or any court as to the exercise by the City of such right to disqualify or as to any disqualification by reason of real or apparent conflict of interest determined by the City. The City reserves the right to replace the disqualified Offeror.
- 20.CONTRACT AWARD: The City reserves the right to award a contract by individual line items, by group, all or none, or any other combination most advantageous to the City. The City reserves the right to multiple award.
- 21.EVALUATION OF COMPETITIVE SEALED OFFERS: The City will use its discretion in applying the following processes to this solicitation. Any ties in scoring will be resolved with a best and final price request and the lowest price will prevail.

## 22. DETERMINING RESPONSIVENESS AND RESPONSIBILITY:

- **22.1.** Offers will be reviewed for documentation of minimum qualifications, completeness, and compliance with the Solicitation requirements. The City reserves sole discretion to determine responsiveness and responsibility.
- 22.2. Responsiveness: Nonresponsive Offers will not be considered in the evaluation process. The solicitation states criteria that determine responsiveness, and the solicitation includes terms and conditions that if included or excluded from Offers (as the case may be) will render an Offer nonresponsive.
- 22.3. Exceptions, conditions, reservations, or understandings are presumed to be unacceptable, and an Offer that includes unacceptable exceptions, conditions, reservations, or understandings may be rejected as nonresponsive. Alternatively, the City in its sole discretion may

instruct in writing that any Offeror remove the conditions, exceptions, reservations or understandings. If the Offeror fails to do so in writing, the City may determine the Offer to be nonresponsive.

- 22.4. Responsibility: To obtain true economy, the City must conduct solicitations to minimize the possibility of a subsequent default by the contractor, late deliveries, or other unsatisfactory performance that may result in additional administrative costs. It is important that the Offeror be a responsible contractor. Responsibility includes the Offeror's integrity, skill, capacity, experience, and facilities for conducting the work to be performed.
- 22.5. The Procurement Officer, in consultation with legal counsel, will review each Offer to determine if the Offeror is responsible. The City's determination as to whether an Offeror is responsible will be based on the information furnished by the Offeror, interviews (if any), any information at the City's request, information in any best and final offer, and information received from Offeror's references, including information about Offeror's past history, terminations for convenience or cause, contract breach lawsuits or notices of claim and any other sources the City deems appropriate. Award of the Contract resulting from the Solicitation will not be made until any necessary investigation, which each Offeror agrees to permit by submitting its Offer, is made by the City as it deems necessary. A review of responsibility may occur up to contract award.
- **22.6.** The Offeror's unreasonable failure to promptly supply information in connection with an inquiry with respect to responsibility may be grounds for a determination of non-responsibility with respect to such Offeror.
- 23. DETAILED EVALUATION OF OFFERS AND DETERMINATION OF COMPETITIVE RANGE: During deliberations, the Evaluation Panel will reach a consensus score for each evaluation criterion except price. The Procurement Officer will score the price, which will be added to the overall consensus score. The overall consensus scores will determine the Offerors' rankings and which Offers are within the Competitive Range, when appropriate.
- 24.OFFERS NOT WITHIN THE COMPETITIVE RANGE: The City may notify Offerors of Offers that the City determined are not in the Competitive Range.

### 25. DISCUSSIONS WITH OFFERORS IN THE COMPETITIVE RANGE:

- 25.1. The City will notify each Offeror whose Offer is in the Competitive Range or made the 'short list' and provide in writing any questions or requests for clarification to the Offeror. Each Offeror so notified may be interviewed by the City and asked to discuss answers to written or oral questions or provide clarifications to any facet of its Offer. The Offerors in the competitive range may be required to provide a demonstration of their product.
- 25.2. Demonstrations Offerors in the competitive range may be invited to construct a hands-on sample or presentation of their solution at the City of Phoenix. In addition, each finalist may prepare and deliver a presentation of their proposed solution based on the script developed by the evaluation panel. The City may also require a hands-on lab demonstration designed specifically for the evaluation panel. The results of the surveys will be tabulated and delivered to the evaluation team for the final review and solution selection session(s).
- 25.3. If an Offer in the Competitive Range contains conditions, exceptions, reservations or understandings to or about any Contract or Solicitation requirement, the City may discuss or negotiate the conditions, exceptions, reservations or understandings during these meetings. But the City in its sole discretion may reject any and all conditions, exceptions, reservations and understandings, and the City may instruct any Offeror to remove the conditions, exceptions, reservations or understandings. If the Offeror fails to do so, the City may determine the Offer is nonresponsive, and the City may revoke its determination that the Offer is in the Competitive Range.
- 25.4. To the fullest extent permitted by law, the City will not provide any information, financial or otherwise, to any Offeror about other Offers received in response to this solicitation. During discussions with Offerors in the Competitive Range, the City will not give Offerors specific prices or specific financial requirements that Offerors must meet to qualify for further consideration. The City may state that proposed prices are too high with respect to the marketplace or otherwise unacceptable. Offerors will not be told of their relative rankings before Contract award.

### 26.BEST AND FINAL OFFERS (BAFO):

- **26.1.** A BAFO is an option available for negotiations. Each Offeror in the Competitive Range, which is determined in the City's sole discretion, may be afforded the opportunity to amend its Offer and make one BAFO.
- 26.2. If an Offeror's BAFO modifies its initial Offer, the modifications must be identified in the BAFO. The City will evaluate BAFOs based on the same requirements and criteria applicable to initial Offers. The City will adjust appropriately the initial scores for criteria that have been affected by Offer modifications made by a BAFO. Based on the criteria defined in the solicitation as weighted, the City will then perform final scoring and prepare final rankings.
- **26.3.** The Evaluation Panel will recommend the Offer that is the best value and most advantageous to the City based on the evaluation criteria.
- 26.4. The City reserves the right to make an award to an Offeror whose Offer is the highest rated, best value, and most advantageous to the City based on the evaluation criteria, without conducting written or oral discussions with any Offeror, without negotiations, and without soliciting BAFOs.



### SECTION II - STANDARD TERMS AND CONDITIONS

### DEFINITION OF KEY WORDS USED IN THE SOLICITATION:

Will, Must

Indicates a mandatory requirement. Failure to meet these mandatory requirements may result in the rejection of Offer

as non-responsive.

**Should** 

Indicates something that is recommended but not mandatory. If the Offeror fails to provide recommended information, the City may, at its sole option, ask the Offeror to provide the information or evaluate the offer without the

information.

May

Indicates something that is not mandatory but permissible.

For purposes of this solicitation, the following definitions will apply:

"A.R.S."

Arizona Revised Statute

"Procurement Officer"

City of Phoenix staff person responsible for the solicitation. The City employee or employees who have specifically been designated to act as a contact person or persons to the Offeror, and responsible for monitoring and overseeing the

Offeror's performance under this contract.

"City"

The City of Phoenix

"Contractor"

The individual, partnership, or corporation who, as a result of the competitive process, is awarded a contract by the City of

Phoenix.

"Contract" or "Agreement"

The legal agreement executed between the City of Phoenix,

AZ and the Offeror.

"Days"

Means calendar days unless otherwise specified.

"Deputy Finance Director" or "Department Director"

The contracting authority for the City of Phoenix, AZ, authorized to sign contracts and amendments thereto on

behalf of the City of Phoenix, AZ.

"Employer"

Any individual or type of organization that transacts business



in this state, that has a license issued by an agency in this state and employs one or more employees in this state. Employer includes this state, any political subdivision of this state and self-employed persons. In the case of an independent Offeror, employer means the independent Offeror and does not mean the person or organization that uses contract labor. (A.R.S. 23-211).

"Offer"

Means a response from a supplier, Offeror or service provider to a solicitation request that, if awarded, binds the supplier, Offeror or service provider to perform in accordance with the contract. Same as bid, proposal, quotation or tender.

"Offeror"

Any Vendor, Seller or Supplier submitting a competitive offer in response to a solicitation from the City. Same as Bidder or Proposer.

"Solicitation"

Means an Invitation for Bid (IFB), Request for Proposal (RFP), Request for Quotations (RFQ), and request for sealed Offers or any other type of formal procurement which the City makes public through advertising, mailings, or some other method of communication. It is the process by which the City seeks information, proposals, Offers or quotes from suppliers.

"Suppliers"

Firms, entities or individuals furnishing goods or services to the City.

"Vendor" or "Seller"

A seller of goods or services.

### 2. CONTRACT INTERPRETATION:

- 2.1. APPLICABLE LAW: This Contract will be governed by the law of the State of Arizona, and suits pertaining to this Contract will be brought only in Federal or State courts in Maricopa County, State of Arizona.
- 2.2. CONTRACT ORDER OF PRECEDENCE: In the event of a conflict in the provisions of the Contract, as accepted by the City and as they may be amended, the following will prevail in the order set forth below:
  - 1. Special terms and conditions
  - 2. Standard terms and conditions
  - 3. Amendments



- 4. Statement or scope of work
- 5. Specifications
- 6. Attachments
- 7. Submittals
- 8. Exhibits
- 9. Instructions to Offerors
- 10. Other documents referenced or included in the Invitation for Offer
- 2.3. ORGANIZATION: EMPLOYMENT DISCLAIMER: Agreement The resulting hereunder is not intended to constitute, create, give rise to or otherwise recognize a joint venture agreement or relationship, partnership or formal business organization of any kind, and the rights and obligations of the parties will be only those expressly set forth in the agreement. The parties agree that no persons supplied by the Contractor in the performance of Contractor's obligations under the agreement are considered to be City's employees and that no rights of City civil service, retirement or personnel rules accrue to such persons. The Contractor will have total responsibility for all salaries, wage bonuses, retirement, withholdings, workmen's compensation, occupational disease compensation, unemployment compensation, other employee benefits and all taxes and premiums appurtenant thereto concerning such persons, and will save and hold the City harmless with respect thereto.
- 2.4. SEVERABILITY: The provisions of this Contract are severable to the extent that any provision or application held to be invalid will not affect any other provision or application of the contract which may remain in effect without the invalid provision or application.
- 2.5. NON-WAIVER OF LIABILITY: The City of Phoenix as a public entity supported by tax monies, in execution of its public trust, cannot agree to waive any lawful or legitimate right to recover monies lawfully due it. Therefore, any Contractor agrees that it will not insist upon or demand any statement whereby the City agrees to limit in advance or waive any right the City might have to recover actual lawful damages in any court of law under applicable Arizona law.
- 2.6. PAROL EVIDENCE: This Agreement is intended by the parties as a final expression of their agreement and is intended also as a complete and exclusive statement of the terms of this agreement. No course of prior dealings between the parties and no usage in the trade will be relevant to supplement or explain any term used in this Contract. Acceptance or acquiescence in a course of performance rendered under this contract will not be relevant to determine the meaning of this Contract even though the



accepting or acquiescing party has knowledge of the nature of the performance and opportunity to object.

## 3. CONTRACT ADMINISTRATION AND OPERATION:

3.1. RECORDS: All books, accounts, reports, files and other records relating to the contract will be subject at all reasonable times to inspection and audit by the City for three years after completion of the contract. Such records will be produced at a City of Phoenix office as designated by the City.

### 3.2. CONFIDENTIALITY AND DATA SECURITY:

- 3.2.1. All data, regardless of form, including originals, images and reproductions, prepared by, obtained by, or transmitted to Contractor in connection with this Agreement is confidential, proprietary information owned by the City, unless otherwise agreed upon within this Agreement. Except as specifically provided in this Agreement, the Contractor shall not disclose data generated in the performance of the service to any third person without the prior written consent of the City Manager or his/her designee.
- 3.2.2. Contractor agrees to abide by all current applicable legal and industry data security and privacy requirements and to notify the City immediately if the scope of work changes or personal identifying information or information subject to Payment Card Industry Standards becomes part of the Agreement.
- **3.2.3.** Contractor agrees to comply with all City information security and technology policies, standards, and procedures when accessing City networks and computerized systems whether onsite or remotely.
- **3.2.4.** A violation of this Section may result in immediate termination of this Agreement without notice.
- 3.2.5. The obligations of Contractor under this section will survive the termination of this Agreement.
- **3.3. DISCRIMINATION PROHIBITED:** Contractor agrees to abide by the provisions of the Phoenix City Code Chapter 18, Article V as amended.
  - 3.3.1. Any Contractor, in performing under this contract, will not discriminate against any worker, employee or applicant, or any member of the public, because of race, color, religion, sex, national origin, age or disability nor otherwise commit an unfair employment practice. The supplier and/or lessee will take action to ensure that applicants are employed, and employees are dealt with during employment without regard to their race, color, religion, sex, or national origin, age or disability and adhere to a policy to pay equal compensation to men and women who



perform jobs that require substantially equal skill, effort and responsibility, and that are performed within the same establishment under similar working conditions. Such action will include but not be limited to the following: Employment. promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms of compensation; and selection for training: including apprenticeship. The supplier further agrees that this clause will be incorporated in all subcontracts with all labor organizations furnishing skilled, unskilled and union labor, or who may perform any such labor or services in connection with this contract. Contractor further agrees that this clause will be incorporated in all subcontracts, job- Contractor agreements or subleases of this agreement entered into by supplier/lessee.

- **3.4. EQUAL EMPLOYMENT OPPORTUNITY AND PAY:** In order to do business with the City, Contractor must comply with Phoenix City Code, 1969, Chapter 18, Article V, as amended, Equal Employment Opportunity Requirements. Contractor will direct any questions in regard to these requirements to the Equal Opportunity Department, (602) 262-6790.
  - 3.4.1. For a Contractor with 35 employees or fewer: Contractor in performing under this Agreement will not discriminate against any worker, employee or applicant, or any member of the public, because of race, color, religion, sex, national origin, age, or disability, nor otherwise commit an unfair employment practice. The Contractor will ensure that applicants are employed, and employees are dealt with during employment without regard to their race, color, religion, sex, national origin, age, or disability. Such action will include but not be limited to the following: employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms of compensation; and selection for training; including apprenticeship. The Contractor further agrees that this clause will be incorporated in all subcontracts related to this Agreement that involve furnishing skilled, unskilled and union labor, or who may perform any such labor or services in connection with this Agreement. Contractor further agrees that this clause will be incorporated in all subcontracts, Contractor agreements or subleases of this agreement entered into by supplier/lessee.
  - 3.4.2. For a Contractor with more than 35 employees: Contractor in performing under this Agreement will not discriminate against any worker, employee or applicant, or any member of the public,

Rev 1

because of race, color, religion, sex, national origin, age, or disability, nor otherwise commit an unfair employment practice. The Contractor will ensure that applicants are employed, and employees are dealt with during employment without regard to their race, color, religion, sex, national origin, age, or disability, and will adhere to a policy to pay equal compensation to men and women who perform iobs that require substantially equal skill, effort, and responsibility, and that are performed within the same establishment under similar working conditions. Such action will include but not be limited to the following: employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms of compensation; and selection for training; including apprenticeship. The Contractor further agrees that this clause will be incorporated in all subcontracts with all labor organizations furnishing skilled, unskilled and union labor, or who may perform any such labor or services in connection with this contract. Contractor further agrees that this clause will be incorporated in all subcontracts, job- Contractor agreements or subleases of this Agreement entered into by supplier/lessee. The Contractor further agrees not to discriminate against any worker, employee or applicant, or any member of the public, because of sexual orientation or gender identity or expression and will ensure that applicants are employed, and employees are dealt with during employment without regard to their sexual orientation or gender identity or expression.

- **3.4.3.** Documentation: Suppliers and lessees may be required to provide additional documentation to the Equal Opportunity Department affirming that a nondiscriminatory policy is being utilized.
- **3.4.4.** Monitoring: The Equal Opportunity Department shall monitor the employment policies and practices of suppliers and lessees subject to this article as deemed necessary. The Equal Opportunity Department is authorized to conduct on-site compliance reviews of selected firms, which may include an audit of personnel and payroll records, if necessary.
- **3.5. LEGAL WORKER REQUIREMENTS:** The City of Phoenix is prohibited by A.R.S. § 41-4401 from awarding a contract to any Contractor who fails, or whose subcontractors fail, to comply with A.R.S. § 23-214(A). Therefore, Contractor agrees that:



- 3.5.1. Contractor and each subcontractor it uses warrants their compliance with all federal immigration laws and regulations that relate to their employees and their compliance with A.R.S. § 23-214, subsection A.
- **3.5.2.** A breach of a warranty under paragraph 1 will be deemed a material breach of the contract that is subject to penalties up to and including termination of the contract.
- 3.5.3. The City of Phoenix retains the legal right to inspect the papers of any Contractor or subcontractor employee who works on the contract to ensure that the Contractor or subcontractor is complying with the warranty under paragraph 1.
- 3.6. LICENSES AND PERMITS: Contractor will keep current Federal, State, and local licenses and permits required for the operation of the business conducted by the Contractor as applicable to this contract.
- 3.7. ADVERTISING: Contractor will not advertise or publish news releases concerning this contract without the prior written consent of the Department Director, and the City will not unreasonably withhold permission.
- 3.8. **EXCLUSIVE POSSESSION:** All services, information, computer program elements, reports, and other deliverables which may be created under this contract are the sole property of the City of Phoenix and will not be used or released by the Contractor or any other person except with prior written permission by the City.
- 3.9. HEALTH, ENVIRONMENTAL AND SAFETY REQUIREMENTS: The Contractor's products, services and facilities will be in full compliance with all applicable Federal, State and local health, environmental and safety laws, regulations, standards, codes and ordinances, regardless of whether or not they are referred to by the City. At the request of City representatives, the Contractor will provide the City:
  - **3.9.1.** Environmental, safety and health regulatory compliance documents (written safety programs, training records, permits, etc.) applicable to services provided by the Contractor in this contract.
  - 3.9.2. A list of all federal, state, or local (EPA, OSHA, Maricopa County, etc.) citations or notice of violations issued against their firm or their subcontractors including dates, reasons, dispositions and resolutions.

The City will have the right, but not the obligation to inspect the facilities, transportation vehicles or vessels, containers and disposal facilities



provided by the Contractor or subcontractor. The City will also have the right to inspect operations conducted by the Contractor or subcontractor in the performance of this agreement. The City further reserves the right to make unannounced inspections of the Contractor's facilities (during normal business hours).

- 3.10. COMPLIANCE WITH LAWS: Contractor agrees to fully observe and comply with all applicable Federal, State and local laws, regulations, standards, codes and ordinances when performing under this Contract regardless of whether they are being referred to by the City. Contractor agrees to permit City inspection of Contractor's business records, including personnel records to verify any such compliance. Because the Contractor will be acting as an independent Contractor, the City assumes no responsibility for the Contractor's acts.
- 3.11. LAWFUL PRESENCE REQUIREMENT: Pursuant to A.R.S. §§ 1-501 and 502, the City of Phoenix is prohibited from awarding a contract to any natural person who cannot establish that he or she is lawfully present in the United States. In order to establish lawful presence, this person must produce qualifying identification and sign a City-provided affidavit affirming that the identification provided is genuine. This requirement will be imposed at the time of contract award. In the event the prevailing responder is unable to satisfy this requirement, the City will offer the award to the next-highest scoring responder. The law does not apply to fictitious entities such as corporations, partnerships and limited liability companies.
  - 3.12. NO ISRAEL BOYCOTT: By entering into this contract, the Contractor certifies that they are not currently engaged in, and agrees for the duration of the contract to not engage in, a boycott of Israel.
  - 3.13. CONTINUATION DURING DISPUTES: Contractor agrees that notwithstanding the existence of any dispute between the parties, insofar as is possible, under the terms of the contract, the Contractor will continue to perform the obligations required of Contractor during the continuation of any such dispute unless enjoined or prohibited by an Arizona Court of competent jurisdiction.
  - **3.14. EMERGENCY PURCHASES:** The City reserves the right to purchase from other sources those items which are required on an emergency basis and cannot be supplied immediately from stock by the Contractor.
  - 3.15. STRICT PERFORMANCE: Failure of either party to insist upon the strict performance of any item or condition of the contract or to exercise or delay



the exercise of any right or remedy provided in the contract, or by law, or the acceptance of materials or services, obligations imposed by this contract or by law will not be deemed a waiver of any right of either party to insist upon the strict performance of the contract.

### 4. COSTS AND PAYMENTS:

- 4.1. GENERAL: Any prompt payment terms offered must be clearly noted by the Contractor on all invoices submitted to the City for the payment of goods or services received. The City will make every effort to process payment for the purchase of material or services within thirty to forty-five calendar days after receipt of a correct invoice, unless a good faith dispute exists to any obligation to pay all or a portion of the account. Payment terms are specified in the Offer.
- 4.2. PAYMENT DEDUCTION OFFSET PROVISION: Contractor acknowledges that the City Charter requires that no payment be made to any Contractor as long as there is an outstanding obligation due to the City. Contractor agrees that any obligation it owes to the City will be offset against any payment due to the Contractor from the City.
- 4.3. LATE SUBMISSION OF CLAIM BY CONTRACTOR: The City will not honor any invoices or claims which are tendered one year after the last item of the account accrued.
- **4.4. DISCOUNTS:** Payment discounts will be computed from the date of receiving acceptable products, materials and/or services or correct invoice, whichever is later to the date payment is mailed.
- **4.5. NO ADVANCE PAYMENTS:** Advance payments are not authorized. Payment will be made only for actual services or commodities that have been received.
- 4.6. FUND APPROPRIATION CONTINGENCY: The Vendor recognizes that any agreement entered into will commence upon the day first provided and continue in full force and effect until termination in accordance with its provisions. The Vendor and the City herein recognize that the continuation of any contract after the close of any given fiscal year of the City, which ends on June 30th of each year, will be subject to the approval of the budget of the City providing for or covering such contract item as an expenditure therein. The City does not represent that said budget item will be actually adopted, said determination being the determination of the City Council at the time of the adoption of the budget.



4.7. MAXIMUM PRICES: The City will not be invoiced at prices higher than those stated in any contract resulting from this Offer. Contractor certifies, by signing this Offer that the prices offered are no higher than the lowest price the Contractor charges other buyers for similar quantities under similar conditions. Contractor further agrees that any reductions in the price of the goods or services covered by this Offer and occurring after award will apply to the undelivered balance. The Contractor will promptly notify the City of such price reductions.

#### 5. CONTRACT CHANGES:

- 5.1. CONTRACT AMENDMENTS: Contracts will be modified only by a written contract amendment signed by persons duly authorized to enter into contracts on behalf of the Contractor. No verbal agreement or conversation with any officer, agent, or employee of the City either before or after execution of the contract, will affect or modify any of the terms or obligations contained or to be contained in the contract. Any such verbal agreements or conversation will be considered as unofficial information and in no way binding upon the City or the Contractor. All agreements will be in writing and contract changes will be by written amendment signed by both parties.
- 5.2. ASSIGNMENT DELEGATION: No right or interest in this contract nor monies due hereunder will be assigned in whole or in part without written permission of the City, and no delegation of any duty of Contractor will be made without prior written permission of the City, which may be withheld for good cause. Any assignment or delegation made in violation of this section will be void.
- **5.3. NON-EXCLUSIVE CONTRACT:** Any contract resulting from this solicitation will be awarded with the understanding and agreement that it is for the sole convenience of the City. The City reserves the right to obtain like goods or services from another source when necessary.
- 5.4. AUTHORIZED CHANGES: The City reserves the right at any time to make changes in any one or more of the following: (a) specifications; (b) methods of shipment or packing; (c) place of delivery; (d) time of delivery; and/or (e) quantities. If the change causes an increase or decrease in the cost of or the time required for performance, an equitable adjustment may be made in the price or delivery schedule, or both. Any claim for adjustment will be deemed waived unless asserted in writing within thirty days from the receipt of the change. Price increases or extensions of delivery time will not be binding on the City unless evidenced in writing and approved by the Department Director or delegate prior to the institution of the change.

Rev 1



#### 6. RISK OF LOSS AND LIABILITY:

- 6.1. TITLE AND RISK OF LOSS: The title and risk of loss of material or service will not pass to the City until the City actually receives the material or service at the point of delivery; and such loss, injury, or destruction will not release seller from any obligation hereunder.
- **6.2. ACCEPTANCE:** All material or service is subject to final inspection and acceptance by the City. Material or service failing to conform to the specifications of this contract will be held at Contractor's risk and may be returned to the Contractor. If so returned, all costs are the responsibility of the Contractor. Noncompliance will conform to the cancellation clause set forth in this document.
- 6.3. FORCE MAJEURE: Except for payment of sums due, neither party will be liable to the other nor deemed in default under this contract if and to the extent that such party's performance of this contract is prevented by reason of force majeure. The term "force majeure" means an occurrence that is beyond the control of the party affected and occurs without its fault or negligence. Force majeure will not include late performance by a subcontractor unless the delay arises out of a force majeure occurrence in accordance with this force majeure term and condition.

If either party is delayed at any time in the progress of the work by force majeure, the delayed party will notify the other party in writing of such delay, as soon as is practical, of the commencement thereof and will specify the causes of such delay in such notice. Such notice will be hand-delivered or mailed certified-return receipt and will make a specific reference to this provision, thereby invoking its provisions. The delayed party will cause such delay to cease as soon as practicable and will notify the other party in writing when it has done so. The time of completion will be extended by contract modification for a period of time equal to the time that results or effects of such delay prevent the delayed party from performing in accordance with this contract.

- **6.4. LOSS OF MATERIALS:** The City does not assume any responsibility, at any time, for the protection of or for loss of materials, from the time that the contract operations have commenced until the final acceptance of the work by the City.
- **6.5. CONTRACT PERFORMANCE:** Contractor will furnish all necessary labor, tools, equipment, and supplies to perform the required services at the City facilities designated, unless otherwise specifically addressed in the scope, or elsewhere in this Agreement. The City's authorized representative will



decide all questions which may arise as to the quality and acceptability of any work performed under the contract. If, in the opinion of the City's authorized representative, performance becomes unsatisfactory, the City will notify the Contractor.

The Contractor will have 30 days from that time to correct any specific instances of unsatisfactory performance, unless a different amount of time is specified in the agreement. In the event the unsatisfactory performance is not corrected within the time specified, the City will have the immediate right to complete the work to its satisfaction and will deduct the cost to cover from any balances due or to become due the Contractor. Repeated incidences of unsatisfactory performance may result in cancellation of the agreement for default.

6.6. DAMAGE TO CITY PROPERTY: Contractor will perform all work so that no damage to the building or grounds results. Contractor will repair any damage caused to the satisfaction of the City at no cost to the City.

Contractor will take care to avoid damage to adjacent finished materials that are to remain. If finished materials are damaged, Contractor will repair and finish to match existing material as approved by the City at Contractor's expense.

### 7. CITY'S CONTRACTUAL RIGHTS:

- 7.1. RIGHT OF ASSURANCE: Whenever one party to this contract in good faith has reason to question the other party's intent to perform, the former party may demand that the other party give a written assurance of this intent to perform. In the event that a demand is made and no written assurance is given within five days, the demanding party may treat this failure as an anticipatory repudiation of this contract.
- **7.2. NON-EXCLUSIVE REMEDIES:** The rights and remedies of the City under this Contract are non-exclusive.
- 7.3. **DEFAULT IN ONE INSTALLMENT TO CONSTITUTE BREACH**: Each installment or lot of the agreement is dependent on every other installment or lot and a delivery of non-conforming goods or a default of any nature under one installment or lot will impair the value of the whole agreement and constitutes a total breach of the agreement as a whole.
- 7.4. ON TIME DELIVERY: Because the City is providing services which involve health, safety and welfare of the general public, delivery time is of the



- essence. Delivery must be made in accordance with the delivery schedule promised by the Contractor.
- 7.5. **DEFAULT:** In case of default by the Contractor, the City may, by written notice, cancel this contract and repurchase from another source and may recover the excess costs by (1) deduction from an unpaid balance due; (2) collection against the Offer and/or performance bond, or (3) a combination of the aforementioned remedies or other remedies as provided by law.
- 7.6. COVENANT AGAINST CONTINGENT FEES: Seller warrants that no person or selling agent has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employers or bona fide established commercial or selling agencies maintained by the seller for the purpose of securing business. For breach or violation of this warranty, the City will have the right to annul the contract without liability or in its discretion to deduct from the contract price a consideration, or otherwise recover the full amount of such commission, brokerage or contingent fee.
- 7.7. COST JUSTIFICATION: In the event only one response is received, the City may require that the Contractor submit a cost proposal in sufficient detail for the City to perform a cost/price analysis to determine if the Offer price is fair and reasonable.
- 7.8. WORK PRODUCT, EQUIPMENT AND MATERIALS: All work product, equipment, or materials created or purchased under this contract belongs to the City and must be delivered to the City at City's request upon termination of this contract. Contractor agrees that all materials prepared under this contract are "works for hire" within the meaning of the copyright laws of the United States and assigns to City all rights and interests Contractor may have in the materials it prepares under this contract, including any right to derivative use of the material.

#### 8. CONTRACT TERMINATION:

**8.1. GRATUITIES:** The City may, by written notice to the Contractor, cancel this contract if it is found that gratuities, in the form of entertainment, gifts or otherwise, were offered or given by the Contractor or any agent or representative of the Contractor, to any officer or employee of the City making any determinations with respect to the performing of such contract. In the event this contract is canceled by the City pursuant to this provision, the City will be entitled, in addition to any other rights and remedies, to recover or withhold from the Contractor the amount of the gratuity.



### 8.2. CONDITIONS AND CAUSES FOR TERMINATION:

- 8.2.1 This contract may be terminated at any time by mutual written consent, or by the City, with or without cause, upon giving thirty-day written notice to Contractor. The City at its convenience, by written notice, may terminate this contract, in whole or in part. If this contract is terminated, the City will be liable only for payment under the payment provisions of this contract for services rendered and accepted material received by the City before the effective date of termination. Title to all materials, work-in-process and completed but undeliverable goods, will pass to the City after costs are claimed and allowed. The Seller will submit detailed cost claims in an acceptable manner and will permit the City to examine such books and records as may be necessary in order to verify the reasonableness of any claims.
- 8.2.2 The City reserves the right to cancel the whole or any part of this contract due to failure of Contractor to carry out any term, promise, or condition of the contract. The City will issue a written notice of default to Contractor for acting or failing to act as in any of the following:
  - In the opinion of the City, Contractor provides personnel who do not meet the requirements of the contract;
  - In the opinion of the City, Contractor fails to perform adequately the stipulations, conditions or services/specifications required in this contract;
  - In the opinion of the City, Contractor attempts to impose on the City personnel or materials, products or workmanship, which is of an unacceptable quality;
  - Contractor fails to furnish the required service and/or product within the time stipulated in the contract;
  - In the opinion of the City, Contractor fails to make progress in the
    performance of the requirements of the contract and/or fails to
    give the City a positive indication that Contractor will or can
    perform to the requirements of the contract.
- **8.3. CONTRACT CANCELLATION:** All parties acknowledge that this contract is subject to cancellation by the City of Phoenix pursuant to the provision of Section 38-511, Arizona Revised Statutes.
- 9. STATE AND LOCAL TRANSACTION PRIVILEGE TAXES: In accordance with applicable state and local law, transaction privilege taxes may be applicable to this transaction. The state and local transaction privilege (sales) tax burden is on the person who is conducting business in Arizona and the City of Phoenix. The legal

Rev 1



liability to remit the tax is on the person conducting business in Arizona. Any failure by the Contractor to collect applicable taxes from the City will not relieve the Contractor from its obligation to remit taxes. It is the responsibility of the prospective bidder to determine any applicable taxes. The City will look at the price or offer submitted and will not deduct, add or alter pricing based on speculation or application of any taxes, nor will the City provide advice or guidance. If you have questions regarding your tax liability, please seek advice from a tax professional submitting your bid. You may also find information https://www.phoenix.gov/finance/plt or https://www.azdor.gov/Business.aspx. Once your bid is submitted, the Offer is valid for the time specified in this Solicitation, regardless of mistake or omission of tax liability. If the City finds over payment of a project due to tax consideration that was not due, the Contractor will be liable to the City for that amount, and by contracting with the City agrees to remit any overpayments back to the City for miscalculations on taxes included in a bid price.

- 10.TAX INDEMNIFICATION: Contractor will, and require the same of all subcontractors, pay all federal, state and local taxes applicable to its operation and any persons employed by the Contractor. Contractor will, and require the same of all subcontractors, hold the City harmless from any responsibility for taxes, damages and interest, if applicable, contributions required under federal, and/or state and local laws and regulations and any other costs including transaction privilege taxes, unemployment compensation insurance, Social Security and Worker's Compensation.
- 11.TAX RESPONSIBILITY QUALIFICATION: Contractor may be required to establish, to the satisfaction of City, that any and all fees and taxes due to the City or the State of Arizona for any License or Transaction Privilege taxes, Use taxes or similar excise taxes, are currently paid (except for matters under legal protest). Contractor agrees to a waiver of the confidentiality provisions contained in the City Finance Code and any similar confidentiality provisions contained in Arizona statutes relative to State Transaction Privilege Taxes or Use Taxes. Contractor agrees to provide written authorization to the City Finance Department and to the Arizona State Department of Revenue to release tax information relative to Arizona Transaction Privilege Taxes or Arizona Use Taxes in order to assist the Department in evaluating Contractor's qualifications for and compliance with contract for duration of the term of contract.

Rev 1



### SECTION III - SPECIAL TERMS AND CONDITIONS

### SECTION III - SPECIAL TERMS AND CONDITIONS

- 1. FREE ON BOARD (FOB) DELIVERED: Prices quoted will be FOB destination and delivered, as required, to the following point(s): As indicated on Purchase Orders.
- 2. PRICE: All prices offered will be firm and fixed for the term of the contract.
- 3. **METHOD OF ORDERING (PURCHASE ORDERS):** Contractor will deliver items and/or services only upon receipt of a written purchase order issued by the Department. All Contractor invoices and packing/delivery tickets must include the City of Phoenix purchase order number.
- 4. **METHOD OF INVOICING:** Invoice must be emailed in pdf format to <a href="mailto:invoices@phoenix.gov">invoices@phoenix.gov</a> and must include the following:
  - City purchase order number or shopping cart number,
  - Items listed individually by the written description and part number.
  - Unit price, extended and totaled.
  - Quantity ordered, back ordered, and shipped.
  - Invoice number and date.
  - Requesting department name and "ship-to" address.
  - Payment terms.
  - FOB terms.
  - Remit to address
- 5. **METHOD OF PAYMENT:** Payment to be made from Contractor's invoice, and a copy of the signed delivery invoices submitted to cover items received and accepted during the billing period.
- 6. PARTIAL PAYMENTS: Partial payments are authorized on individual written purchase orders. Payment will be made for partial deliveries made and accepted by the City. Payment will be made only for the actual amount of items or services received and accepted by the City.
- 7. COOPERATIVE AGREEMENT: The City reserves the right to use this contract Citywide other departments may use this contract upon both parties signing an amendment. In addition to the City and with approval of the Contractor, this contract may be extended for use by other municipalities and government agencies of the State of Arizona.

A current listing of eligible entities may be found at <u>S.A.V.E. | Maricopa County, AZ</u> and then click on Contracts, "S.A.V.E." listing and "ICPA". Any such usage by



### SECTION III - SPECIAL TERMS AND CONDITIONS

other entities must be in accordance with the ordinance, charter and/or procurement rules and regulations of the respective political entity.

Orders placed by other agencies and payment thereof will be the sole responsibility of that agency. The City shall not be responsible for any disputes arising out of transactions made by other public entities who utilize this Agreement

- 8. **VENDOR PROFILE CHANGES:** It is the responsibility of the Contractor to promptly update their profile in <a href="mailto:procurePHX">procurePHX</a>. If Contractor's legal identify has changed, the Procurement Officer must be notified immediately. Failure to do so may result in non-payment of invoices and contract termination.
- 9. SUSPENSIONS OF WORK: The Department reserves the right to suspend work wholly or in part if deemed necessary for the best interest of the City. This suspension will be without compensation to the Contractor, other than to adjust the contract completion/delivery requirements.
- 10. PERFORMANCE INTERFERENCE: Contractor will notify the City's department contact immediately of any occurrence and/or condition that interferes with the full performance of the contract, and confirm it in writing within 24 hours.

Department Contact: Hana Kapic-Jusic

Phone: (602)495-5403

11. ESTIMATED QUANTITIES OR DOLLAR AMOUNTS (REQUIREMENTS CONTRACTS ONLY): Quantities and dollar amounts listed are the City's best estimate and do not obligate the City to order or accept more than City's actual requirements during period of this agreement, as determined by actual needs and availability or appropriated funds. It is expressly understood and agreed that the resulting contract is to supply the City with its complete actual requirement for the contract period, except that the estimated quantity shown for each bid item shall not be exceeded by 10 percent without the express written approval of the Deputy Finance Director, Procurement Division or delegate. Any demand or order made by any employee or officer of the City of Phoenix, other than the Deputy Finance Director, Procurement Division or designated representative, for quantities in excess of the estimated quantities and dollar amounts shall be void if the written approval of the Deputy Finance Director or delegate was not received prior to the Contractor's performance.



CITY OF PHOENIX

## SECTION IV - INSURANCE AND INDEMNIFICATION

### 1. INDEMNIFICATION CLAUSE:

Contractor (Indemnitor) must indemnify, defend, save and hold harmless the City of Phoenix and its officers, officials, agents, and employees ("Indemnitee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) ( "Claims") caused, or alleged to be caused, in whole or in part, by the wrongful, negligent or willful acts, or errors or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors in connection with this Contract. This indemnity includes any Claims arising out of or recovered under the Workers' Compensation Law or arising out of the failure of Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. Contractor must indemnify Indemnitee from and against any and all Claims, except those arising solely from Indemnitee's own negligent or willful acts or omissions. Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification applies. In consideration of the award of this Contract, Contractor waives all rights of subrogation against Indemnitee for losses arising from the work performed by Contractor for the City. The obligations of Contractor under this provision survive the termination or expiration of this Contract.

### 2. INSURANCE REQUIREMENTS:

Contractor and subcontractors must procure insurance against claims that may arise from or relate to performance of the work hereunder by Contractor and its agents, representatives, employees and subcontractors. Contractor and subcontractors must maintain that insurance until all of their obligations have been discharged, including any warranty periods under this Contract.

These insurance requirements are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The City in no way warrants that the minimum limits stated in this section are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, its agents, representatives, employees or subcontractors and Contractor is free to purchase additional insurance as may be determined necessary.

2.1. MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor must provide coverage with limits of liability not less than those stated below. An excess liability policy or umbrella liability policy may be used to meet the minimum liability requirements provided that the coverage is written on a "following form" basis.



**CITY OF PHOENIX** 

### 2.1.1. Commercial General Liability – Occurrence Form

Policy must include bodily injury, property damage and broad form contractual liability coverage.

The policy must be endorsed to include the following additional insured language: "The City of Phoenix is named as an additional insured with respect to liability arising out of the activities performed by, or on behalf of the Contractor."

### 2.1.2. Automobile Liability

Bodily Injury and Property Damage coverage for any owned, hired, and non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL)

\$1,000,000

The policy must be endorsed to include the following additional insured language: "The City of Phoenix is named as an additional insured with respect to liability arising out of the activities performed by, or on behalf of the Contractor, including automobiles owned, leased, hired or borrowed by the Contractor."

### 2.1.3. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	
Each Accident	\$100,000
Disease – Each Employee	\$100,000
Disease - Policy Limit	\$500,000

- Policy must contain a waiver of subrogation against the City of Phoenix.
- This requirement does not apply when a contractor or subcontractor is exempt under A.R.S. §23-902(E), AND when such contractor or subcontractor executes the appropriate sole proprietor waiver form.

# 3. <u>ADDITIONAL INSURANCE REQUIREMENTS: The policies must include, or be</u> endorsed to include, the following provisions:

• On insurance policies where the City of Phoenix is named as an additional



CITY OF PHOENIX

insured, the City of Phoenix is an additional insured to the full limits of liability purchased by the Contractor even if those limits of liability are in excess of those required by this Contract.

- The Contractor's insurance coverage must be primary insurance and noncontributory with respect to all other available sources.
- 4. NOTICE OF CANCELLATION: For each insurance policy required by the insurance provisions of this Contract, the Contractor must provide to the City, within 2 business days of receipt, a notice if a policy is suspended, voided or cancelled for any reason. Such notice must be mailed, emailed, hand delivered or sent by facsimile transmission to (City of Phoenix Department Representative's Name & Address & Fax Number).
- 5. <u>ACCEPTABILITY OF INSURERS:</u> Insurance is to be placed with insurers duly licensed or authorized to do business in the state of Arizona and with an "A.M. Best" rating of not less than B+ VI. The City in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- 6. <u>VERIFICATION OF COVERAGE:</u> Contractor must furnish the City with certificates of insurance (ACORD form or equivalent approved by the City) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and any required endorsements are to be received and approved by the City before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract or to provide evidence of renewal is a material breach of contract.

All certificates required by this Contract must be sent directly to (City Department Representative's Name and Address). The City project/contract number and project description must be noted on the certificate of insurance. The City reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE CITY'S RISK MANAGEMENT DIVISION.

7. <u>SUBCONTRACTORS:</u> Contractors' certificate(s) must include all subcontractors as additional insureds under its policies or Contractor must furnish to the City separate certificates and endorsements for each subcontractor. All coverages for subcontractors must be subject to the minimum requirements identified above.



CITY OF PHOENIX

8. APPROVAL: Any modification or variation from the insurance requirements in this Contract must be made by the Law Department, whose decision is final. Such action will not require a formal Contract amendment, but may be made by administrative action.



CITY OF PHOENIX

### SECTION V - SCOPE

### 1. EVALUATION CRITERIA:

In accordance with the Administrative Regulation, 3.10, Competitive Sealed Proposal awards shall be made to the responsible offeror(s) whose proposal is determined in writing to be the most advantageous to the City based upon the evaluation criteria listed below. The evaluation factors are listed in the relative order of importance and more details are provided in Section V – Scope of Work.

The Evaluation Committee will review and evaluate all proposals and firms and award points for the following criteria (1,000 points possible):

Approach to Scope of Work Qualifications and Expertise Price

400 POINTS 400 POINTS

200 POINTS

TOTAL AVAILABLE POINTS:

1000 MAXIMUM

# 1.1 Approach to Scope of Work (400 Points)

i. Responsiveness to the scope of services outlined in this RFP (ability to provide services requested by the Phoenix Public Library).

ii. Reports and analytics provided by Offeror.

iii. Offeror's customer service experience, including, functionality of online tools to manage processing issues, the periodicals renewal process, remote users, and database and direct linking functionalities.

iv. Customer service contact options.

# 1.2 Qualifications and Expertise (400 Points)

i. Offeror's background data, including years in business and experience providing subscription services to large public libraries.

ii. Qualifications of the Offeror, including experience and qualifications of

relevant staff.

iii. Three references from large public library systems for which Offeror is currently or has previously provided services similar in size and scope of those described in this solicitation.

# 1.3 Price (200 Points)

Price of Services

ii. Quoted discounts



#### 2. PURPOSE:

The City of Phoenix invites sealed proposals for a library periodicals subscription service, for a 5-year period, commencing on or about January 1, 2019.

The purpose of this solicitation is to present the Phoenix Public Library's requirements for supplying periodical subscriptions to 17 branches which serve approximately 1.5 million City of Phoenix residents. The Library also provides its customers with access to digital magazine subscriptions from Flipster and from RBdigital (formerly Zinio for Libraries). Print magazines and newspapers are delivered or mailed directly to the individual branches where they are physically processed and checked-in using the serials module of Polaris software, Release 5.6 Build 125. Under this contract, Offeror shall provide all services needed to manage subscriptions to meet the Library needs for magazine and newspaper subscriptions. Services include starting new subscriptions and canceling existing subscriptions; processing claims for missing or damaged issues and supplying replacement copies when applicable. The Offeror should have the capability to receive and respond to claims electronically, and to provide regular reports on the statuses of claimed items.

#### 3. LOCATIONS:

The City of Phoenix Library Branch Locations are:

Burton Barr Central Library 1221 N. Central Ave., 85004	602-262-6372
Acacia 750 E. Townley Ave., 85020	602-262-6223
Agave 23550 N. 36th Ave., 85020 85020	602-256-3366
Century 1750 E. Highland Ave., 85016 85016	602-262-7412
Cesar Chavez 3635 W. Baseline Rd., 85339 85339	602-534-3981
Cholla 10050 Metro Parkway E., 85051	602-534-3770
Desert Broom 29710 N. Cave Creek Rd., 85331	602- 534-7185



CITY OF PHOENIX

. *	
Desert Sage 7602 W. Encanto Blvd., 85035	602-534-5276
Harmon 411 W. Yavapai St., 85003	602-262-6362
Ironwood 4333 E. Chandler Blvd., 85044	<sub>.</sub> 602-534-1900
Juniper 1825 W. Union Hills Dr., 85027	602-534-3900
Mesquite 4525 Paradise Village Parkway N.,	602-262-7299 85032
Ocotillo 102 W. Southern Ave., 85041	602-262-6694
Palo Verde 4402 N. 51st Ave., 85031	602-262-6805
Saguaro 2808 N. 46th Street, 85008	602-262-6802
South Mountain 7050 S. 24th St., 85042	602-243-8187
Yucca 5648 N. 15th Ave., 85015	602-262-6788

# 4. SCOPE OF WORK

Attached as Exhibit A are the current periodical subscriptions for which the City requires subscription services from Offeror, and the specific library branch locations that require each periodical. This list includes approximately 684 titles and 2,070 subscriptions.

- 4.1. Offeror must have the ability to supply 35,000 periodical titles, including foreign language subscriptions; microforms; newspapers; government printing office subscriptions; electronic journals; and proprietary online, Internet based publications.
- 4.2. Offeror must have the ability to place new and renew existing periodical and newspaper subscriptions for Phoenix Public Library based on the list provided in Exhibit A.



- **4.3.** Offeror must be able to provide Phoenix Public Library with a way to process both orders and claims electronically. In addition, this electronic presence must have the ability to interface with the Polaris Library Systems serials module, Version 5.6 Build 125. The Library prefers a web-based system.
- 4.4. Offeror must have the ability to consolidate all subscriptions so that they have a common expiration date and the ability to issue a consolidated invoice or invoices to Phoenix Public Library Technical Services, covering all orders to multiple publishers.
- **4.5.** Offeror must have the ability to ensure the timely arrival of all issues. Claims for missing issues must be filled within one issue cycle of the missing title.
- **4.6.** Offeror must have the ability to provide the Library with a way to contact Offeror via telephone, fax, or email with a customer service representative dedicated to the Library's account and have the ability to handle urgent order or claim requests within 24 hours.
- 4.7. Offeror must have the ability to provide a title alphabetized Renewal List (minimum of three copies) with prices, number of subscriptions, and ordering agency at least five months prior to the common expiration date for review prior to placing the following year's orders.
- 4.8. The Library would prefer that the Offeror company has the ability to distribute table-of-content information to remote users, have the ability to link (to and from) serials bibliographic records to multiple vendor's subscription databases (i.e., EBSCO, Gale, ProQuest, etc.), and have the ability of direct linking to electronic full text of individual periodical titles enabling patrons to electronic browse issue by issue over at least the current and back files of 10 15+ years.

#### 5. CONTRACT REQUIREMENTS:

If awarded a contract to provide services under this contract, Offeror agrees to the Standard and Special terms, and the insurance requirements in this agreement and the following requirements:

- **5.1.** Offeror shall supply the complete subscription order without gaps, duplication, and errors starting with the first issue published in January 2019 or the first issue subsequent to the subscriptions expiration date.
- **5.2.** Offeror shall allow additional orders (both additional titles and increased subscriptions) to be placed after the initial order at no more than the subscription list price with no increased service charge or penalty.





- **5.3.** Offeror shall provide direct mailing of subscriptions to all of our 17 individual library locations and be able to handle both centralized and decentralized claiming by individual locations.
- **5.4.** Offeror shall maintain an error rate of less than 2% on the subscription order through the contractual period.
- **5.5.** Offeror shall provide sample copies of publications for Library review upon request from the Library.
- **5.6.** Offeror shall provide full MARC records for all periodicals on the Phoenix Public subscription list that can be loaded into Polaris.



**CITY OF PHOENIX** 

# **SECTION VI: SUBMITTALS**

- 1. COPIES: Please submit one original, four copies, and one electronic copy (portable drive or CD) of the Submittal Section and all other required documentation. Please submit only the Submittal Section, do not submit a copy of the entire solicitation document. This offer will remain in effect for a period of 180 calendar days from the bid opening date and is irrevocable unless it is in the City's best interest to do so.
- 2. **OFFER SUBMITTAL FORMAT:** The written offer must be signed by an individual authorized to bind Offeror and should provide the name, title, e-mail address and telephone number of individuals with authority to contractually bind the company and who may be contacted during the evaluation period. Offers should be:
  - Typewritten for ease of evaluation;
  - Submitted in a binder, preferably using double-sided copying and at least 30% post-consumer content paper;
  - Signed by an authorized representative of the Offeror;
  - Submitted with contact information for the individual(s) authorized to negotiate with the City;
  - Submitted with a table of contents and tabbed according to the following major sections:

# Tab A - Approach to Scope of Work

- Describe your company's periodicals inventory in detail.
- Provide a detailed description specifying all of the functionality and tools provided by your electronic solution.
- Describe how your company processes claims issues.
- Provide detail as to the ways that Library staff can contact your company regarding customer service concerns.
- Describe how your company handles the periodicals renewal process.
- Describe remote user, database and direct linking functionalities that your company can provide (see Section V, Scope of Work, Item 4.9).
- Describe any additional value-add services that your company can offer.
- Please indicate any titles listed in Exhibit A that Offeror cannot supply.

# Tab B – Offerors Qualifications and Expertise

 Offeror's background data, including years in business and experience providing subscription services to large public libraries

42

Rev 1 09/2017 (JMK)



CITY OF PHOENIX

- Provide a detailed description of all relevant staff, including their experience and qualifications and what role, if any, they would directly play in delivering services to Phoenix Public Library.
- Provide a minimum of at least three references from large public library systems for which Offeror is currently or has provided services similar to those described in this solicitation.

### Tab C - Price

- Describe your company's approach to invoicing.
- Please provide the price that your company would provide for each and all subscriptions listed in Exhibit A, as well as the total amount for all subscriptions listed in Exhibit A (please utilize the attached Excel spreadsheet titled Exhibit A and submit Exhibit A in Excel format)
- Provide any discounts your company can offer the Phoenix Public Library.
- Provide pricing for any additional offerings.
- 3. OPTION FOR ADDITIONAL QUANTITIES: By signing and submitting this solicitation, Offeror agrees that the City may purchase additional quantities up to and including 100 percent of the quantities specified at these solicitation prices and conforming to solicitation specifications.

#### 4. COSTS AND PAYMENTS:

4.1 PAYMENT TERMS & OPTIONS: Vendors must choose an option, if checked, the City will default to 0% - net 45 days:	a box is not
Contractor offers a prompt payment discount of either% - 30 45 days - to apply after receipt of invoice or final acceptance or (invoice approval), whichever date is later, starts the 30 days. If no product is offered, the default is 0%, net 45 days; effective after receifinal acceptance of the products, whichever is later. Payment term discount will not be considered in the price evaluation of your offered.	f the products compt payment pt of invoice or <b>ns offering a</b>
Contractor may be paid immediately upon invoice approval, if enrollm the Single Use Account (SUA) Program, administered by the City's ("Bank"). By checking this box, the vendor accepts transaction cost their merchant bank and agrees not to transfer to the City those extra City will not pay an increase in our services for the SUA charge uncovers an upcharge for the SUA charges the vendor will owe the The vendor may opt-out of the SUA program once, but then may not the same contract term.	servicing bank sts charged by a charges. The es; if an audit city all costs.

43

Offeror Name: EBSCO Information Services

Rev 1 09/2017 (JMK)



CITY OF PHOENIX

- 5. SUBSTITUTION OF SPECIFIED ITEMS: Whenever in the specifications any item or process is requested or specified by manufacturer name, proprietary name or patent, such specifications will be used for the purpose of facilitating descriptions of the item or process and will be followed by the words "or equal." The Contractor may offer any item or process that is equal in every respect. However, if the item or process delivered is not, in the opinion of the City of Phoenix, equal in every respect to the specifications then the Contractor must furnish the item or material with one that in, the opinion of the City of Phoenix, is equal.
- **6. DELIVERY:** Contractor states that item(s) ordered will be delivered <u>45-60</u> days after receipt of order. This delivery schedule will include any time for shipping.

44



CITY OF PHOENIX

### **OFFER**

**TO THE CITY OF PHOENIX -** The Undersigned hereby offers and agrees to furnish the material and or service(s) in compliance with all terms, conditions, specifications, and addenda issued as a result of solicitation and any written exceptions in the offer.

Arizona Sales Tax No.	07288762
Use Tax No. for Out-of State Suppliers	65-4188
City of Phoenix Sales Tax No.	10052627
Arizona Corporation Commission File No.	F09956322

Taxpayer's Federal Identification No.: If recommended for contract award, Bidder agrees to provide its federal taxpayer identification number or as applicable its social security number to the City of Phoenix for the purposes of reporting to appropriate taxing authorities, monies paid by the City of Phoenix under the awarded contract. If the Bidder provides its social security number, the City will only share this number with appropriate state and federal officials. This submission is mandatory under 26 U.S.C. § 6041A.

Enter City's Registration System ID Number
Located at City's eProcurement website (see 0003015695
SECTION I – INSTRUCTIONS - CITY'S
REGISTRATION)

Offeror has read, understands, and will fully and faithfully comply with this solicitation, its attachments and any referenced documents. Offeror certifies that the prices offered were independently reveloped without consultation with any other Offeror or potential Offerors.

Jestin	<u> </u>	September 7, 2018	
Authorized Signature		Date	
EBSCO Industries, Inc. d/b/a Information Services	EBSCO	Ree Sherer, Senior Vice President	
Verify Name and type of cor	npany	Printed Name and Title	
(LLC, Inc., Sole Proprietor)	-	(Member, Manager, President)	
Address	P.O. Box 2543		
City, State and Zip Code	Birmingham, AL 35202		
Telephone Number	800-633-4604		
Company's Fax Number	205-995-1613		
Company's Toll Free #	800-633-4604		
Email Address ebsconorthamerica@		co.com	

Offeror Name: EBSCO Information Services



CITY OF PHOENIX

#### **ACCEPTANCE OF OFFER**

The Offer is hereby accepted.

The Contractor is now bound to sell the material(s) or service(s) listed by the attached contract and based upon the solicitation, including all terms, conditions, specifications, amendments, etc. and the Contractor's Offer as accepted by the City.

This contract shall henceforth be referred to as Contract No. 148740 Contractor has been cautioned not to commence any billable work or provide any material or service under this contract until Contractor receives purchase order, or contract documentation.

CITY OF PHOENIX

A Municipal Corporation Ed Zuercher, City Manager

Awarded this 15t day of December 2018

Director or delegate, Department

Jim Campion

Deputy Finance Director

**DEPUTY** City Clerk

Approved as to form this 19th day of January 2017. This document has been approved as to form by the City Attorney and is on file with the City Clerk. It need not be submitted to the City

Attorney for approval unless the form document is altered.

Zois non in Will: 42

1. CLERK DEPT.

46 09/2017



CITY OF PHOENIX

CONFLICT OF INTEREST A	AND SOLICITATION	ON TRANSPARENC	Y FORM.
This form must be signed an	d submitted to the	e City and all question	ns must be answered, or indicate N/A,
or your Offer may be conside	erea non-respons	ive.	
<ol> <li>Name of person submitti</li> </ol>	ng this disclosure	oform.	
First Dec	MI	Last Sherer	Suffix
First Ree  2. Contract Information	1011		
		odicals Subscription S	
3. Name of individual(s) or	entity(ies) seekin	g a contract with the	City (i.e. parties to the Contract)
EBSCO Information Serv	vices		
subsidiaries of the indivi	dual or entity liste	ed in Question 3. Ple	parent, sublessees, joint venture, or ase include all Board members, ot applicable, indicate N/A.
EBSCO Industries, Inc. is a pand its subsidiaries is with the Stephens family owns 99% of CEO: David J. Walker Secretary: Dell S. Brooke Chairman: Bryson Stephens	e Stephens family f	from Birmingham, Alab	reficial ownership of EBSCO Industries, Inc. ama. Under the rules of attribution, the :
5. List any individuals or e	ntities that will be	subcontractors on th	nis contract or indicate N/A.
N/A	Section and the second section as a second section as a second section as a second section as a second section		
	be retained, but	not known as of the	time of this submission.
		me of the owner(s) a	
☐ List of subcontracts	, moldang trio na	mo or the emiler(e) a	
			1 1 1 0 4 1 2 1 0 Etc
<ol><li>List any attorney, lobbyi assist in the proposal or</li></ol>	ist, or consultant i r seeking the resu	retained by any indiv ulting contract. If non	iduals listed in Questions 3, 4, or 5 to e, indicate N/A.
N/A			
		and the state of the	
7. Disclosure of conflict of	interest:		

Offeror Name: EBSCO Information Services (JMK)

Rev 1 09/2017



**CITY OF PHOENIX** 

Are you aware of any fact(s) with regard to this solicitation or resulting contract that would raise a "conflict of interest" issue under City Code Section 43-34?

"An elected City official or a City employee shall not represent any person or business for compensation before the City regarding any part of a procurement, including any resulting contract, if during the time the elected official is or was in office or the employee is or was employed by the City such elected official or employee played a material or significant role in the development of the solicitation, any other part of the procurement, or the contract award."

X	I am not aware of any	conflict(s) of interest u	nder City Code Section 43-34.
---	-----------------------	---------------------------	-------------------------------

<ul> <li>I am aware of the following potential or actual conflict(s) of inte</li> </ul>	erest
---	-------

# 8. Notice Regarding Prohibited Interest in Contracts

State law and the Phoenix City Charter and Code prohibit public officers or employees, their close relatives, and any businesses they, or their relatives, own from (1) representing before the City any person or business for compensation, (2) doing business with the City by any means other than through a formal procurement, and (3) doing business with the City without disclosing that the person has an interest in the contract. This prohibition extends to subcontracts on City contracts and also applies to parent, subsidiary, or partner businesses owned by a public officer or employee. See A.R.S. Sections 38-501 through 38-511, for more information (City Charter, Chapter 11, applies the state conflict-of-interest law to City employees).

Please note that any contract in place at the time a person becomes a public officer or employee may remain in effect. But the contract may not be amended, extended, modified, or changed in any manner during the officer's or employee's city service without following city administrative regulations.

Are you aware of any fact(s) with regard to this contract that would raise a "conflict of interest" issue under A.R.S. Sections 38-501 through 38-511 (See Arizona Revised Statutes regarding conflict of interest at <a href="https://www.azleg.gov">www.azleg.gov</a>).

- I am not aware of any conflict(s) of interest under Arizona Revised Statutes Sections 38-501 through 38-511.
- □ I am aware of the following conflict(s) of interest:

#### 9. Acknowledgements

Solicitation Transparency Policy - No Contact with City Officials or Staff During Evaluation

- I understand that a person or entity who seeks or applies for a city contract, or any other person acting on behalf of that person or entity, is prohibited from contacting city officials and employees regarding the contract after a solicitation has been posted.
- ☐ This "no-contact" provision only concludes when the contract is awarded at a City Council meeting. If contact is required with City official or employees, the contact will take place in

Offeror Name:	<b>EBSCO</b>	Information	Services
(JMK)			

Rev 1 09/2017



CITY OF PHOENIX

accordance with procedures by the City. Violation of this prohibited contacts provision, set out in City Code Sections 2-190.4 and 43-36, by respondents, or their agents, will lead to **disqualification.** 

10. Fraud Prevention and Reporting Policy

PRINT NAME Ree Sherer

☑ I acknowledge that the City has a fraud prevention and reporting policy and takes fraud seriously. I will report fraud, suspicion of fraud, or any other inappropriate action to: telephone no. 602-261-8999 or 602-534-5500 (TDD); or aud.integrity.line@phoenix.gov.

The purpose of the fraud policy is to maintain the City's high ethical standards. The policy includes a way for our business partners to report wrongdoing or bad behavior. Suspected fraud should be reported immediately to the Phoenix Integrity Line. The City has adopted a zero-tolerance policy regarding fraud.

#### OATH

I affirm that the statements contained in this form, including any attachments, to the best of my knowledge and belief are true, correct, and complete.

Should any of the answers to the above questions change during the course of the contract, particularly as it relates to any changes in ownership, applicant agrees to update this form with the new information within 30 days of such changes. Failure to do so may be deemed a breach of contract.

TITLE

Senior Vice President

SIGNATURÉ DE LA COMPANION DE L	DATE September 7, 2018
COMPANY (CORPORATION, LLC, ETC.) NAME and DBA	EBSCO Industries, Inc. d/b/a EBSCO Information Services

Offeror Name: EBSCO Information Services (JMK)

Rev 1 09/2017

**AARP Bulletin** 

AARP the Magazine - C ed - Ages 70 and Above

**ABA Banking Journal** 

ABA Journal

Absolute Sound

Acoustic Guitar

Advertising Age

Advocate - NY

ADWEEK

Aerospace America

Ahwatukee Foothills News

Air & Space Power Journal

AIR & SPACE SMITHSONIAN

Air Classics

Air Force Times

Air International

AIRBRUSH ACTION

Airman

Ak-chin Oodham Runner

Alaska Magazine

Albuquerque Journal

Alcohol Research: Current Reviews

Alfred Hitchcock Mystery Magazine

ALL ABOUT BEER

Allure

ALTERNATIVE PRESS

Amber Waves

American Association of Retired Persons Membership - Ages 70 and Above

American Cinematographer

American City & County

American Craft

American Craft Council Membership

American Forests

American Forests Membership

American Gardener

American Girl

American History

American Horticultural Society Membership

American Indian Quarterly

American Iron Magazine

American Legion

American Music Teacher

American Record Guide

American Rifleman

American Rose

American Rose Annual

American Rose Society Membership

American Scientist

American Theatre

**Americas Civil War** 

Analog Science Fiction & Fact

Ancient American

Animal Wellness Magazine

Antique Automobile

Antique Automobile Club of America Membership - PA

Antique Trader Weekly

Antiques

Aperture

Arabian Horse World

Archaeology

Archaeology Southwest

Architect

**Architectural Digest** 

Architectural Record - McGraw Hill

Architectural Review

Arizona Attorney

Arizona Business Gazette

Arizona Business Magazine

Arizona Capitol Times

Arizona Daily Sun

Arizona Highways

Arizona Historical Society Membership

Arizona Informant

Arizona State Law Journal

Arizona Wildlife Federation Membership

Arizona Wildlife News

Arizona Wildlife Views

Army AL&T

Art Culinaire **Army Times** 

ART DOLL QUARTERLY

Art in America

ARTFORUM INTERNATIONAL

**Arthritis Today** 

Artists Magazine

ARTnews

Arts and Activities

Asimovs Science Fiction

Astronomy

Atlantic Monthly

AudioFile

**AudioFile Plus** 

Audioxpress

AUTO RESTORER

Automobile Magazine - NY

Aviation Week & Space Technology

Babybug

Backpacker

Bake From Scratch

Ballooning

Barrons

BASSMASTER MAGAZINE

Bead & Button

Beadwork

Beanz

**Beckett Sports Card Monthly** 

Beijing Review = Pei-Ching Chou Pao - North American ed

Bests Review

**Better Homes and Gardens** 

**Bloomberg Businessweek** 

**BLOUIN ART & AUCTION** 

**Bluegrass Unlimited** 

Boating - NY

**Boating World** 

Bon Appetit

**Book Links** 

**Book Review Digest** 

Booklist

Bookmarks - NC

**BOWHUNTING WORLD** Boston Magazine

**Boxoffice Pro** 

Boys Life Brain World

**Brew Your Own** 

Brick Journal Bridal Guide

BRITAIN

**Broadcasting & Cable** 

Builder Magazine

Bunte Illustrierte

Business Real Estate Weekly

**Business Traveler** 

CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHIP

California History

Canadian Geographic

Canadian Geographic Travel

Car Craft Magazine Car and Driver

Careers & the Disabled

Casa Grande Dispatch

Casino Player

Catholic Digest

CATSTER

Cavairy & Armor Journal

Center for Desert Archaeology Membership

Ceramics Monthly

**Chess Life** 

Chicago

ChickaDEE

Christian Century

Christian Science Monitor Weekly - Domestic ed

CHRISTIANITY TODAY

Christianity Today Library

Chronicle of Philanthropy

Cineaste

Citizen Airman

Civil War Times

Clavier Companion Classic Images

Climbing

Cloth Paper Scissors

Cochise County Historical and Archaeological Society Membership

Cochise Quarterly

Coins Magazine

Colorado Archaeological Society Membership

Colorado Heritage

Columbia Law Review

Combat Edge

Commentary

Commonweal

Communication Arts

Communities

Computer Graphics World

Conde Nast Traveler

Congressional Digest

Connecticut Magazine

Consumer Reports

Consumer Reports Buying Guide

CONSUMER REPORTS ON HEALTH

COOKING LIGHT

Cooks Country

Cooks Illustrated

Cost of Living Index Cosmopolitan

Cottages & Bungalows

Countryside & Small Stock Journal Country Living

Cowboys & Indians

CQ: Radio Amateurs Journal

CQ Plus

Creative Knitting - IN

**Crochet World** 

Crown Magazine = Huang Kuan

**Cruise Travel** 

**Cruising World** 

**Current History** 

Cycle World

Daily Courier - AZ

Dance Annual Directory

Dance Magazine

Deadly Pleasures

Desert Plants Der Spiegel

**Diabetes Forecast** 

Diabetic Living

Diesel Progress - North American ed

Dig Into History

Discover

Discovery Box

Disney Junior

Disneys Princess

Diversity in Steam Magazine

Do it Yourself

Do Magazine

DOGSTER

Dollars & Sense

Dolls

DownBeat

**Drag Racer Magazine** 

**Dwell Magazine** 

Eating Well : the Magazine of Food & Health Early American Life

EBONY

Economist

Education Digest - MI

El Palacio

Electronic Musician

ELLE - SPANISH ED Elle - American ed

Ellery Queens Mystery Magazine

Emmy - Magazine of the Academy of Television Arts & Sciences

Engineer

ENTERTAINMENT WEEKLY

Entrepreneur

**Equine Wellness** 

**Equipment Today** 

ESPN Magazine

Esquire

ESSENCE

Everyday Practical Electronics

Expedition

Family Circle

Family Handyman

Family Motor Coaching

FAMILYFUN

Fanfare - NJ

Fantasy & Science Fiction

Fast Company

Fiddler Magazine

FIELD & STREAM

Film Comment

Films of the Golden Age

Fine Books & Collections

Fine Cooking

Fine Homebuilding Fine Woodworking

Fire Management Today Fire Engineering

Firehouse Magazine

Firsts - the Book Collectors Magazine

Fitness Magazine

Flea Market Decor

FLEX MAGAZINE

Flying

FOOD & WINE

Food Network Magazine

Forbes

Forbes Life

FOREIGN AFFAIRS

Fort Apache Scout

FORTUNE - DOMESTIC ED

Four Wheeler

Friends of Channel Eight Membership

Fun for Kidz

Fur Fish & Game

GAME INFORMER MAGAZINE

Genii - the Conjurors Magazine

Gila River Indian News

Girls Life

Glamour

Glendale Star

Gluten Free & More

Glyphs: Newsletter of the Arizona Archaeological and Historical Society

**Golf Digest** 

GOLF MAGAZINE

**Good Housekeeping** 

GQ - Spanish ed

GQ - US Ed

GRAMOPHONE

Granta

Guns & Ammo **Guitar World** 

Hand Papermaking

Hand Papermaking Newsletter

Handbook for Selecting Roses

Handguns

Handmade Business

Handwoven

Hang Gliding and Paragliding

Harpers Bazaar

HARVARD BUSINESS REVIEW

Harpers Magazine - Regular ed

**Harvard Heart Letter** 

Harvard Womens Health Watch

HEALTH

Hearing Loss

Hearing Loss Association of America Membership

Heart & Soul

Hemmings Classic Car

Hemmings Motor News

**HGTV** Magazine

HIGHLIGHTS FOR CHILDREN High Country News

HIGHLIGHTS HIGH FIVE

**HIGHLIGHTS HIGH FIVE BILINGUE** 

History Colorado Membership

History Today

Hockey News - Canada

**Hockey News Yearbook** 

HOLLYWOOD REPORTER

Home Business Magazine

Home Energy

Home Power

HORSE ILLUSTRATED Horse & Rider

Hot Rod

House Beautiful

Houseboat

Houston Chronicle

HR Magazine - VA

**Hudson Review** 

Humpty Dumpty Magazine

Hype Hair

ID: Ideas & Discoveries

Imbibe

In These Times

In Touch - NJ

Inc 500

India Today - English ed

Information Today

INK FASHION

Instrumentalist INSTYLE

International Gymnast

Investors Business Daily INTERVIEW

Iowa Review

Islamic Horizons

Jack & Jill

Jazztimes Magazine

Jewelry Artist: Lapidary Journal Jewelry Artist

Jewish News of Greater Phoenix

Journal of American Indian Education

Journal of Arizona History

Journal of the Southwest JOURNAL OF THE WEST

Journal of Web Librarianship

JUSTINE MAGAZINE

Kaet Magazine

Kazoo Magazine

Kiplingers Personal Finance

Kitplanes

Kiva - the Journal of Southwest Anthropology and History

Kovels on Antiques and Collectibles

L Express International

L Obs

La Opinion

Ladybug

Landscape Architecture Magazine

Las Vegas Review Journal

Las Vegas Sun

LATINA - NY

Latina Style

Leatherneck

Library Hi Tech

Library Hotline

LIBRARY JOURNAL

Limbaugh Letter

Linns Stamp News - Worlds Largest Weekly Stamp News & Marketplace

Linns Stamp News Special Edition

Literacy Today

Live Steam and Outdoor Railroading

**Living Blues** 

Los Angeles Magazine Locus

Los Angeles Times

LOS ANGELES TIMES - Sunday

os Angeles Times Book Review

ow Rider

MacLeans Magazine

Mailbox - Preschool ed

Make: Technology on Your Time

Marie Claire - US ed

Marine Corps Times

Marines: Official Magazine of the USMC

Martha Stewart Living

Mas alla de la Ciencia

Massage

MAYO CLINIC HEALTH LETTER

Mekeels and Stamps Magazine

Mens Fitness

Mens Health - PA

Mens Health - Spanish ed

Mens Journal

METALSMITH

Metalsmith Tech

Metropolis - NY

Metropolitan Museum of Art Bulletin

Military Heritage

Military History

Mining Record

MIT Technology Review

Model Airplane News

Model Railroader

Modern Drummer

**Modern Salon** 

MONEY

Morningstar FundInvestor

Mother Earth News

**Mother Jones** 

Motor - NY

**Motor Trend** 

Motorcyclist

Muscle & Fitness

Mystery Scene

Nation - NY - with Index

National Defense

NATIONAL GEOGRAPHIC

NATIONAL GEOGRAPHIC HISTORY NATIONAL GEOGRAPHIC KIDS National Geographic Society Membership

NATIONAL GEOGRAPHIC TRAVELER

Vational Law Journal

National Parks: the Magazine of the National Parks & Conservation Association

**National Review** 

National Trust for Historic Preservation Standard Membership

NATIONAL WILDLIFE

Vavajo Hopi Observer

Vavajo Times

Navy Times

Neo - England

Nevada Historical Society Membership

Nevada Historical Society Quarterly

**New Car Cost Guide** 

New England Journal of Medicine - US ed

New Mexico Historical Review

**New Moon Girls** 

New Scientist - UK ed **New Republic** 

New Statesman

**New York** 

New York Review of Books

New York Times - National & Northeast Edition

NEW YORK TIMES - NEW YORK METRO ED

**New York Times Book Review** 

New York Times Large Type Weekly

New York Times Magazine

New York Times Week in Review

**New Yorker** 

North American Review

NURSING

Nutrition Action Healthletter

Nuts & Volts

O: the Oprah Magazine

O Odham Action News

Officepro

Official Xbox Magazine

Ogonek

Ok! First Celebrity News

Old Cars : Weekly News & Marketplace

OLD-HOUSE JOURNAL

Online Searcher

Opera News

Orion

Ornament

Out c-w Advocate

Outdoor Life

Outdoor Photographer

Outside

Paris Match - France Parents

Paris Review

Parks and Recreation - VA

Payson Roundup

PC Gamer - US Edition

PCWorld

People

PEOPLE EN ESPANOL

Philadelphia Magazine

PHOENIX BUSINESS JOURNAL

Phoenix Business Journal Book Of Lists

Phoenix Home & Garden

Phoenix Magazine

Photobook Review Piecework

Playbill

Plays International & Europe

Poetry

Poets & Writers Magazine

Popular Mechanics

Popular Science

Popular Woodworking

Practical Homeschooling

**Prehistoric Times** 

Preservation

**Primitive Place** Prevention

Proceso

PROFESSIONAL ARTIST

Professional Photographer Progressive

Prorodeo Sports News

ProWrestling Illustrated Psychology Today

Public Library Quarterly **Public Roads** 

**Public Works** 

Public Works Manual

Quilting Arts

Rachael Ray Every Day QUO - SPANISH ED

Railway Age

Raising Arizona Kids

RANGER RICK

RANGER RICK JR

Ranking Arizona

RBM: A Journal of Rare Books Manuscripts and Cultural Heritage

Readers Digest - Large Print for Easier Reading

READERS DIGEST

Reading Research Quarterly

REAL SIMPLE

Realtor Magazine

Record Reporter Reason

Redbook

Reminisce Magazine

REPTILES

Resource Recycling

Rider

Risk Management

RMA Journal

Road and Track

ROLLING STONE Rock & Gem

Romantic Homes

Roundup Magazine

Route 66 Magazine

Rug Hooking

RUNNERS WORLD

Salary Survey - National Association College and Employers

Salt Lake Tribune

San Carlos Apache Moccasin

San Francisco Chronicle San Diego Magazine

San Francisco Chronicle Book Review

Saturday Evening Post

SAVAGE

School Arts - The Art Education Magazine for Teachers SCHOOL LIBRARY JOURNAL

Science

Science Fiction Studies

Science News

Scientific American

Scuba Diving

Sculpture Review

SDA eNews

Seattle Times

Sedona Red Rock News

Series Made Simple Segunda Juventud

Servo Magazine

Seventeen

Sew News

Shape Magazine

Shooting Times

Sierra Vista Herald

SIGHT AND SOUND

Skating

Skeptic

Sky & Telescope

Slam

Smart Libraries Newsletter

SMITHSONIAN

Soccer 360 Magazine

SOJOURNERS MAGAZINE

Solar Today

Soldiers

SOMERSET STUDIO

Sophisticates Black Hair Styles and Care Guide

Sound & Vision

Southern California Super Lawyers

SOUTHERN LIVING

Southwest Art

Southwest Review

Southwestern Lore

Special Reports

Spin Off Spider

SPORTS ILLUSTRATED

SPORTS ILLUSTRATED KIDS

Sports N Spokes

Stern: das Deutsche Magazin

Strictly Slots

Strings

Successful Farming

Sun City Independent

Sunday Denver Post

SUNSET /\*\*/ /FOR US/

Superstition Mountain Historical Society Membership

Superstition Mountain Journal

Surface Design

SURFACE DESIGN ASSOCIATION MEMBERSHIP

Surface Warfare Magazine - SW

Surfer

Swimming World Magazine

Taiwan Panorama

Taiwan Panorama

Taste of Home

TATTOO

Taxes - The Tax Magazine

TDI National Directory and Resource Guide

TDI World

Technical Analysis of Stocks & Commodities

Technical Services Quarterly

**Technicalities** 

Teen Ink

TEEN VOGUE

Telecommunications for the Deaf and Hard of Hearing Membership

**Fennis Magazine** 

he Bark

he New American

THE WEEK - US ED

THIS OLD HOUSE /\*\*/ /FOR US/

**Thrasher** 

**Phreads** 

**Figer Beat** 

**FIME - DOMESTIC ED** 

TLS: THE TIMES LITERARY SUPPLEMENT

**Tombstone Epitaph** 

Town & Country

**Fraditional Home** 

Trailer Life

Trains

Transworld Skateboarding

TRAVEL & LEISURE /FOR US/

Travel 50 & Beyond

**Treasures: Vintage to Modern Collecting** Trial - The National Legal Newsmagazine

Triathlete

Tricycle: The Buddhist Review

Tricycle Membership - Sustaining

Truckin

**True West** 

**TUCSON GUIDE QUARTERLY** 

Tucson Lifestyle

Tufts University Health & Nutrition Letter

TV Guide

TV y Novelas

University of California Berkeley Health After 50

University of California Berkeley Wellness Letter

**US Catholic** 

US WEEKLY

USA Today: the Nations Newspaper

USA Today Sports Weekly

Used Car Buying Guide

Utah Historical Quarterly

Utah State Historical Society Membership

**Utne Reader** 

Vanity Fair - American Ed

Variety

Velonews

Verde Independent

Veteran: Vietnam Veterans of America

Victorian Homes

Video Librarian Plus

Vietnam

Village Voice

Vital Speeches of the Day

Vogue

Vogue Knitting International

Voice of Youth Advocates

V-Twin

Wall Street Journal

Wall Street Journal - Weekend Edition

Washington Report on Middle East Affairs

Washingtonian

Water Skier

Watercolor Artist

Weekly Standard

Weight Watchers Magazine

Welding Journal

Western American Literature

WESTERN HISTORICAL QUARTERLY

Western Horseman

Where to Retire

Wild West

Williams-Grand Canyon-News

Wine & Spirits

Wine & Spirits Buyers Guide

Wired

Womans Day

Womans World

Womens Health - PA

Womens Running

Woodenboat

Working Mother

World Coin News

World War II

Wrestling USA

Writer

Writers Digest

WSJ Magazine

Yankee

Yes! Magazine Yoga Journal

Your Genealogy Today YOUNG RIDER

Yuma Sun

Zoobooks



#### **ADDENDUM**

Solicitation Number: RFP 19-033 Addendum 1 Page 1 of 2

Solicitation Due Date: Friday, Sept 14, 2018, 2:00 p.m. Local Arizona

Time

CITY OF PHOENIX
Procurement Division
251 W. Washington Street
8th Floor
Phoenix, AZ 85003
Phone: (602) 262-7181

SOLICITATION TITLE: RFP 19-033 Periodical Subscription Services – Requirements Contract

#### **CORRECTION:**

All references within the solicitation of "Periodical and Electronic Journal Subscription Services – Requirements Contract" are hereby <u>deleted</u>, and replaced with **Periodical Subscription Services** – **Requirements Contract**.

#### **CHANGE:**

Section I-Instructions, Item 2. Schedule of Events table is deleted in its entirety and replaced with the following:

#### 2. SCHEDULE OF EVENTS:

ACTIVITY (All times are local Phoenix time)	DATE
Written Inquiries Due Date	August 24, 2018 by Noon
Offer Due Date	Friday, September 14, 2018 by 2:00 PM
Offer Submittal Location	251 W. Washington St., 8th Floor
	Phoenix, AZ 85003

#### **OFFEROR QUESTIONS:**

Question 1: Are these titles are for Print only?

City's Response: Correct.

Question 2: What is the start date on these titles?

City's Response: January 1, 2019.

Question 3: How many quantities for print?

City's Response: Number of subscriptions per title vary between 1 and 17, however in select instances

for popular titles, the number of subscriptions may exceed 17.

Question 4: How many users if any are online subscriptions?

City's Response: This RFP is for print periodicals only.

Question 5: Please clarify that #2 on page 31 "PRICE: All prices offered will be firm and fixed for the term

of the contract." means the library does not wish to receive supplemental invoices.

City's Response: The statement referenced means that pricing shall remain the same for the 5-year

contract period.



#### **ADDENDUM**

Solicitation Number: RFP 19-033 Addendum 1 Page 2 of 2

Solicitation Due Date: Friday, Sept 14, 2018, 2:00 p.m. Local Arizona

CITY OF PHOENIX
Procurement Division
251 W. Washington Street
8th Floor
Phoenix, AZ 85003
Phone: (602) 262-7181

Question 6: On the pricing spreadsheet "Exhibit A", should the price in Column B reflect the discount from Column C? Or should the price in Column B be the retail price before discount? Should the discount in Column C be the dollar value of the discount or the percentage discount that is offered on that title? City's Response: Column B should reflect Offeror's price. Column C should reflect Offeror's discounts, if any, in percentage form.

Question 7: On pg. 42 of the RFP under the instructions for Tab A, it asks the following "Describe remote use, database and direct linking functionalities that your company can provide (see Section V, Scope of Work, Item 4.9)." I noticed that there is not an item 4.9 in Section V. Can you give us more information on what should be included here?

City Response: Offerors are referred to 4.8. The reference to 4.9 is an error.

Question 8: NEW YORK TIMES - NEW YORK METRO ED - Days Required?

City's Response: Sunday only.

**Question 9**: Reading Research Quarterly – Need Addresses for each branch receiving this title because it is a custom rate.

City's Response: Burton Barr Central Library, 1221 N. Central Ave., Phoenix AZ 85004.

Question 10: Salt Lake Tribune Mon-Sun (Mail) – Need Addresses for each branch receiving this title because it is a custom rate.

City's Response: Burton Barr Central Library, 1221 N. Central Ave., Phoenix AZ 85004.

Question 11: Do you want us to quote 1 print copy?

City's Response: Yes.

Question 12: Are you receiving online access for any of the titles on your list, if so how many users will be accessing them?

City's Response: See City's Response to Question 4.

The balance of the specifications and instructions remain the same. Bidder must acknowledge receipt and acceptance of this addendum by returning the <a href="entire">entire</a> addendum with the bid or proposal submittal. Name of Company: <a href="EBSCO Information Services">EBSCO Information Services</a>

Address: P.O. Box 2543, Birmingham, AL 35202

Authorized Signature:

Print Name and Title: Ree Sherer, Senior Vice President

#### Clarifications

### Section II - Standard Terms and Conditions

6.2. Acceptance

<u>Clarification:</u> Please note that EBSCO is not a representative of the publisher and does not receive, stock or mail the issues. Consequently, EBSCO cannot warrant the goods provided, nor can it assume the subscriber's financial risk in the event of publisher failure or other non-agent responsibilities. However, it is our job to work diligently for the subscriber to secure delivery and replacements for missing issues.

If you are missing an issue of a publication or a publication is damaged beyond use, you can take advantage of the *EBSCO Missing Copy Bank*, a free service for EBSCO customers. The *Missing Copy Bank* is a one-year back file of 48,000 issues from approximately 2,000 serials titles, with more than 150,000 issues distributed to customers annually. You can search for needed issues via *EBSCONET* and order them online or call your Customer Service Representative to order missing issues by phone.

#### 6.5. Contract Performance

<u>Clarification:</u> Subscription vendors are unique in that we manage the purchase transaction but do not take possession of the materials. Serials are typically delivered without issue. While we cannot guarantee or take financial responsibility for publisher errors, we do take responsibility for making all possible efforts to ensure that any missed content is fulfilled in a timely manner.

## Section III - Special Terms and Conditions

#### 7. Cooperative Agreement

<u>Clarification:</u> EBSCO will extend the terms of the agreement to other agencies; however, we reserve the right to price other agencies individually to ensure the most advantageous pricing for each individual organization.



## Table of Contents

Tab A – Approach to Scope of Work	Page 1
Tab B – Offeror's Qualifications and Expertise	Page 8
Tab C - Price	Page 11
Submittal Forms	Page 25
Addendum	Page 33
Clarifications	Page 35
Flipster	Page 36
Appendix A - Sample Reports	Page 38

## Approach to Scope of Work

Describe your company's periodicals inventory in detail.

EBSCO Information Services offers more than 360,000 subscription titles from over 95,000 publishers around the world, including both popular and scholarly content in English and in many other languages. We also provide premium content, including more than 375 databases, accessible through a single interface, EBSCOhost, and digital replicas of magazines via *Flipster*.

EBSCO offers the entire subscription catalog from most publishers with whom we work, covering all available formats, with few if any exceptions. Because EBSCO works with a vast number of diverse publishers, subscriptions offered cover most any subject for which a published work is available. If an institution wishes to subscribe to a title that is not currently included in our title database, staff in our title information group will research and add that title to the database so that it is available for purchase.

Provide a detailed description specifying all of the functionality and tools provided by your electronic solution.

EBSCONET Subscription Management, our online subscription and e-resource management platform, is available to you 24 hours a day, 7 days a week. It is the premier serials management system used by libraries worldwide and is a value-added service at no charge to you.

With EBSCONET, you can search the entire EBSCO catalog as well as your current and past orders. EBSCONET lets you:

- Search our title database and view title details for more than 360,000 titles from 95,000 publishers worldwide
- Place orders
- View real-time information about your orders
- Manage renewals (including e-packages)
- View detailed information about publishers' online access policies and license terms
- Generate reports
- Place and follow up on claims
- Download copies of invoices and monthly account statements
- Access the EBSCO Missing Copy Bank
- Cancel titles

**EBSCONET** is specifically designed to help you manage each stage of the subscription life cycle and empowers you to make informed, timely decisions about the resources you have on order.

You can also use EBSCONET to determine whether alternative formats are available or if a title is



available in a publisher package. The publisher's terms and conditions are clearly displayed so you can view their policies on orders, cancellations and claims. You can also review publisher access information and license details, and check pricing models.

Describe how your company processes claims issues.

EBSCO provides claiming for both print and electronic resources. Claims can be made through *EBSCONET*, to your Customer Service Representative by e-mail, phone or fax, or via FTP or EDI through your ILS; whichever best suits your needs.

#### Claims Using EBSCONET Subscription Management

Claims can be submitted, and claim status can be reviewed, via the claiming functionality in EBSCONET.

A claim can be created by selecting the title and reason for the claim under the New Claim option on the Orders menu. Claim restriction data is provided at the title level and in the *Titles with Claiming Restrictions Report*. Publisher dispatch data is provided to assist with timing of claims.

The EBSCONET Claim Checker allows the Library to view existing claims and act on them, including acknowledging receipt or reclaiming. The Claims Processed Report, available via EBSCONET, offers a comprehensive report of all claims.

Claims for missing electronic access should be made via email or phone to your Customer Service Representative as soon as missing access is noted. Claims for electronic access will be handled via direct contact with the publisher. If a claim is urgent, please contact your Customer Service Representative directly so that the claim can be handled as soon as possible.

For print claims, we suggest allowing two (2) weeks for domestic publishers and four (4) weeks for international publishers before reclaiming to ensure that the publisher has ample time to respond.

For 2019 subscriptions, EBSCO is introducing a portal within *EBSCONET* where customers will be able to report and track both print claims and online access issues. Access issues reported via the portal will be immediately directed to your Customer Service Representative for handling. The chain of communication for all issues will be available for review within *EBSCONET* at any time.

 Provide detail as to the ways that Library staff can contact your company regarding customer service concerns.

Melissa Brewer is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and e-packages.



Melissa also has access to invoice and order history records and can quickly locate information about your subscriptions. Melissa works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (877-701-1205) or by e-mail at mbrewer@ebsco.com.

All of EBSCO's Customer Service Representatives work in dedicated teams, sharing common issues and proposing solutions. Their team structure encourages collaboration and ensures the best service for your account. In addition, this structure enables us to provide a back-up Customer Service Representative who is familiar with your account and can assist when your primary Customer Service Representative is out of the office, ensuring consistently prompt response to communications.

Our Customer Service Portal, which will be added to *EBSCONET* in Fall 2018, will provide another mechanism for communicating with your representative, allowing you to enter cases for various issue types and track them through to resolution, as well as view a history of outstanding and resolved issues.

Describe how your company handles the periodicals renewal process.

The renewal process has three basic stages.

- Stage 1: EBSCO collates your renewal list according to your specifications and provides it to you either online via EBSCONET, electronically in Excel or PDF format. Your renewal list can be collated:
  - o By site or delivery address
  - o By account
  - o By ILS number
  - o By fund/HEGIS CODE
- Stage 2: You make your renewal decisions with all necessary changes and authorizations.
- Stage 3: Your renewals will be processed and orders and payments will be sent to publishers.

Subscriptions are renewed on a timely basis so that your electronic content access and print delivery do not lapse. If your access to an e-journal lapses during the subscription period, EBSCO makes re-establishing your access a top priority.

EBSCO works within a timetable for renewals that assures you have time to make buying decisions and also enables us to send orders and payments to publishers in a timely manner. For your main calendar year (January start date) renewal list, our process is:

- By June 30, or a date agreed upon with you, we send you a consolidated renewal list for your subscriptions.
- By mid-September we ask you return the list to us with authorization.

Whenever possible, common expiration dates will be established for all subscriptions.

For libraries choosing to manage the renewal process online, the renewal will be available on *EBSCONET*; an email will prompt you when renewals are ready for your review.



#### Your online renewal list includes the following information:

- Bill-to address
- Ship-to address(es)
- EBSCO Account Number(s)
- ISSN / eISSN
- Title Name (in alphabetical order)
- EBSCO Order Number
- EBSCO Title Number
- Publisher
- Frequency
- Format
- Title Status
- Start Date
- Order Term
- Quantity
- Fund Code
- ILS Number
- Publisher's current price
- Total price and number of titles

EBSCO's new online renewals interface features a more streamlined user experience including a simplified grid format, the ability to make format, quantity and other changes in-line without having to navigate to another page, and a new "shopping cart" checkout experience. All titles that can be renewed will be in your cart when you access your renewal. Titles can easily be added to the cart, removed (cancelled) from your cart, or placed on hold.

Any previously ordered titles that are no longer available for ordering, such as direct order or ceased titles, will be clearly marked and will be automatically removed from your renewals shopping cart, but will remain visible under a separate tab specifically for items that have been removed from the cart. The removed items tab will also show any titles that you have opted to cancel, as well as ones that you have placed on hold.

The renewals interface includes renewal information for all ship-to addresses, however, it can be filtered by location (subscriber), start date, format and fund code, allowing for filtering for two of these parameters at the same time. The renewal can also be exported to a Microsoft Excel file for further data manipulation. Additionally, the new interface can be configured to allow users to view and modify titles for a specific branch or location, if desired.

 Describe remote user, database and direct linking functionalities that your company can provide (see Section V, Scope of Work, Item 4.9).

EBSCO supports a wide variety of authentication methods to accommodate remote access needs, directing users to the database(s) to which the institution subscribes.



4

EBSCOhost displays full-text articles in PDF and HTML formats. PDF is the primary full-text format for academic journals (including STM and soft sciences). With these publications, EBSCO tries as often as possible to provide a native (searchable) PDF. When native PDFs are not available, but images are included in the journal, EBSCO scans the issues in color. For text-only journals, which are not available in native PDF, EBSCO scans the issues in black and white. PDF has been selected as the primary format for these publications because this format is needed to properly display scientific formulas and equations, diagrams, charts and graphs, clinical images, photos of art, etc. The vast majority of PDFs in EBSCOhost databases are currently being loaded as native PDF.

Additionally, EBSCO SmartLinks can be activated. These provide linking among databases in EBSCOhost by seamlessly allowing a user to follow an article citation in one database where the full text is not available, to the full text of the article in another database where it is available. SmartLinks+ is also available for all customers who purchase subscriptions through EBSCO; with SmartLinks+, users can link directly from citations in EBSCOhost databases to the full text of articles at the publisher's site.

EBSCO SmartLinks can be activated in EBSCOadmin for all customers who wish to link to their EBSCO e-journals or EBSCOhost databases.

As the only stand-alone link resolver and knowledge base currently available, EBSCO's *Full Text Finder* features a user-friendly interface that increases the visibility of all the titles in a library's collection, whether they are included in publisher packages, aggregated packages, or individually-subscribed e-resources. It can be tailored to a library's needs, including options for communicating up-to-the-minute information to users and customizing search screens. *Full Text Finder* allows libraries to leverage EBSCO's knowledge base, saving libraries valuable time by auto-populating titles and coverage for purchases made through EBSCO.

The Full Text Finder's Publication Finder interface allows users to search or browse all publications made available to through the institution, regardless of the vendor or provider.

EBSCOhost databases offer coverage back to volume 1 issue 1 for many titles; the number of years of subscription content that can be linked to using *Full Text Finder* depends on the publisher's access model. This information is reflected in *EBSCONET*'s access and registration data. Most large publishers offer access to at least 15 years' worth of content with a current subscription.

Journal alerts are also available on EBSCOhost. These alerts save valuable research time and can be set up to provide automatic e-mail notification whenever a new issue of a particular journal becomes available in the EBSCO interface you are using. You can sign up for alerts by logging into to My EBSCOhost and creating a search alert.

Describe any additional value-add services that your company can offer.

#### **EBSCO SmartLinks+**

EBSCO SmartLinks+ is an EBSCO solution that gives end users fast, easy access to the full text they want. Supported by a vast knowledge base of more than 34 million article links to a wide range of journals, this powerful tool allows linking from citations in EBSCOhost Research Databases to the



full text in a library's collection. Enabled for e-content purchased through EBSCO, it tracks the availability, ownership and location of full text, providing pre-validated links that appear for articles in the e-packages and e-journals to which a library subscribes.

#### **Dedicated Customer Service**

Each account has a personal Customer Service Representative who answers any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. Our Customer Service Representatives are knowledgeable about all aspects of electronic resources and are easy to reach via a direct, toll-free phone number or e-mail.

#### **Account Services Manager**

The Account Services Manager is a position unique to EBSCO. Your Account Services Manager serves in a consultative role to assist you with training and advise you of best practices that will tailor EBSCO's products and services to your organization's specific needs.

#### **Customizable Reports**

EBSCO offers a broad suite of financial, collection development and serials management reports, which allows you to evaluate your collection and make budgeting decisions. Many of these reports are available to download via EBSCONET and more than 250 special reports are available at no charge upon request.

Please see Appendix A for sample reports.

#### **Training and Technical Support**

Your staff and users benefit from accessible, knowledgeable training and technical support at no charge to you.

EBSCO's training site, http://training.ebsco.com, provides access to live web-based training sessions conducted by our Customer Success group; recorded sessions are available to view on demand.

Our support site, http://support.ebsco.com, offers links to tutorials and support centers, answers to FAQs, email support and many more tools to help you with any issues you may experience. Our technical support team will track and update you on any issues reported via this site or our technical support email address.

#### **EBSCONET Analytics**

EBSCONET Analytics is an analysis tool that puts key decision-making data directly into the application where you manage your subscriptions, free of charge. If you order your e-journals and e-packages through EBSCO, you have instant access in EBSCONET Subscription Management to data you need to quickly evaluate your collection. Interactive and easy-to-read dashboards bring your data to life, giving you at-a-glance assessments of a title or package - or your entire subscription collection. Color-coded indicators highlight year-to-year trends, and analysis reports allow you to view the cost, use and title-count of your EBSCO subscriptions by format, fund code, subject and more.



EBSCONET Analytics takes the integration of Usage Consolidation and EBSCONET to the next level. When usage data is added to the mix, EBSCONET Analytics provides an additional level of clarity for your purchase and renewal decisions. Usage data is combined with key information captured within EBSCO's order history to provide the library with dashboards, on-the-spot analysis and the critical metric of cost per use for e-journals and packages acquired through EBSCO. Decision support data is provided directly within the library workflow.

Please indicate any titles listed in Exhibit A that Offeror cannot supply.

The following titles cannot be supplied for the reasons indicated:

- AIRBRUSH ACTION Suspended 2017
- ALL ABOUT BEER Suspended March 2018
- ART DOLL QUARTERLY Discontinued 2018
- CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHIP Must order direct
- EBONY Unable to establish contact with publisher
- FAMILYFUN Discontinued June 2018
- FLEX MAGAZINE Discontinued April 2018
- HOCKEY NEWS YEARBOOK No longer available
- INK FASHION Merged into Tattoo
- INTERVIEW Unable to establish contact with publisher
- JUSTINE MAGAZINE Unable to establish contact with publisher
- LATINA NY Discontinued June 2017
- MENS FITNESS Discontinued November 2017
- PROFESSIONAL ARTIST Must order direct
- SAVAGE merged into Tattoo
- SEGUNDA JUVENTUD Discontinued December 2011
- SIGHT AND SOUND not available to institutions
- TEEN VOGUE Discontinued November 2017
- TUCSON GUIDE QUARTERLY Must order direct
- TV Y NOVELAS Must order direct
- VILLAGE VOICE No longer available



## Offeror's Qualifications and Expertise

 Offeror's background data, including years in business and experience providing subscription services to large public libraries

EBSCO Industries Inc., the parent company of EBSCO Information Services, is a family-owned company that was founded in 1944 by Elton B. Stephens - which is where the company name is derived (Elton B. Stephens Company). The business began with Mr. Stephens selling magazines door to door to finance his college education. Today, EBSCO is the world's largest subscription agent. With continued growth each year, and a 74-year history, EBSCO consistently ranks in Forbes' annual list of the top 200 largest privately-held corporations in America and maintains a Dun & Bradstreet financial strength rating of 5A1, the highest award.

As a family company EBSCO is fortunate to have had consistent leadership for many years. Elton B. Stephens, EBSCO's founder, led the company until 1971, when he was succeeded by his son, J.T. Stephens; he passed the torch to brother-in-law Dixon Brooke in 2005. David Walker, a 17-year EBSCO veteran and former CFO & COO, was named CEO of EBSCO Industries in 2017. Tim Collins, a 31-year veteran of EBSCO, serves as president of EBSCO Information Services. Allen Powell, who has been with EBSCO for more than two decades, is the Executive Vice President of Operations and Finance for the Subscription Services Division.

In 2013, EBSCO's subscription services division and database division, previously operating as separate entities, combined under the EBSCO Information Services umbrella. The companies worked closely together for the prior three decades and decided it would be beneficial for librarians and end users to join resources. By combining the businesses, the company emphasized the importance of tight integration of products and services in order to heighten the overall value and benefit for customers. EBSCO continues to grow through increased market share and is constantly expanding the suite of products and services. Headquartered in Birmingham, Alabama, EBSCO now employs more than 5,700 people worldwide and has more than 40 operating divisions in 23 countries, with the Information Services division representing the majority of its business activities.

EBSCO provides subscriptions to nearly 3,500 public libraries in the United States and Canada. As a subscription agent, EBSCO places orders and makes payments to publishers on your behalf in advance of invoicing you. We provide invoices for all subscriptions ordered; invoices are available in multiple formats in order to meet the needs of your institution. EBSCO supports a variety of claiming methods for lost, damaged or missing issues and will handle replacement requests accordingly. We supply credits and refunds as allowed by the publisher. We are also able to accommodate special invoicing requirements and will prorate the subscription terms to reach a common expiration date when allowed by the publishers.

EBSCO provides a personal Customer Service Representative to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access, and troubleshooting. Your Customer Service Representative also has access to invoice and order history records and can



quickly locate information about your subscriptions. They are available to provide assistance with management reports, invoices, credits and any other aspects pertaining to your account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claiming and other issues. In addition, they are experts in e-resources and receive training specifically on managing those resources.

Provide a detailed description of all relevant staff, including their experience and qualifications and what role, if any, they would directly play in delivering services to Phoenix Public Library.

Your library will benefit from a team of experienced and knowledgeable personnel to work with your staff. You will have a dedicated Customer Service Representative, Regional Sales Manager, Account Services Manager and Vice President of Sales to give you the personal service that you can expect as an EBSCO customer.

#### **Melissa Brewer**

#### **Customer Service Representative**

Melissa Brewer is the Customer Service Representative assigned to personally handle any questions you have concerning orders, delivery, claims, renewals, e-journal access and troubleshooting. She is also available to assist with management reports, invoices, credits and any other requests related to your subscription account. EBSCO's Customer Service Representatives are empowered to call publishers on your behalf to resolve claims and other issues. In addition, they are experts in e-resources and receive training specifically on managing e-journals and epackages.

Melissa also has access to invoice and order history records and can quickly locate information about your subscriptions. Melissa works in EBSCO's Regional Office in Birmingham, Alabama, and can be reached via a direct toll-free number (877-701-1205) or by e-mail at mbrewer@ebsco.com.

#### Jason Montecalvo

#### Regional Sales Manager

Jason Montecalvo is the Regional Sales Manager for Phoenix Public Library. Jason is your point of contact for implementing and enhancing your EBSCO services and keeping you up to date with the latest product developments. Our sales representatives do not just work to gain new accounts; they are your partners throughout the life of your relationship with EBSCO. Jason is always available to answer any questions or review any information, and he will visit regularly to ensure EBSCO is exceeding your expectations. Jason can be reached via phone (303-638-9457) or e-mail at jmontecalvo@ebsco.com.

#### **Carol Seiler**

#### **Account Services Manager**

Carol Seiler is the Account Services Manager for Phoenix Public Library. Carol's comprehensive knowledge enables her to provide consultative services and support to library staff. As your Account Services Manager, she is available to discuss service to your account and refine the services EBSCO provides your libraries. Carol is responsible for providing support to your library staff on all EBSCO subscription products and services via phone, web conference or e-mail. She is



your consultant for service, education, and problem resolution, and can provide instruction to meet your unique needs. Carol can be reached via a direct toll-free number (1-800-356-0245  $\times$  9002) or e-mail at cseiler@ebsco.com.

#### John Elliott

**Vice President of Sales** 

John Elliott is the Vice President of Sales for Western United States. His duties as Vice President of Sales are to ensure proper training and guidance for field representatives from the Western region. He is well informed about all of EBSCO's products and services and provides support to all customers in this territory.

As your Vice President of Sales, John is responsible for your complete satisfaction and will be involved in all aspects of your account management. You can contact him directly at any time by phone (760-445-5584) or email (jelliott2@ebsco.com) to discuss your account or escalate any issues or concerns.

- Provide a minimum of at least three references from large public library systems for which Offeror is currently or has provided services similar to those described in this solicitation.
  - 1. San Jose Public Library
    150 E San Fernando St
    San Jose, CA 95112
    Sharon Fung, Department Head
    Email: sharon.fung@sjlibrary.org

Phone: 408-808-2468 Fax: 408-808-2423

2. Houston Public Library
500 McKinney, Suite 600
Houston, TX 77002
Pat Ogea, Librarian

Email: pat.ogea@houstontx.gov

Phone: 832-393-1608 Fax: 832-393-1590

3. Denver Public Library
10 W 14<sup>th</sup> Avenue Parkway
Denver, CO 80204
Amy Schaefer, Serials Coordinator
Email: aschaefer@denverlibrary.org

Phone: 720-865-1122 Fax: 720-865-1581



#### Price

Describe your company's approach to invoicing.

EBSCO invoices are available in both print and electronic format; PDF or Excel formats of current and prior invoices are instantly available via EBSCONET.

In accordance with our efforts to be more environmentally conscious, and because our invoice is designed to be a payment document, we have reduced the number of fields on our standard invoice. A more comprehensive invoice is available via *EBSCONET*.

Your invoice includes the following information:

- Bili-to Address
- Ship-to Address
- EBSCO Account Number
- ISSN/eISSN
- Title Name
- EBSCO Title Number
- Frequency
- Format
- Purchase Order Number
- Term
- Start Date
- Volume/Coverage Information
- Quantity (if more than one)
- Fund Code
- ILS Number
- Price

Service charges or discounts are listed on the item level or at the end of each invoice.

The standard monthly account summary statement shows any open items and is available electronically as a PDF or Excel file. You can view invoices and current and previous monthly statements (which reflect payments and credits) via the Financial Information link under the Orders menus on *EBSCONET*. *EBSCONET* will also show whether a given invoice has been paid in full.



Please provide the price that your company would provide for each and all subscriptions listed in Exhibit A, as well as the total amount for all subscriptions listed in Exhibit A (please utilize the attached Excel spreadsheet titled Exhibit A and submit Exhibit A in **Excel format**)

EBSCO is offering to provide subscriptions to the Library at a 7.5% discount off publishers' retail rates on every title ordered from EBSCO. We intend to hold the discount firm for the duration of the 5-year contract period; however, we reserve the right to revisit the pricing for your account and initiate discussions with you if the spend changes dramatically or EBSCO's agreed-upon publisher terms and arrangements are significantly altered during the contract period.

With the discount taken into consideration, the proposed total for the subscriptions listed comes to \$44,964.20 excluding bill later and standing order titles.

Please see Exhibit A (attached) for complete pricing for the subscriptions listed.

Please note that EBSCO's standard payment terms are net due upon receipt of invoice. A finance charge of 1 percent per 30 days will be charged beginning on the 60<sup>th</sup> day for unpaid balances.

Provide any discounts your company can offer the Phoenix Public Library.

#### **Flipster**

Flipster provides libraries with digital magazine subscriptions on an annual, title-level basis. The overall Flipster collection includes current and back issues for more than 1,300 titles, including 1,200+ magazines, 100+ scholarly/trade titles, and 530+ not found in other digital magazine platforms. Within this collection are represented several best-selling publishers, including Conde Nast, Time, Forbes, Meredith and Cricket Media, with new titles added weekly. Usage models are predetermined by the publisher, and can include the following limits: 50, 100, 500 or unlimited simultaneous users (with more than 85% offered on an unlimited basis). Through Flipster, users can easily check out, download and access these magazines anytime, anywhere - both online and off - through EBSCO's dedicated interface and proprietary mobile app for iOS, Android and Kindle Fire.

Because EBSCO is currently your primary subscription agent, your libraries are receiving a 25% discount on Flipster digital magazine titles (currently valued at \$17,000+ based on your 2018 Flipster order).

Provide pricing for any additional offerings.

EBSCO is offering to provide Full Text Finder and EBSCO Discovery Service together for up to a 30% discount.

#### Full Text Finder

EBSCO offers the industry's most complete web-based tool for organizing and providing links to all of a library's e-resources, including e-journals, titles in full-text databases and e-journal packages, and e-books: Full Text Finder.



As the only stand-alone link resolver and knowledge base currently available, EBSCO's *Full Text Finder* features a user-friendly interface that increases the visibility of all the titles in a library's collection, whether they are included in publisher packages, aggregated packages, or individually-subscribed e-resources. It can be tailored to a library's needs, including options for communicating up-to-the-minute information to users and customizing search screens. *Full Text Finder* allows libraries to leverage EBSCO's knowledge base, saving libraries valuable time by auto-populating titles and coverage for purchases made through EBSCO.

#### **EBSCO Discovery Service**

EBSCO Discovery Service (EDS) provides a simple, powerful means of searching across an institution's collection of information resources, supporting an integrated search of content from full-text databases, citation databases, and local content collections such as library catalogs and other locally-managed digital collections. The integrated search experience is achieved by compiling and indexing metadata from a variety of content sources into a unified pre-indexed search platform that offers highly relevant and exceptionally fast end-user search response. EDS utilizes a model that ensures content from diverse sources can be searched in a common way.

For more information, please visit: http://www.ebscohost.com/discovery



Title Name	_	<u>Discount</u>	
AARP Bulletin	\$0.00		comes with AARP Membership
AARP the Magazine - C ed - Ages 70 and Above	\$0.00		comes with AARP Membership
ABA Banking Journal	\$47.18	7.5%	
ABA Journal	\$111.00	7.5%	· · · · — - ·
Absolute Sound	\$33.30	7.5%	· · · · · · · · · · · · · · · · · · ·
Acoustic Guitar	\$37.00	7.5%	
Advertising Age	\$100.83	7.5%	
Advocate - NY	\$0.00		comes with Out
ADWEEK	\$137.83	7.5%	
Aerospace America	\$203.50	7.5%	
Ahwatukee Foothills News	\$147.08	7.5%	
Air & Space Power Journal	\$13.88	7.5%	
AIR & SPACE SMITHSONIAN Air Classics	\$26.83	7.5%	
	\$64.70	7.5%	1
Air Force Times Air International	\$50.88	7.5%	<del> </del>
	\$73.10	7.5%	
AIRBRUSH ACTION		7 50/	Suspended 2017
Airman	\$13.88	7.5%	
Ak-chin Oodham Runner	\$45.09	7.5% 7.5%	
Albumanana laurani	\$22.20 \$147.08	7.5%	
Alcohol Percarch : Current Pavious	\$13.88	7.5%	
Alcohol Research : Current Reviews  Alfred Hitchcock Mystery Magazine	\$13.88	7.5%	
ALL ABOUT BEER	332.33	7.3%	Suspended March 2018
Allure	\$14.80	7.5%	'
ALTERNATIVE PRESS	\$55.50	7.5%	
Amber Waves	\$13.88	7.5%	
American Association of Retired Persons Membership - A		7.5%	
American Cinematographer	\$46.25	7.5%	· · · · · · · · · · · · · · · · · · ·
American City & County	\$61.98	7.5%	
American Craft	\$46.25	7.5%	<del></del>
American Craft Council Membership	\$0.00		comes with American Craft
American Forests	\$24.35	7.5%	** * * * * * * * * * * * * * * * * * * *
American Forests Membership	\$0.00		comes with American Forests
American Gardener	\$0.00		comes with American Horticultural Society Membership
American Girl	\$21.23	7.5%	· · · · · · · · · · · · · · · · · · ·
American History	\$37.00	7.5%	
American Horticultural Society Membership	\$69.38	7.5%	· · · · · · · · · · · · · · · · · · ·
American Indian Quarterly	\$175.75	7.5%	
American Iron Magazine	\$38.80	7.5%	
American Legion	\$13.88	7.5%	
American Music Teacher	\$47.18	7.5%	
American Record Guide	\$53.65	7.5%	= -
American Rifleman	\$11.10	7.5%	
American Rose	\$0.00	7.5%	comes with American Rose Society Membership
American Rose Annual	\$0.00	7.5%	comes with American Rose Society Membership
American Rose Society Membership	\$37.00	7.5%	
American Scientist	\$69.38	7.5%	
American Theatre	\$46.25	7.5%	
Americas Civil War	\$37.00	7.5%	
Analog Science Fiction & Fact	\$32.35	7.5%	
Ancient American	\$30.48	7.5%	
Animal Wellness Magazine	\$27.70	7.5%	
Antique Automobile	\$0.00	7.5%	comes with Antique Automobile Club of America Membership
Antique Automobile Club of America Membership - PA	\$50.88	7.5%	
Antique Trader Weekly	\$36.98	7.5%	
Antiques	\$36.95	7.5%	
Aperture	¢c0.20	7.00/	
Arabian Horse World	\$69.38	7.5%	
lauturatura.	\$69.38 \$37.00	7.5% 7.5%	
Archaeology	\$37.00 \$22.15	7.5% 7.5%	
Archaeology Archaeology Southwest	\$37.00 \$22.15 \$0.00	7.5% 7.5%	
	\$37.00 \$22.15	7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest	\$37.00 \$22.15 \$0.00	7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect	\$37.00 \$22.15 \$0.00 \$54.58	7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95	7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun Arizona Highways	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70 \$152.63	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun Arizona Highways Arizona Historical Society Membership	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70 \$152.63 \$22.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun Arizona Historical Society Membership Arizona Informant	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70 \$152.63 \$22.20 \$60.13	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun Arizona Highways Arizona Historical Society Membership Arizona State Law Journal	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70 \$152.63 \$22.20 \$60.13 \$41.63	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Daily Sun Arizona Historical Society Membership Arizona Informant Arizona State Law Journal Arizona Wildlife Federation Membership	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$22.20 \$60.13 \$55.50	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership
Archaeology Southwest Architect Architectural Digest Architectural Record - McGraw Hill Architectural Review Arizona Attorney Arizona Business Gazette Arizona Business Magazine Arizona Capitol Times Arizona Highways Arizona Historical Society Membership Arizona Informant Arizona State Law Journal	\$37.00 \$22.15 \$0.00 \$54.58 \$36.95 \$66.60 \$208.89 \$60.13 \$55.50 \$41.63 \$151.70 \$152.63 \$22.20 \$60.13 \$41.63	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Center for Desert Archaeology Membership

Army AL&T	_	7 5%	Standing order
Army Times	\$50.88		
Art Culinaire	\$62.90	-	<del></del>
ART DOLL QUARTERLY	302.50	7.576	Discontinued 2018
Art in America	\$41.63	7.5%	
ARTFORUM INTERNATIONAL	\$64.75		
Arthritis Today			<del></del>
	\$12.90		
Artists Magazine	\$20.31	<del></del>	
ARTnews	\$18.45		-
Arts and Activities	\$23.08		<del></del>
Asimovs Science Fiction	\$32.35	7.5%	
Ask	\$31.40		
Astronomy	\$39.73	7.5%	· · · · · · · · · · · · · · · · · · ·
Atlantic Monthly	\$27.70		1 · · · · · · · · · · · · · · · · ·
AudioFile	\$0.00		comes with AudioFile Plus
AudioFile Plus	\$69.38		
Audioxpress	\$46.25		· · · _ · _ · _ · _ · _ · _ · _
AUTO RESTORER	\$37.00		
Automobile Magazine - NY	\$9.25		
Aviation Week & Space Technology	\$119.33	7.5%	
Babybug	\$31.40	7.5%	
Backpacker	\$27.73	7.5%	
Bake From Scratch	\$36.95	7.5%	
Ballooning	\$64.75		
Barrons	\$165.58	7.5%	
BASSMASTER MAGAZINE	\$23.13	7.5%	
Bead & Button	\$26.78	7.5%	
Beadwork	\$18.49	7.5%	
Beanz	\$27.74	7.5%	
Beckett Sports Card Monthly	\$41.58	7.5%	
Beijing Review = Pei-Ching Chou Pao - North American ed	\$73.08	7.5%	
Bests Review	\$64.75	7.5%	
Better Homes and Gardens	\$20.35	7.5%	
Bloomberg Businessweek	\$69.38	7.5%	
BLOUIN ART & AUCTION	\$120.24	7.5%	
Bluegrass Unlimited	\$24.98	7.5%	
Boating - NY	\$25.90	7.5%	
Boating World	\$12.92	7.5%	·
boating trong	712.72		
Ron Annetit	\$22.20		
Bon Appetit Book Links	\$22.20	7.5%	
Book Links	\$22.20 \$0.00	7.5% 7.5%	comes with Booklist
Book Links Book Review Digest	\$0.00	7.5% 7.5% 7.5%	
Book Links Book Review Digest Booklist	\$0.00 - \$168.81	7.5% 7.5% 7.5% 7.5%	comes with Booklist
Book Links Book Review Digest Booklist Bookmarks - NC	\$0.00 - \$168.81 \$55.45	7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine	\$0.00 - \$168.81 \$55.45 \$9.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD	\$0.00 \$168.81 \$55.45 \$9.20 \$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro	\$0.00 - \$168.81 \$55.45 \$9.20 \$0.00 \$55.45	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life	\$0.00 - \$168.81 \$55.45 \$9.20 \$0.00 \$55.45	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World	\$0.00 \$168.81 \$55.45 \$9.20 \$0.00 \$55.45 \$22.20 \$21.23	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own	\$0.00 - \$168.81 \$55.45 \$9.20 \$0.00 \$55.45 \$22.20 \$21.23 \$23.08	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal	\$0.00 \$168.81 \$55.45 \$9.20 \$0.00 \$55.45 \$22.20 \$21.23 \$23.08 \$55.50	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide	\$0.00 \$168.81 \$55.45 \$9.20 \$0.00 \$55.45 \$22.20 \$21.23 \$23.08 \$55.50 \$11.07	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides	\$0.00 \$168.81 \$55.45 \$9.20 \$0.00 \$55.45 \$22.20 \$21.23 \$23.08 \$55.50 \$11.07 \$18.50	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridde Briddes BRITAIN	\$0.00  \$168.81  \$554.5  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD BOXOffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas BRITAIN Broadcasting & Cable Builder Magazine	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$23.03  \$23.03  \$23.03	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$230.33  \$64.70  \$111.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridan World Brew Your Own Bridan World Bridan Brid	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$230.33  \$64.70  \$111.00  \$231.25	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$230.33  \$64.70  \$111.00  \$231.25	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$23.33  \$64.70  \$111.00  \$231.25  \$373.70  \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request
Book Links Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Bridan Guide Bridas Bridan Guide Bridas Bridan Brid	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Guide Bridas World Brew Your Own Brick Journal Bridal Guide Bridas Bullder Magazine Builder Magazine Builder Magazine Builder Sache Builder Magazine Builder Sache Builder Sache Builder Sache Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$23.33  \$64.70  \$111.00  \$231.25  \$373.70  \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridas Guide BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Build Instructe Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI Canadian Geographic Canadian Geographic Canadian Geographic Car and Driver	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridas Guide BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Build Instructe Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI Canadian Geographic Canadian Geographic Canadian Geographic Car and Driver	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$230.33  \$64.70  \$111.00  \$231.25  \$373.70  \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Guide Bridas Builder Magazine Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Craft Magazine	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.00  \$231.25  \$373.70  \$18.50  \$231.25  \$373.70  \$230.33	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridar Magazine Builder Magazine Builder Magazine Builder Magazine Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Carf Magazine Car Carf Magazine Careers & the Disabled	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Guide Bridas BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Buildings Buildings Buildings CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic Travel Car Craft Magazine Careers & the Disabled Casa Grande Dispatch	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Butte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Build Magazine Buildings Buttel Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridar Magazine Builder Magazine Builder Magazine Buildings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest CATSTER	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Bridas Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Buildings Buildings Cable Builder Magazine Buildings Cather Magazine Buildings Cather Magazine Buildings Cather Magazine Buildings Cart Magazine Buildings Buil	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Brides BRITAIN Broadcasting & Cable Builder Magazine Buildings Buildings Buildings Butte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Canadian Geographic Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest CATSTER Cavalry & Armor Journal Center for Desert Archaeology Membership Ceramics Monthly	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Bridal Guide Bridas Bridal Guide Bridas Bridal Guide Bridas Bridal Guide Bridas B	\$0.00  \$168.81  \$55.45  \$9.20  \$0.00  \$55.45  \$22.20  \$21.23  \$23.08  \$55.50  \$11.07  \$18.50  \$27.70  \$230.33  \$64.70  \$111.00  \$231.25  \$373.70  \$26.95  \$292.30  \$22.20  \$21.20  \$21.20  \$21.20  \$21.20  \$22.20  \$22.20  \$22.20  \$22.20  \$22.20  \$23.08  \$25.90  \$25.90  \$25.90  \$25.90  \$25.90  \$25.90	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridar Magazine Builder Magazine Cacrust Magazine Cacrust Magazine Carlos & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest CATSTER Cavalry & Armor Journal Center for Desert Archaeology Membership Ceramics Monthly Chess Life Chicago	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Booklist Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridas Guide Bridas Guide Bridas Bullder Magazine Bulldings Bulldings Bulldings Bulldings Bulldings Bunte Illustrierte Business Real Estate Weekly Business Traveler CACTUS & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Craft Magazine Carcers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest CATSTER Cavalry & Armor Journal Center for Desert Archaeology Membership Ceramics Monthly Chess Life Chicago ChickaDEE	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct
Book Links Book Review Digest Book Review Digest Bookmarks - NC Boston Magazine BOWHUNTING WORLD Boxoffice Pro Boys Life Brain World Brew Your Own Brick Journal Bridal Guide Bridal Guide Bridar Magazine Builder Magazine Cacrust Magazine Cacrust Magazine Carlos & SUCCULENT SOCIETY OF AMERICA MEMBERSHI California History Canadian Geographic Travel Car and Driver Car Craft Magazine Careers & the Disabled Casa Grande Dispatch Casino Player Catholic Digest CATSTER Cavalry & Armor Journal Center for Desert Archaeology Membership Ceramics Monthly Chess Life Chicago	\$0.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	comes with Booklist Bill Later  Free upon request  Must order direct

			,
CHRISTIANITY TODAY	\$23.12	7.5%	
Christianity Today Library	\$0.00	7.5%	comes with Christianity Today
Chronicle of Philanthropy	\$79.55		
Cineaste	\$40.70		
Citizen Airman		-	Standing order
Civil War Times	¢37.00		
	\$37.00		
Classic Images	\$33.30		· · · · · · · · · · · · · · · · · · ·
Clavier Companion	\$33.30		
Click	\$31.40	7.5%	
Climbing	\$20.30	7.5%	
Cloth Paper Scissors	\$22.20		
Cochise County Historical and Archaeological Society Men			
Cochise Quarterly	\$0.00		comes with Cochise County Historical and Archaeological Society Membership
Coins Magazine	\$27.73		
Colorado Archaeological Society Membership	\$0.00		comes with Southwestern Lore
Colorado Heritage	\$0.00	7.5%	comes with History Colorado Membership
Columbia Law Review	\$0.00	7.5%	
Combat Edge	-		Standing order
Commentary	\$41.63	7.5%	
Commonweal	\$60.13	7.5%	<del>-</del> -
Communication Arts	\$49.03	7.5%	
Communities	\$35.15	7.5%	
Computer Graphics World	\$62.90	7.5%	
Conde Nast Traveler	\$18.47	7.5%	
Congressional Digest	\$360.75		***
Connecticut Magazine	\$23.10		
Consumer Reports	\$27.75	7.5%	
Consumer Reports Buying Guide	\$0.00		comes with Consumer Reports
CONSUMER REPORTS ON HEALTH	\$22.20		
COOKING LIGHT	\$18.50	7.5%	
Cooks Country	\$23.08	7.5%	
Cooks Illustrated	\$26.78		
Cosmopolitan	\$27.75	7.5%	
Cost of Living Index	\$175.75	7.5%	
Cottages & Bungalows	\$23.08	7.5%	
Country Living	\$22.20	7.5%	
Countryside & Small Stock Journal	\$18.49	7.5%	
Cowboys & Indians	\$27.70	7.5%	
CQ : Radio Amateurs Journal	\$36.03	7.5%	
	750.05	,.570	
ICO Plue	en on	7 50/	comes with CO : Padio Amatours Journal
CQ Plus	\$0.00		comes with CQ: Radio Amateurs Journal
Creative Knitting - IN	\$27.70	7.5%	
Creative Knitting - IN Crochet World	\$27.70 \$27.70	7.5% 7.5%	
Creative Knitting - IN	\$27.70	7.5%	
Creative Knitting - IN Crochet World	\$27.70 \$27.70	7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan	\$27.70 \$27.70 \$115.63	7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35	7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88	7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$30.53 \$360.75	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$5.00 \$23.08 \$30.53 \$36.75 \$74.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetes Living Diesel Progress - North American ed	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$15.14	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Living Diesel Progress - North American ed Dig Into History	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Living Diesel Progress - North American ed Dig Into History	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Annual Directory Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Annual Directory Dance Pagazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Box Disney Junior Disneys Princess	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$33.420	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Box Disneys Junior Disneys Princess Diversity in Steam Magazine	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$23.88 \$31.40 \$21.40 \$31.40	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Forecast Disoberey Box Discovery Discovery Discovery Discovery Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$36.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$37.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$37.00 \$34.20 \$37.00 \$34.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Forecast Disoberey Box Discovery Discovery Discovery Discovery Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$36.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$37.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER	\$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$37.00 \$34.20 \$37.00 \$34.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Box Disneys Junior Discovery Box Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER Dollars & Sense Dollsrs & Sense	\$27.70 \$27.70 \$27.70 \$2115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$1155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$21.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER Dollars & Sense Dolls DownBeat	\$27.70 \$27.70 \$115.63 \$52.035 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$34.20 \$38.85 \$33.85 \$33.85	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Forecast Diabetes Progress - North American ed Dig Into History Discover Discovery Discovery Discovery Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER Dollars & Sense Dolls DownBeat Drag Racer Magazine	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$5.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$37.00 \$18.87	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine DOGSTER Dollars & Sense Dolls DownBeat Drag Racer Magazine DownBeat Drag Racer Magazine DownBeat Drag Racer Magazine	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$22.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$37.00 \$18.47 \$30.52 \$23.38	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DoGSTER Dollars & Sense Dolls DownBeat Drag Racer Magazine Early American Life	\$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$37.00 \$18.47 \$30.52 \$23.08 \$33.85 \$27.70 \$100.50 \$27.70 \$27.70 \$27.70 \$37.00 \$38.47	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disneys Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER Dollars & Sense Dollars & Sense Dolls DownBeat Drag Racer Magazine Dwell Magazine Early American Life Early American Life Early American Life Early American Life	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$22.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$37.00 \$18.47 \$30.52 \$23.38	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DoGSTER Dollars & Sense Dolls DownBeat Drag Racer Magazine Early American Life	\$27.70 \$27.70 \$27.70 \$215.63 \$43.75 \$43.88 \$20.35 \$43.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$418.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$37.00 \$18.47 \$30.52 \$23.08 \$33.85 \$23.85 \$23.70 \$23.08	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disneys Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER Dollars & Sense Dollars & Sense Dolls DownBeat Drag Racer Magazine Dwell Magazine Early American Life Early American Life Early American Life Early American Life	\$27.70 \$27.70 \$27.70 \$215.63 \$43.75 \$43.88 \$20.35 \$43.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$418.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$37.00 \$18.47 \$30.52 \$23.08 \$33.85 \$23.85 \$23.70 \$23.08	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Unable to establish contact with publisher
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discovery Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine DOGSTER Dollars & Sense Dolls Dolls DownBeat Drag Racer Magazine Dwell Magazine Dwell Magazine Early American Life Eating Well : the Magazine of Food & Health EBONY Economist	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$5.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$34.20 \$34.20 \$37.00 \$18.87 \$30.52 \$23.08 \$38.85 \$27.70 \$21.23 \$25.90 \$24.05 \$14.47	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Unable to establish contact with publisher
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine Dolt Yourself DoMagazine Dolls DownBeat Drag Racer Magazine Dwell Magazine Early American Life Eating Well : the Magazine of Food & Health EBONY Economist Education Digest - MI	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$37.00 \$18.47 \$30.52 \$23.38 \$38.85 \$27.70 \$310.52 \$23.08 \$33.85 \$27.70 \$310.52 \$23.08 \$33.85 \$27.70 \$310.52 \$23.55 \$23.08 \$33.85 \$24.05 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Unable to establish contact with publisher
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disneys Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine DOGSTER DOIlss DownBeat Drag Racer Magazine Dewell Magazine Early American Life Eating Well : the Magazine of Food & Health EBONY Economist Education Digest - MI El Palacio	\$27.70 \$27.70 \$27.70 \$27.70 \$215.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$50.00 \$23.08 \$30.53 \$360.75 \$74.00 \$21.08 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$34.20 \$34.20 \$37.20 \$37.20 \$37.20 \$38.30 \$38.85 \$31.47 \$30.52 \$23.08 \$38.85 \$31.40 \$27.70 \$31.847 \$30.52 \$23.88 \$33.88 \$33.80 \$33.80 \$33.80 \$33.85 \$33.80 \$33.85 \$33.85 \$37.70 \$37.00 \$21.23 \$25.90 \$24.05 \$34.40	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Unable to establish contact with publisher
Creative Knitting - IN Crochet World Crown Magazine = Huang Kuan Cruise Travel Cruising World Current History Cycle World Daily Courier - AZ Dance Annual Directory Dance Magazine Deadly Pleasures Der Spiegel Desert Plants Diabetes Forecast Diabetic Living Diesel Progress - North American ed Dig Into History Discover Discovery Box Disney Junior Disneys Princess Diversity in Steam Magazine Do It Yourself Do Magazine Dolt Yourself DoMagazine Dolls DownBeat Drag Racer Magazine Dwell Magazine Early American Life Eating Well : the Magazine of Food & Health EBONY Economist Education Digest - MI	\$27.70 \$27.70 \$27.70 \$27.70 \$115.63 \$54.53 \$20.35 \$87.88 \$20.35 \$155.14 \$0.00 \$23.08 \$30.53 \$360.75 \$74.00 \$20.35 \$18.47 \$87.88 \$31.40 \$27.70 \$100.00 \$34.20 \$34.20 \$37.00 \$18.47 \$30.52 \$23.38 \$38.85 \$27.70 \$310.52 \$23.08 \$33.85 \$27.70 \$310.52 \$23.08 \$33.85 \$27.70 \$310.52 \$23.55 \$23.08 \$33.85 \$24.05 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50 \$25.50	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Unable to establish contact with publisher

		,	
ELLE - SPANISH ED	\$259.63		
Elle Decor	\$26.83	7.5%	
Ellery Queens Mystery Magazine	\$32.35	7.5%	
Emmy - Magazine of the Academy of Television Arts & Sci	\$34.23	7.5%	
Engineer	_		Standing order
ENR	\$102.68		
ENTERTAINMENT WEEKLY	\$55.45		
Entrepreneur	\$10.18		
Equine Wellness	\$22.20	+	
Equipment Today	\$46.25		
ESPN Magazine		+	
	\$27.70		
Esquire	\$11.10		
ESSENCE	\$20.35		
Everyday Practical Electronics	\$91.39		
Expedition	\$32.38		
Family Circle	\$18.48		
Family Handyman	\$18.48	7.5%	
Family Motor Coaching	\$41.63	7.5%	
FAMILYFUN	-	-	Discontinued June 2018
Fanfare - NJ	\$69.38	7.5%	
Fantasy & Science Fiction	\$40.70	7.5%	
Fast Company	\$18.49		<del> -</del>
Fiddler Magazine	\$37.00	<del></del>	
FIELD & STREAM	\$18.47		
Film Comment	\$33.25	•	
Films of the Golden Age	\$33.23	<del></del>	
Fine Books & Collections		-	
	\$32.36		
Fine Cooking	\$27.70		
Fine Homebuilding	\$35.10		
Fine Woodworking	\$32.33		
Fire Engineering	\$36.08	7.5%	
Fire Management Today		7.5%	Standing order
Firehouse Magazine	\$27.70	7.5%	-
First	\$18.47	7.5%	
Firsts - the Book Collectors Magazine	\$50.88	7.5%	
Fitness Magazine	\$58.26	7.5%	
FLASH	\$13.88		
Flea Market Decor	\$27.70	+	
FLEX MAGAZINE	<del> </del>		Discontinued April 2018
Flying	\$24.05	7.5%	
FOOD & WINE	\$34.23		
Food Network Magazine			
Forbes	\$27.75		<del></del>
	\$41.58		
Forbes Life	\$0.00	<del></del>	comes with Forbes
FOREIGN AFFAIRS	\$55.50	-	
Fort Apache Scout	\$24.98		<del></del>
FORTUNE - DOMESTIC ED	\$64.70		
Four Wheeler	\$9.25	7.5%	
Friends of Channel Eight Membership	\$50.88	7.5%	
Fun for Kidz	\$30.48	7.5%	
Fur Fish & Game	\$18.45	7.5%	·
GAME INFORMER MAGAZINE	\$18.48	7.5%	
Genii - the Conjurors Magazine	\$67.53	-	
Gila River Indian News	\$32.38		
Girls Life	\$18.45		
Glamour			
Glendale Star	\$16.65		<del>-</del>
	\$32.38		
Gluten Free & More	\$21.28		
Glyphs: Newsletter of the Arizona Archaeological and Hist	\$106.38		
Golf Digest	\$25.84		
GOLF MAGAZINE	\$18.45		
Good Housekeeping	\$20.35		
GQ - Spanish ed	\$155.47		
GQ - US Ed	\$18.50	7.5%	
GRAMOPHONE	\$125.34	7.5%	
Granta	\$44.40		
Guitar World	\$17.57		
Guns & Ammo	\$18.44		
Hand Papermaking	\$64.75		<del>-</del>
Hand Papermaking Newsletter	\$0.00		comes with Hand Papermaking
Handbook for Selecting Roses	\$0.00		comes with Halla Labeltuakink
Handguns			comes with American Days Conjety Manchartty
	\$0.00		comes with American Rose Society Membership
Handmade Business	\$18.45		
Handwoven	\$21.28		<u> </u>
Hang Gliding and Paragliding	\$41.63	7.5%	
Harpers Bazaar	\$16.65	7.5%	
Harpers Magazine - Regular ed	\$23.13	7.5%	
HARVARD BUSINESS REVIEW	\$91.58	7.5%	
			· · · · · · · · · · · · · · · · · · ·

Harvard Heart Letter Harvard Womens Health Watch HEALTH HEARING Loss	\$29.60		
HEALTH Hearing Loss		+	
Hearing Loss	\$29.60	<del></del>	-
<del></del>	\$14.77		
	\$0.00		
Hearing Loss Association of America Membership	\$60.13		comes with Hearing Loss Association of America Membership
Heart & Soul	\$13.88		
Hemmings Classic Car	\$31.40		
Hemmings Motor News	\$32.38		
HGTV Magazine	\$25.90		
High Country News	\$43.48		
HIGHLIGHTS FOR CHILDREN	\$36.99	-	
HIGHLIGHTS HIGH FIVE	\$36.99		
HIGHLIGHTS HIGH FIVE BILINGUE	\$36.99	-	
History Colorado Membership	\$50.88		
History Today	\$120.25		
Hockey News - Canada	\$30.93	7.5%	
Hockey News Yearbook		7.50/	No longer available
Hola	\$152.63		<del></del>
HOLLYWOOD REPORTER	\$91.58		
Home Business Magazine	\$13.88	+	
Home Energy	\$157.25	7.5%	
Home Power	\$41.58	7.5%	
Horse & Rider	\$18.45	7.5%	
HORSE ILLUSTRATED	\$10.18	7.5%	d 110 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Hot Rod	\$0.00		currently paid through December 2020
House Beautiful	\$22.20	-	
Houseboat	\$12.90		
Houston Chronicle	\$591.08		
HR Magazine - VA	\$64.75	7.5%	
Hudson Review	\$45.33	7.5%	
Humpty Dumpty Magazine	\$27.69		
Hype Hair	\$24.98	7.5%	
ID : Ideas & Discoveries	\$16.59	7.5%	
Imbibe	\$33.02	7.5%	
In These Times	\$23.08	7.5%	
In Touch - NJ	\$71.67	7.5%	
INC	\$18.49	7.5%	
Inc 500	\$0.00	7.5%	
India Today - English ed	\$143.38	7.5%	
Information Today	\$92.45	7.5%	
INK FASHION	\$0.00		Merged into Tattoo
Instrumentalist	\$19.43	7.5%	
INSTYLE	\$27.75	7.5%	
International Gymnast	\$27.75	7.5%	
INTERVIEW	_		Unable to establish contact with publisher
Investors Business Daily	\$240.50	7.5%	
lowa Review	\$18.50	7.5%	
Islamic Horizons	\$36.08	7.5%	
J-14	\$13.85	7.5%	
Jack & Jill	\$27.69	<b>7</b> .5%	
Jazztimes Magazine	\$27.74	7.5%	
Jewelry Artist: Lapidary Journal Jewelry Artist	\$23.12	7.5%	
Jewish News of Greater Phoenix	\$58.28	7.5%	
Journal of American Indian Education	\$83.25	7.5%	
Journal of Arizona History	\$0.00	7.5%	, <del>*</del> ,
Journal of the Southwest	\$60.13	7.5%	
JOURNAL OF THE WEST	\$74.00	7.5%	
Journal of Web Librarianship	\$202.58	7.5%	
JUSTINE MAGAZINE			Unable to establish contact with publisher
Kaet Magazine	\$0.00	7.5%	Personal
Kazoo Magazine	\$50.87	7.5%	·
Kiplingers Personal Finance	\$22.15	7.5%	
Kitplanes	\$27.70	7.5%	<del></del>
Kiva - the Journal of Southwest Anthropology and History	\$458.80	7.5%	
Kmt	\$34.23	7.5%	- <del>-</del>
Kovels on Antiques and Collectibles	\$33.30	7.5%	
L Express International	\$184.53	7.5%	<del></del>
	\$184.53		
I Obs		7.5%	
L Obs	\$351.50 \$31.40	7.5%	
La Opinion		7.5%	
La Opinion Ladybug			· · · · · · · · · · · · · · · · · · ·
La Opinion Ladybug Landscape Architecture Magazine	\$109.15	7.5%	
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal	\$109.15 \$446.78	7.5% 7.5%	
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal Las Vegas Sun	\$109.15	7.5% 7.5% 7.5%	comes with Las Vegas Review Journal
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal Las Vegas Sun LATINA - NY	\$109.15 \$446.78 \$0.00	7.5% 7.5% 7.5%	comes with Las Vegas Review Journal Discontinued June 2017
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal Las Vegas Sun LATINA - NY Latina Style	\$109.15 \$446.78 \$0.00 - \$30.53	7.5% 7.5% 7.5% 7.5%	
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal Las Vegas Sun LATINA - NY Latina Style Leatherneck	\$109.15 \$446.78 \$0.00 - \$30.53 \$37.00	7.5% 7.5% 7.5% 7.5% 7.5%	
La Opinion Ladybug Landscape Architecture Magazine Las Vegas Review Journal Las Vegas Sun LATINA - NY Latina Style	\$109.15 \$446.78 \$0.00 - \$30.53	7.5% 7.5% 7.5% 7.5%	

LIBRARY JOURNAL	\$146.14		
Limbaugh Letter	\$46.20		
Linns Stamp News - Worlds Largest Weekly Stamp News 8	<del></del>		
Linns Stamp News Special Edition	\$23.12	7.5%	
Literacy Today	\$0.00	7.5%	comes with Reading Research Quarterly
Live Steam and Outdoor Railroading	\$36.95	7.5%	
Living Blues	\$27.70	7.5%	
Locus	\$75.85		
Los Angeles Magazine	\$11.10		
Los Angeles Times	<b>911.10</b>	+	Daily pricing requested from the publisher
LOS ANGELES TIMES - Sunday	\$373.42		
Los Angeles Times Book Review			
Low Rider	\$0.00		comes with Los Angeles Times
	\$18.50	+	
MacLeans Magazine	\$52.60		
MAD	\$23.12		
Mailbox - Preschool ed	\$27.70	7.5%	
Make : Technology on Your Time	\$28.92		
Marie Claire - US ed	\$18.50	7.5%	
Marine Corps Times	\$50.88	7.5%	
Marines : Official Magazine of the USMC	\$13.88	7.5%	
Martha Stewart Living	\$22.20	7.5%	
Mas alla de la Ciencia	\$143.73	+	
Massage	\$18.45		
MAYO CLINIC HEALTH LETTER	\$43.48		
Mekeels and Stamps Magazine	\$68.91		
Mens Fitness	\$08.91	7.3%	Discontinued Nevember 2017
Mens Health - PA		7.50	Discontinued November 2017
	\$23.07		Construction of the constr
Mens Health - Spanish ed	<u> </u>	+	Standing order
Mens Journal	\$18.44		
METALSMITH	\$37.00		
Metalsmith Tech	\$0.00	7.5%	comes with Metalsmith
Metropolis - NY	\$18.45	7.5%	
Metropolitan Museum of Art Bulletin	\$41.63	7.5%	
Military Heritage	\$18.45	7.5%	
Military History	\$37.00		
Mining Record	\$50.88		
MIT Technology Review	\$27.70	7.5%	<del></del> -
Model Airplane News	\$23.08	7.5%	<del>-</del>
Model Railroader	\$39.73	7.5%	
Modern Drummer			<del></del>
	\$27.70		· -
Modern Salon	\$31.45		
Mojo	\$122.07	7.5%	
MONEY	\$38.80	7.5%	
Morningstar FundInvestor	\$185.00	<b>7</b> .5%	
Mother Earth News	\$15.73	7.5%	
Mother Jones	\$22.20	7.5%	
Motor - NY	\$44.40	7.5%	<del></del>
Motor Trend	\$9.25	7.5%	
Motorcyclist	\$16.65	7.5%	
Ms	\$41.63	7.5%	
Muscle & Fitness	\$27.72	7.5%	
Muse	\$31.40	7.5%	-
Mystery Scene			
Nation - NY - with Index	\$29.60	7.5%	
	\$102.68	7.5%	
National Defense	\$37.00	7.5%	
NATIONAL GEOGRAPHIC	\$36.08	7.5%	
NATIONAL GEOGRAPHIC HISTORY	\$26.83	7.5%	
NATIONAL GEOGRAPHIC KIDS	\$22.20	7.5%	
National Geographic Society Membership	\$0.00	7.5%	comes with National Geographic
NATIONAL GEOGRAPHIC TRAVELER	\$18.45	7.5%	
National Law Journal	\$591.88	7.5%	<del></del>
National Parks : the Magazine of the National Parks & Con	\$20.35	7.5%	
National Review	\$54.58	7.5%	
National Trust for Historic Preservation Standard Member	\$32.38	7.5%	<del></del>
NATIONAL WILDLIFE	\$18.45	7.5%	
Navajo Hopi Observer	\$62.44	7.5%	
Navajo Times	\$124.88	7.5%	<del></del>
Navy Times			
	\$50.88	7.5%	
Neo - England	\$105.27	7.5%	
Nevada Historical Society Membership	\$60.13	7.5%	
Nevada Historical Society Quarterly	\$0.00		comes with Nevada Historical Society Membership
New Car Cost Guide	\$382.95	7.5%	
New England Journal of Medicine - US ed	\$1,295.00	7.5%	
New Mexico Historical Review	\$64.75	7.5%	
New Moon Girls	\$37.88	7.5%	
New Republic	\$73.99	7.5%	
New Scientist - UK ed	\$230.33	7.5%	<del></del>
New Statesman	\$346.88	7.5%	

Nav. Vasl.	4.00		
New York	\$46.22		
New York Review of Books	\$83.20	<del></del>	
New York Times - National & Northeast Edition	\$985.16	7.5%	
NEW YORK TIMES - NEW YORK METRO ED	\$578.68		
New York Times Book Review	\$203.50	7.5%	
New York Times Large Type Weekly	\$116.92	7.5%	
New York Times Magazine	\$0.00		comes with New York Times
New York Times Week in Review	\$0.00		comes with New York Times
New Yorker	<del></del>		
	\$92.49	+	
North American Review	\$32.38		
NURSING	\$819.50	+	
Nutrition Action Healthletter	\$22.20	7.5%	
Nuts & Volts	\$24.93	7.5%	
O : the Oprah Magazine	\$25.90	7.5%	· · · · · · · · · · · · · · · · · · ·
O Odham Action News	\$42.55	7.5%	
Officepro	\$32.38	<del></del>	
Official Xbox Magazine	\$28.63		
Ogonek	\$358.44	+	
Ok! First Celebrity News	\$55.45		
Old Cars : Weekly News & Marketplace			
	\$46.23	7.5%	
OLD-HOUSE JOURNAL	\$27.70		
Online Searcher	\$147.95		
Opera News	\$41.63	7.5%	
Orion	\$32.38	7.5%	
Ornament	\$27.74	7.5%	
Out c-w Advocate	\$27.70		
Outdoor Life	\$18.47	7.5%	
Outdoor Photographer	\$14.77	7.5%	<del></del>
Outside	\$22.20	<del></del>	
Owl			
· · · · · · · · · · · · · · · · · · ·	\$32.38	7.5%	
Parents	\$14.78	7.5%	
Paris Match - France	\$184.08	7.5%	
Paris Review	\$45.33	7.5%	
Parks and Recreation - VA	\$67.53	7.5%	
Payson Roundup	\$82.26	7.5%	
PC Gamer - US Edition	\$24.00	7.5%	
PCWorld	\$18.47	7.5%	
People	\$109.39	7.5%	
PEOPLE EN ESPANOL			
	\$18.47	7.5%	
Philadelphia Magazine	\$9.20	7.5%	
PHOENIX BUSINESS JOURNAL	\$140.60	7.5%	
Phoenix Business Journal Book Of Lists	\$0.00	7.5%	comes with Phoenix Business Journal
Phoenix Home & Garden	\$18.45	7.5%	
Phoenix Magazine	\$13.83	7.5%	
Photobook Review	\$0.00	7.5%	comes with Aperture
Piecework	\$20.34	7.5%	
Playbill	\$22.20		
Plays International & Europe	\$124.21	7.5%	<del>-</del>
Poetry	\$35.15	7.5%	
Poets & Writers Magazine	\$18.45	7.5%	<del></del>
Popular Mechanics			
	\$22.20	7.5%	
Popular Science	\$18.47	7.5%	<u> </u>
Popular Woodworking	\$20.32	7.5%	
Practical Homeschooling	\$40.70	7.5%	
Prehistoric Times	\$46.25	7.5%	
Preservation	\$0.00	7.5%	comes with National Trust for Historic Preservation Standard Membership
Prevention	\$44.40	7.5%	
Primitive Place	\$39.78	7.5%	<del>-</del>
Proceso	\$420.88	7.5%	, <u> </u>
PROFESSIONAL ARTIST	J-20.88		Must order direct
Professional Photographer			INIOS OTACI MICCL
	\$18.45	7.5%	
Progressive Progressive	\$46.25	7.5%	
Prorodeo Sports News	\$41.63	7.5%	
ProWrestling Illustrated	\$19.40	7.5%	
Psychology Today	\$18.47	7.5%	
Public Library Quarterly	\$620.68	7.5%	
Public Roads	_	7.5%	Standing order
Public Works	\$41.63	7.5%	<del>-</del>
Public Works Manual	\$0.00		comes with Public Works
QST	\$45.33	7.5%	COMMON TRUITS
Quilting Arts			<del></del>
QUO - SPANISH ED	\$24.97	7.5%	
	\$117.96	7.5%	
Rachael Ray Every Day	\$22.20	7.5%	
Railway Age	\$92.50	7.5%	
Raising Arizona Kids	\$18.50	7.5%	
RANGER RICK	\$23.08	7.5%	
RANGER RICK JR	\$23.08	7.5%	
			<del></del>
Ranking Arizona	\$0.00	7.5%!	comes with Arizona Business Magazine

RBM: A Journal of Rare Books Manuscripts and Cultural H	661.00	7.50/	
Readers Digest - Large Print for Easier Reading	\$23.11		
READERS DIGEST	\$18.48		·
Reading Research Quarterly	\$206.28		
REAL SIMPLE	\$26.78		
Realtor Magazine	\$51.80	7.5%	
Reason	\$23.10	7.5%	
Record Reporter	\$61.98	7.5%	
Redbook	\$16.65	7.5%	
Reminisce Magazine	\$16.63		
REPTILES	\$18.45		
Resource Recycling	\$48.10	-	
Rider	\$13.88		
Risk Management	\$111.00		
RMA Journal		-	
	\$115.63		
Road and Track	\$20.35		
Rock & Gem	\$27.70		
ROLLING STONE	\$55.45		
Romantic Homes	\$23.08		, , , , , , , , , , , , , , , , , , ,
Roundup Magazine	\$37.00	7.5%	
Route 66 Magazine	\$37.00	7.5%	
Rug Hooking	\$32.33	7.5%	
RUNNERS WORLD	\$22.20	7.5%	
Salary Survey - National Association College and Employer			
Salt Lake Tribune	\$302.48		
San Carlos Apache Moccasin	\$60.91		
San Diego Magazine	\$16.65		
San Francisco Chronicle	\$530.95		
San Francisco Chronicle San Francisco Chronicle Book Review			comes with the Francisco Chronielo
	\$0.00		comes with San Francisco Chronicle
Saturday Evening Post	\$27.69		
SAVAGE	\$0.00		merged into Tattoo
School Arts - The Art Education Magazine for Teachers	\$23.08		
SCHOOL LIBRARY JOURNAL	\$126.72	7.5%	
Science	\$394.98	7.5%	
Science Fiction Studies	\$64.75	7.5%	
Science News	\$46.25	7.5%	
Scientific American	\$77.70	<del></del>	
Scuba Diving	\$15.70		
Sculpture Review	\$27.75		<del></del>
SDA eNews	\$0.00		comes with Surface Design Association Membership
Sea			
·	\$15.70	7.5%	
Seattle Times		7 50/	
			Bill later
Sedona Red Rock News	\$101.75	7.5%	
Sedona Red Rock News Segunda Juventud		7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple	\$101.75 - \$0.00	7.5%	
Sedona Red Rock News Segunda Juventud		7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple	\$0.00	7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine	\$0.00 \$24.93	7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News	\$0.00 \$24.93 \$18.50 \$20.33	7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 - \$43.94 \$27.75	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 - \$43.94 \$27.75 \$13.88 \$39.73	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.98	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJAUNENERS MAGAZINE Soldres SOMERSET STUDIO	\$0.00 \$24.93 \$18.50 \$22.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$33.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SmitTHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$64.75 \$36.95	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN SOCCET 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.88 \$64.75 \$36.88 \$55.49	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN SOCCET 360 Magazine SOLOURNERS MAGAZINE SOILOURRES MAGAZINE SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.88 \$55.49 \$61.51	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$68.45 \$13.88 \$55.49 \$61.51 \$12.02 \$0.00 \$18.45	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOIDURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Southern California Super Lawyers SOUTHERN LIVINIG Southwest Art	\$0.00 \$24.93 \$18.50 \$22.30 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$33.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$68.45 \$13.88 \$55.49 \$61.51 \$12.02	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter Smithsonian Socer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southers Lawyers SOUTHERN LIVING Southwest Art Southwest Art	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$68.45 \$13.88 \$55.49 \$61.51 \$12.02 \$0.00 \$18.45	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOIOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers SOUTHERN LIVING Southwest Art Southwest Review Southwest Review Southwest Review	\$0.00 \$24.93 \$18.50 \$22.30 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$33.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$68.45 \$13.88 \$55.49 \$61.51 \$12.02	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter Smithsonian Socer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southers Lawyers SOUTHERN LIVING Southwest Art Southwest Art	\$0.00 \$24.93 \$18.50 \$22.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.95 \$68.45 \$13.88 \$55.49 \$55.49 \$56.95 \$	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOIOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers SOUTHERN LIVING Southwest Art Southwest Review Southwest Review Southwest Review	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$1.00 \$105.45 \$36.08 \$64.75 \$36.08 \$64.75 \$13.88 \$55.49 \$61.51 \$12.00 \$105.45 \$36.08 \$64.75 \$36.08 \$39.73 \$10.00 \$10.45 \$36.08 \$39.73 \$36.08 \$39.73 \$36.08 \$39.73 \$36.08 \$	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN SOCCET 360 Magazine SOLOURNERS MAGAZINE SOIGURRES TODIO Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers SOUTHERN LIVING Southwest Art Southwest Review Southwestern Lore Special Reports	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.08 \$64.75 \$36.95 \$68.45 \$13.88 \$55.49 \$61.51 \$12.00 \$0.00 \$18.45 \$36.95 \$27.75	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sounthern California Super Lawyers SOUTHERN LIVING Southwest Art Southwest Review Southwestern Lore Special Reports Spider	\$0.00 \$24.93 \$18.50 \$22.20 \$22.18 \$163.73 \$43.94 \$27.75 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.95 \$64.75 \$13.88 \$35.73 \$12.00 \$105.45 \$13.88 \$35.73 \$13.88 \$35.73 \$13.88 \$35.75 \$13.88 \$35.75 \$13.88 \$35.75 \$13.88 \$35.75 \$13.88 \$35.75 \$13.88 \$35.75 \$35.88	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solders SOIOURNERS TODIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southwest Art Southwest Art Southwest Review Southwest Review Southwester Lore Special Reports Spider Spider Spin Off SPORTS ILLUSTRATED	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.08 \$64.75 \$36.88 \$55.49 \$61.51 \$12.00 \$105.45 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOIOURNERS MAGAZINE Solar Today Soldiers SOMERSET STUDIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southern California Super Lawyers SOUTHERN LIVING Southwest Art Southwest Art Southwest Review Southwest Review Southwest Review Southwest Review Southwestern Lore Special Reports Spilor SPORTS ILLUSTRATED SPORTS ILLUSTRATED	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$12.00 \$13.88 \$39.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.08 \$64.75 \$13.88 \$55.49 \$61.51 \$12.00 \$10.00 \$11.00 \$10.00 \$	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions
Sedona Red Rock News Segunda Juventud Series Made Simple Servo Magazine Seventeen Sew News Shape Magazine Shooting Times Sierra Vista Herald SIGHT AND SOUND Skating Skeptic Ski Sky & Telescope Slam Smart Libraries Newsletter SMITHSONIAN Soccer 360 Magazine SOJOURNERS MAGAZINE Solders SOIOURNERS TODIO Sophisticates Black Hair Styles and Care Guide Sound & Vision Southwest Art Southwest Art Southwest Review Southwest Review Southwester Lore Special Reports Spider Spider Spin Off SPORTS ILLUSTRATED	\$0.00 \$24.93 \$18.50 \$20.33 \$22.20 \$22.18 \$163.73 \$12.00 \$105.45 \$36.08 \$64.75 \$36.08 \$64.75 \$36.88 \$55.49 \$61.51 \$12.00 \$105.45 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85 \$37.75 \$36.85	7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5% 7.5%	Discontinued December 2011 comes with School Library Journal not available to institutions

Starn : das Doutscha Magazin	£277.50	7.50	
Stern : das Deutsche Magazin	\$277.50		
Strictly Slots	\$22.20	-	
Strings	\$37.00		
Successful Farming	\$14.75	7.5%	
Sun City Independent	\$124.88	7.5%	
Sunday Denver Post	\$321.72	7.5%	
SUNSET /**/ /FOR US/	\$22.20	7.5%	
Superstition Mountain Historical Society Membership	\$37.00		
Superstition Mountain Journal	\$0.00		comes with Superstition Mountain Historical Society Membership
Surface Design			
	\$0.00		comes with Surface Design Association Membership
SURFACE DESIGN ASSOCIATION MEMBERSHIP	\$161.88		
Surface Warfare Magazine - SW	\$13.88		
Surfer	\$23.12		
Swimming World Magazine	\$116.50	7.5%	·
Taiwan Panorama	\$29.60	7.5%	· · · · · · · · · · · · · · · · · · ·
Taiwan Panorama	\$29.60	7.5%	
Taste of Home	\$16.63		
TATTOO	\$15.72	t	
Taxes - The Tax Magazine	313.72		Bill later
TDI National Directory and Resource Guide	\$0.00		comes with Telecommunications for the Deaf and Hard of Hearing Membership
TDI World	\$0.00		comes with Telecommunications for the Deaf and Hard of Hearing Membership
Technical Analysis of Stocks & Commodities	\$83.24		
Technical Services Quarterly	\$992.53	7.5%	
Technicalities	\$121.18	7.5%	
Teen Ink	\$59.20		
TEEN VOGUE		1.5%	Discontinued November 2017
Telecommunications for the Deaf and Hard of Hearing Me	\$60.13	7.5%	
Tennis Magazine			<del></del>
	\$13.88		
The Bark	\$16.65	7.5%	
The New American	\$45.33	7.5%	
THE WEEK - US ED	\$77.24	7.5%	
THIS OLD HOUSE /**/ /FOR US/	\$23.08	7.5%	
Thrasher	\$16.65	7.5%	
Threads	\$30.48	7.5%	
Tiger Beat	\$23.12	7.5%	
TIME - DOMESTIC ED	\$70.42	7.5%	
TLS : THE TIMES LITERARY SUPPLEMENT			
	\$161.88	7.5%	
Tombstone Epitaph	\$37.00	7.5%	
Town & Country	\$27.75	7.5%	
Traditional Home	\$22.20	7.5%	
Trailer Life	\$16.62	7.5%	
Trains	\$39.73	7.5%	
Transworld Skateboarding	\$18.49	7.5%	
TRAVEL & LEISURE /FOR US/	\$41.63	7.5%	
Travel 50 & Beyond			
— · _ · _ · _ · _ · _ · _ · _ · _ · _ ·	\$12.95	7.5%	
Treasures : Vintage to Modern Collecting	\$29.60		
Trial - The National Legal Newsmagazine	\$105.45	7.5%	
Triathlete	\$32.33	7.5%	
Tricycle : The Buddhist Review	\$0.00	7.5%	comes with Tricycle Membership
Tricycle Membership - Sustaining	\$37.00	7.5%	
Truckin	\$23.08	7.5%	
True West	\$27.70	7.5%	
TUCSON GUIDE QUARTERLY		,,0	Must order direct
Tucson Lifestyle	\$30.53	7 501	IFIGURE OF GUT GUT CLL
Tufts University Health & Nutrition Letter		7.5%	
	\$33.30	7.5%	
TV Guide	\$52.43	7.5%	
TV y Novelas			Must order direct
University of California Berkeley Health After 50	\$52.73	7.5%	
University of California Berkeley Wellness Letter	\$52.73	7.5%	
US Catholic	\$26.83	7.5%	
US WEEKLY	\$115.63	7.5%	
USA Today : the Nations Newspaper	\$349.39	7.5%	<del>-,</del>
USA Today Sports Weekly	\$41.58	7.5%	
Used Car Buying Guide			·
	\$29.13	7.5%	21 10 1 20 1 20 1 20 20 20 20 20 20 20 20 20 20 20 20 20
Utah Historical Quarterly	\$0.00		comes with Utah State Historical Society Membership
Utah State Historical Society Membership	\$50.88	7.5%	
Utne Reader	\$33.30	7.5%	
Vanity Fair - American Ed	\$27.75	7.5%	
Variety	\$304.33	7.5%	
Velonews	\$27.70	7.5%	· · · · · · · · · · · · · · · · · · ·
Verde Independent	\$113.76	7.5%	<del></del>
Veteran : Vietnam Veterans of America	\$37.00	7.5%	
Victorian Homes	\$18.45		
		7.5%	· · · · · · · · · · · · · · · · · · ·
Video Librarian Plus	\$91.58	7.5%	
Vietnam	\$37.00	7.5%	<u>.                                  </u>
Village Voice	-		No longer available
Vital Speeches of the Day	\$91.58	7.5%	
11/	\$27.70	7.5%	
Vogue	\$27.70	,.5,0	

Vogue Knitting International	\$25.87	7.5%	
Voice of Youth Advocates	\$61.98	7.5%	
V-Twin	\$36.99		merged into Easyriders
Wall Street Journal	\$382.40		marged into 2007 italia
Wall Street Journal - Weekend Edition	\$0.00		comes with Wall Street Journal
Washington Report on Middle East Affairs	\$40.70	7.5%	COMES WITH STATE SECTION IN
Washingtonian	\$36.95	7.5%	<del></del>
Water Skier	\$32.38	7.5%	
Watercolor Artist	\$20.32	7.5%	
Weekly Standard	\$91.58		
Weight Watchers Magazine	\$13.87	7.5%	
Welding Journal	\$124.88	7.5%	
Western American Literature	\$129.50	7.5%	
WESTERN HISTORICAL QUARTERLY	\$176.68		· · · ·
Western Horseman	\$22.20	7.5%	
Where to Retire	\$16.65	7.5%	
Wild West	\$0.00		currently paid through December 2020
Williams-Grand Canyon-News	\$53.19	7.5%	currently paid through December 2020
Wine & Spirits	\$27.70	7.5%	
Wine & Spirits Wine & Spirits Buyers Guide	\$0.00		comes with Wine & Spirits
Wired	\$22.20	7.5%	comes with wine & spirits
Womans Day	\$16.65	7.5%	
Womans World	\$55.13	7.5%	·
Womens Health - PA	\$13.85	7.5%	·
Womens Running	\$18.45	7.5%	
Woodenboat	\$31.45	7.5%	
Working Mother	\$12.00	7.5%	
World Coin News	\$36.99	7.5%	
World War II	\$37.00	7.5%	
Wrestling USA	\$32.38	7.5%	
Writer	\$26.78	7.5%	
Writers Digest	\$18.46	7.5%	
WSJ Magazine	\$0.00		comes with Wall Street Journal
Yankee	\$31.45	7.5%	
Yes! Magazine	\$31.45	7.5%	
Yoga Journal	\$20.30	7.5%	
YOUNG RIDER	\$18.47	7.5%	
Your Genealogy Today	\$30.48	7.5%	
Yuma Sun	\$202.58	7.5%	
Zoobooks	\$27.70	7.5%	
The offered 7.5% discount is reflected in the prices listed a	bove.		

Additional Offering	<u>Price</u>	<u>Discount</u>
EBSCO Discovery Service and Full Text Finder		up to 30% if purchased together
Flipster		25% if EBSCO is your primary subscription vendor
		·
	-	<del></del>
	-	
		<del></del>
		- <del> </del>
		<del>-  </del>



### Introducing





Your patrons want quick access to the magazines they know and love in an easy-to-read digital format.

## You get that with Flipster.

Time
Sports Illustrated
Entrepreneur
Dwell
Esquire
ELLE
Rolling Stone
Cosmopolitan
Harper's Bazaar
...and many more!

Flipster is easy to use and accessible right through your library's website

The Flipster app, available from the iTunes store, gives patrons access anytime, anywhere.



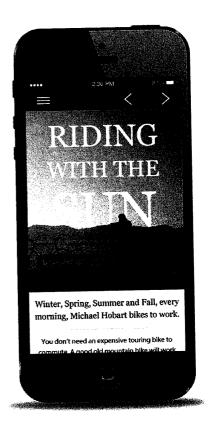
# Top magazines designed for easy readability on mobile devices

## Librarians love Flipster...

- · No hidden platform fees
- Top magazines spanning a wide range of subjects and interests
- Seamless user authentication means instant access to online magazines
- Flexible subscription options available

## ...and readers are raving fans.

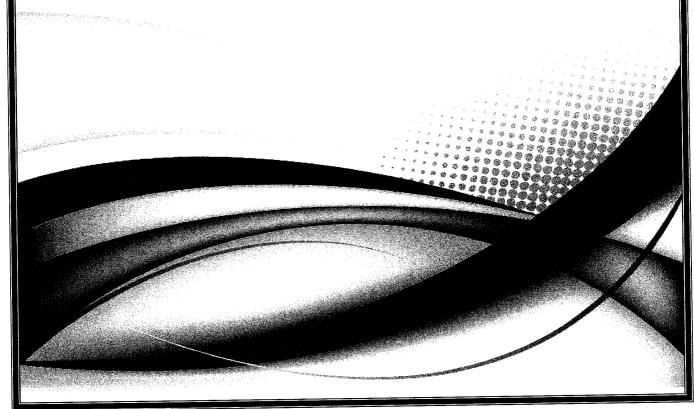
- Simple sign-in no additional accounts needed
- Easily browse online magazines by category
- Multiple online or offline access options available
- Zoom in for easy readability



## **EBSCO** Information Services

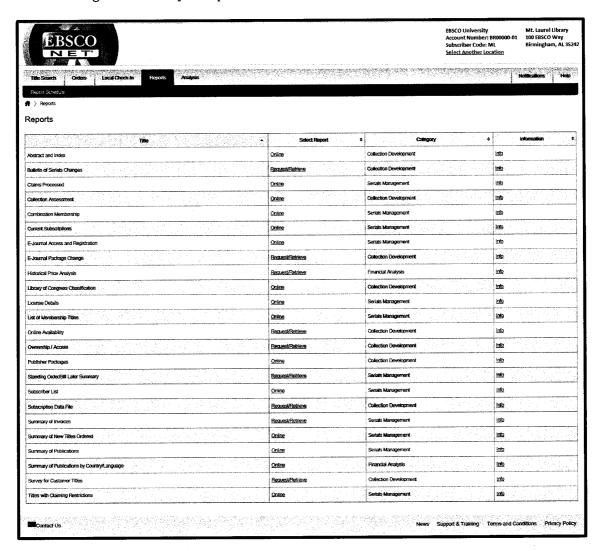
Appendix A

Sample Reports



#### **Sample Reports**

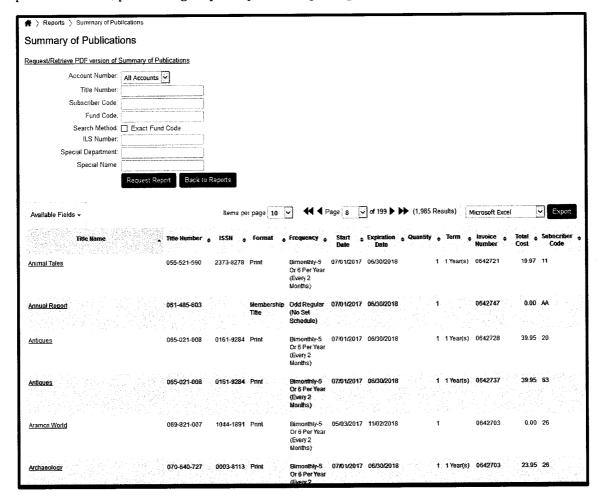
The following is a summary of reports available via EBSCONET:





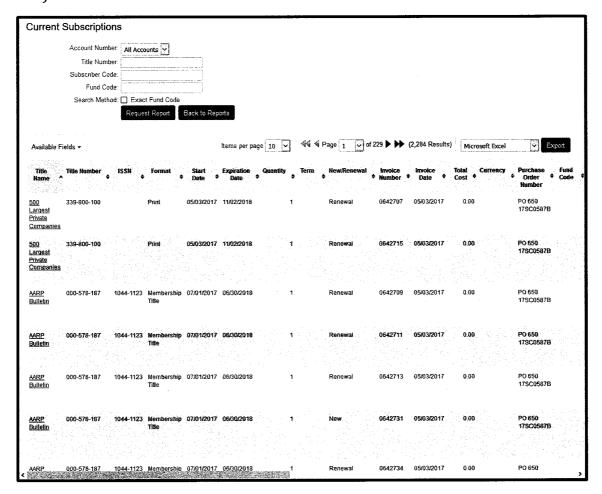
#### **Summary of Publications**

A complete list of all titles currently on order. Includes ILS number, HEGIS or fund code, publisher name, publisher group and publisher package information.



#### **Current Subscriptions**

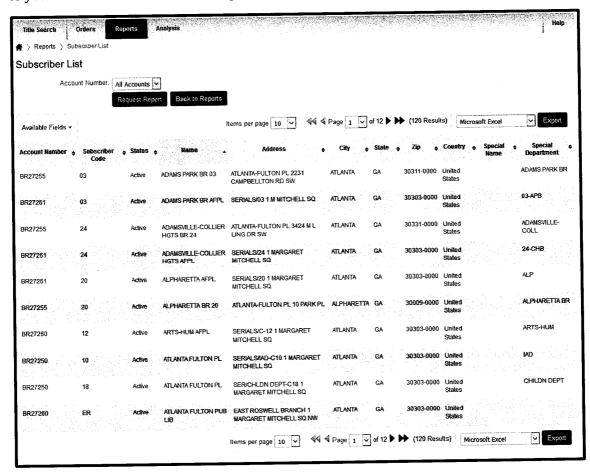
Lists all current subscriptions (i.e. titles with an expiration date on or after the current date).





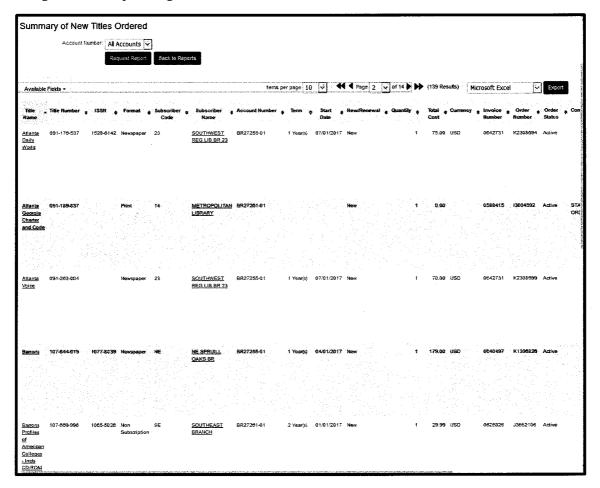
#### **Subscriber List**

Lists all subscribers for a specified account. Useful when communicating orders and claims to your EBSCO Customer Service Representative.



#### **Summary of New Titles Ordered**

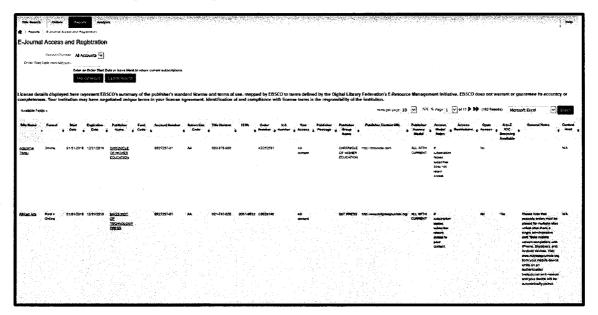
Used to review newly ordered titles. This report provides an alphabetical listing of all new titles that have been ordered and not yet renewed (i.e. titles ordered for the first time) along with corresponding reference information for each.



#### **E-Journal Access & Registration**

Lists electronic titles ordered through EBSCO with publishers' access policies, as well as account and title information. Includes licensing information, as well as registration details that can help you provide end-user access to the content you have purchased. The report includes:

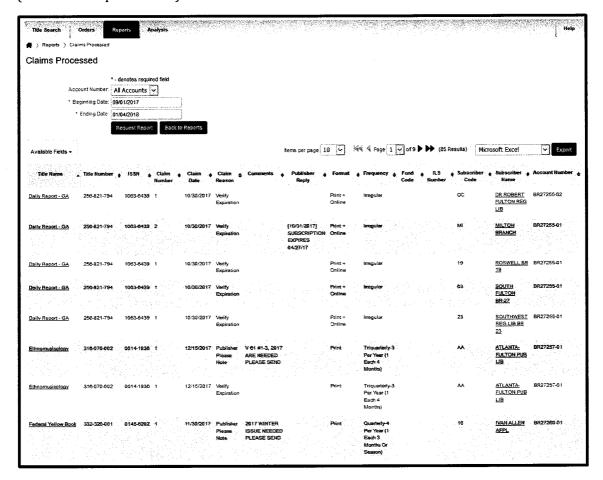
- URL for content on publisher's site
- Publisher access model
- Information on third-party host access requirements
- Publisher registration requirements





# **Claims Processed**

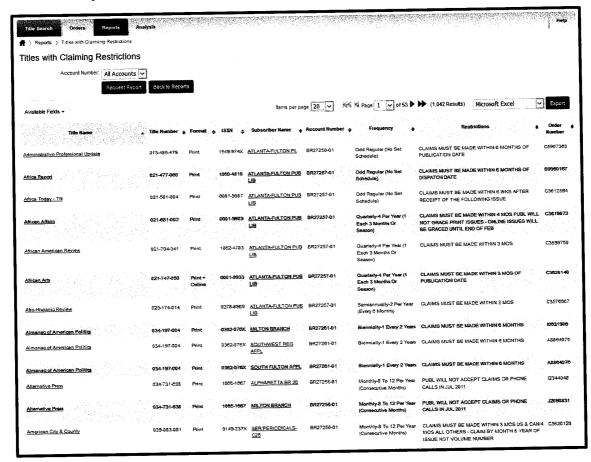
This report provides a summary of each claim made during the specified time period (default is the past month).





# **Titles with Claiming Restrictions**

Lists currently ordered titles with corresponding publisher claiming restrictions.



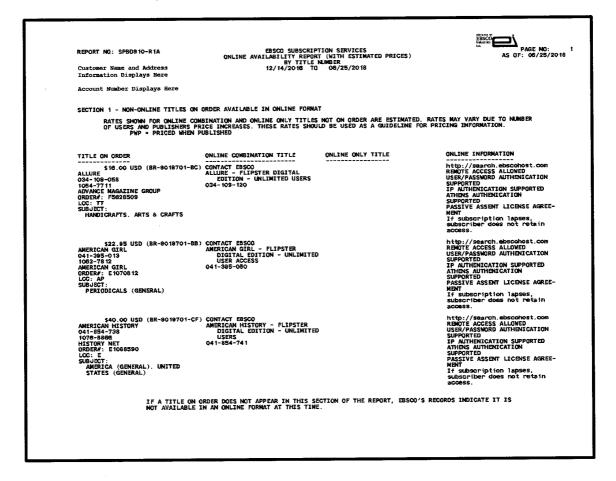
[Phoenix Public Library]
RFP # 19-033 – Periodical and Electronic Journal Subscription Services
EBSCO Information Services

### **Online Availability**

This report lists titles on order for which a different format is available: print, online combination (print+online) and online only. Estimated pricing is included for the other available formats. Online information per title is reflected as well.

With this report you can easily identify:

- Print-only subscriptions where free or paid online access is available
- Combinations on order and where you can cancel print
- The online-only subscriptions your library receives





# **5-Year Price History**

The 5-Year Price History Report provides an overview of the actual prices paid by the library (exclusive of service charge/discount and tax) for each title on subscription, as well the variance in the price from year to year. The format purchased for each year is also listed. This report allows libraries to evaluate price increases at a title and/or publisher level, and to identify titles that have experienced significant price increases during the subscription term.

Publisher	Tate	Currency		Variance Amt 2017 to 2013		2017	Variance: Anal 2016 to 2017	Variance 1 % 2016 to 2 2017	2016	e Amt	Variance % 2015 to 2016	Price 2015	Amt 2014	Variance % 2014 to 2015	2014	Format 2017	Format 2016	TF6
AIROOTCO	Bee Culture	USD	37.50	0.00	0.00%	37.50	0.00	0.00%	37.50	3.00	B.70%	34.50	0.00	0.00%	34 50 PRINT	PRINT	PRINT	.PR
AACRAO		USD	100.00	0.00	0.00%	100.00	0.00	0.00%	100.00	0.00	0.00%	100,00	0.00	0.00%	100.00 PRINT	PRINT	PRINT	PR
AACS EXEC SECRETARY/CUNY DE	American Journal of Chinese Studies	USD	75.00	0.00	0.00%	75,00	30.00	66.67%	45.00	3.00	7.14%	42.00	0.00	0.00%	42.00 PRINT	PRINT	PRINT	PR
AATSEEL OF THE US INC	Stavic & East European Journal	USD	91.00	0.09	0.00%	91.00	0.00	0.00%	9100	3.00	3.41%	88.00	0.00	0.00%	B8.00 PRINT	PRINT	PRINT	PF
ABADIA DE MONTSERRAT	Serra d Or	USD	169.56	24.65	17.01%	144.91	10.26	-6.61%	155,17	7.00	4.72%	148,17			PRINT	PRINT	PRINT	PF
ABC CLIO	Journal of the West	USD	91.00	0.00	0.00%	91 00	0.00	0.00%	91.00	0.00	0.00%	91.00	11 00	13.75%	80.00 PRINT	PRINT	PRINT	PF
ABERDEEN-ANGUS CATTLE SOCIE	Aberdeen-Angus Review	USD	23.68	0.64	2.76%	23.04	-2.06	-8.21%	25,10	-0.92	-3.54%	26.02	3 46	15,34%	22 56 PRINT	PRINT	PRINT	PR
ABIS/AGENCE BIB INFO SCES		USD	95.28	3.80	4.15%	91.48	-25 48	-21.79%	116.96	-12.47	-9.63%	129.43	-11.04	-7.85%	140.47 PRINT	PRINT	PRINT	PR
ABRAHAM LINCOLN ASSOCIATION	Abraham Lincoln Association Membership	USD	40.00												MEMBERSHAP	. 4. 1001		
ACAD SPIRIT CONSCIOUSNESS ST	Journal for Spiritual and Consciousness	USD	30.00	9.00	9.00%	30.00	0.00	0.00%	30.00	3.00	11,71%	27.00	0.00	0.00%	27.90 PRINT	PRINT	PRINT	PF
	Revue Betge d'Archeologie et d'Histoire de l	USD	0.00	-108.52	-100.00%	108.52	108 52		0.00	-96 51	-109.00%	96.51			PRINT	PRINT	PRINT	PR
ACADEMY SCI ROYAL SCC CANADA	Comptes Rendus Mathematiques de l	USD	96.00	1.60	1.69%	94,40	0.00	0.00%	94.40	8.15	9.45%	85.25	0.00	0.00%	85.25 PRINT + ONLIN	PRINT - ONLINE	PRINT	PR
ACCORD EDUCATION TRUST	Conflict Trends	USD	135.00	78.00	107.69%	65.00	0.00	0.00%	65.00	3.00	4.84%	82.00	0.00	0.00%	62.00 PRINT	PRINT	PRINT	PR
ACCURACY IN MEDIA	Alli Report - DC	USO	51 00	0.00	0.00%	51.00	0.00	0.00%	51.00	3.00	8.25%	48.00	0.00	0.00%	48.00 PRINT	PRINT	PRINT	PR
ACRES USA	Acres USA	USD	38.00	0.00	0.00%	38.00	0.00	0.00%	38.00	3.00	8.57%	35.00	0.66	0.00%	35.00 PRINT	PRINT	PRINT	PR
ACTAPRESS		USD	1,390.00	45.00	3.35%	1,345 00	65.00	5.08%	1,230,00	255.00	24.88%	1,025.00	230.00	28.93%	795.00 ONLINE	ONLINE	ONUME	0.
ACTES SUD	Poster	USO	93 00	0.00	0.00%	93.00						0.00	0.00		0.00 PRINT	PRIST		PR
ACTIVE INTEREST MEDIA	Equus	USD	29.95	0.00	0.00%	29 95	0.00	0.00%	29.95	5.00	20 04%	24 95	0.00	8.00%	24.95 PRINT	PRINT	PRINT	PR
ACTIVE INTEREST MEDIA	Garden Gate	USD	36.00	0.00	0.00%	36 00	2.00	5.88%	34,00	3.00	9 68%	31 00	9.00	0.00%	31.00 PRINT	PRINT	PRINT	PF
ACTIVE INTEREST MEDIA	Old-House Journal	USD	38.95	0.00	0.00%	38.95	0.08	0.00%	38.95	9.98	34 45%	28 97	0.00	0.00%	28 97 PRINT	PRINT	PRINT	PF
ADAC LAB CRYPTOGAMIE	Cryptogamie - Mycologie	USD	280.58	17 48	6 64%	263 10	8.65	3,40%	254.45	-31.66	-11 07%	286 11			PRINT	PRINT	PRINT	PR
ADARA	JADARA	USD	96.00	0.08	0.00%	96.00	0.00	0.00%	95.00	3.00	3 23%	93.00	0.00	6.00%	93 00 CHALRAE	ONLINE	ONLINE	(40
ADBUSTERS MEDIA FOUNDATION	Adbusters	USD	100,00	0.00	0.00%	100.00	0.00	0.00%	100.00	3.00	3.09%	97.00	0.00	8.00%	97 80 PRINT	PRINT	PRINT	25
ADONIS & ABBEY PUBLISHERS LTD	African Renaissance	USD	376.56	26.69	7.63%	349.87	-85.87	19.71%	435.74	-8.15	-1.84%	443.89			PRINT	PRINT	PRINT	26
ADVANCE MAGAZINE GROUP	Architectural Digest	USD	40.95	0.00	0.00%	40.95	0.00	0.00%	40.95	1.00	2.50%	39.95	6 00	0.00%	38.95 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP	Bon Appetit	USD	30.00	0.00	0.00%	30.00	0.00	8 00%	30.00	3.00	11,11%	27.00	0.00	0.00%	27.00 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP	Giamour	USD	26.00	0.00	0.00%	25.00	0.00	0 00%	26.00	3.00	13.04%	23.00	8.00	0.00%	23.00 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP	GO-USEd	USD	28.00	0.06	0.00%	23.00	0.00	8.00%	28.00	3.00	12.00%	25.00	6.00	0.00%	25.00 PRINT	PRINT	PRINT	25
ADVANCE MAGAZINE GROUP	New Yorker	USD	99.99	0.00	0.00%	99.99	0.00	0.00%	99.99	30.00	42.36%	69.99	6.00	0.00%	69.99 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP	Vanity Fair - American Ed	USD	34.00	0.00	0.00%	34.00	0.00	0 00%	34.00	3.00	9.68%	3100	0.00	6.00%	31.00 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP		USD	33.95	0.00	0.00%	33.95	0.00	0.00%	33.95	3.00	9.69%	30.95	0.00	0.00%	30.95 PRINT	PRINT	PRINT	28
ADVANCE MAGAZINE GROUP		USC	33.95	0.00	0.00%	33.95	0.00	0.00%	33.95	3.00	9 69%	30 95	8.00	0.00%	30.95 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP		USO	30.00	0.00	0.00%	30 00	6.00	0.00%	30.00	3.00	11 11%	27.00	9.00		27 00 PRINT	PRINT	PRINT	PR
ADVANCE MAGAZINE GROUP	Whed	USC	30.00	0.00	0.00%	32 00	6.00	0.00%	30.00	3.00	11 11%	27 00	0.00		27 00 PRINT	PRINT	PRINT	PR
ADWEEK LLC	Adweek - National ed	USO	249.00	0.00	0.00%	249 00	0.00	0.00%	249 00	0.00	8 80%	249 00	8.00		249 00 PRINT + ONLIN		PRINT	PR



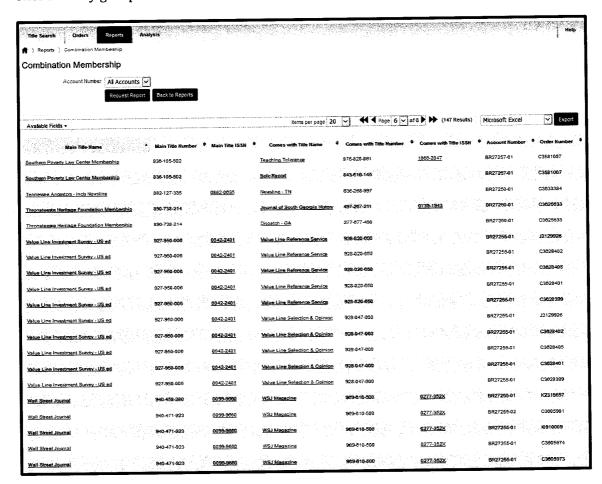
# Standing Order / Bill Later Summary

Lists standing order and bill-later titles, allowing you to identify which orders contain titles that have not been billed (those that are irregularly shipped).

REPORT NG: SPBD010AC		DO BOY	220625	ION SERVICES FAX 800 283 /847/65	)/828 <b>-664</b> 5	6 600/323-6501		RUN DATE	AGE NO : 12/
Account Number Displays He Customer Name and Address Information Displays Here	re			RDER/BILL LI FOR 10/24/20 ADJUSTMENTS	007 TO 12/	RY BY TITLE 199/2011 0007 TO 12/2011			
TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON		DHCM NO.	LCIA
005-508-775 ACCOUNTING DESK BOOK	BF 1	1211889 A9558095	001 YR OR	01/01/2008		TO INVOICE BILL LA	WILL BILL TER ITEM(S)	LATER 000077678	
005-508-775 ACCOUNTING DESK BOOK	8F 1	1233306 A9556095	001 YR CR	01/01/2008		TO INVOICE BILL LA	WILL BILL TER ITEM(S)	LATER 000090721	
005-508-775 ACCOUNTING DESK BOOK	8F 1	1266153 A9556095	001 YR OR	01/01/2010		TO INVOICE BILL LA	WILL BILL TER ITEM(S)	LATER 000067385	
005-508-775 ACCOUNTING DESK BOOK	8F 1	1301712 A9556095	OO1 YR GR	01/01/2011		TO INVOICE BILL LA	WILL BILL TER ITEM(S)	LATER 000062126	
005-508-775 ACCOUNTING DESK BOOK	8F 1	1351674 A9556095	001 YR GR	01/01/2012			WILL BILL	LATER	
032-319-008 ALCOHOL RESEARCH & HEALTH	AF 1	1205568 A8855583	QR			STANDING ORDER B/W VOL 31:1	STANDING	ORDER 000061849	
						STANDING ORDER B/W JUNE 2011		000089534	

# **Combination Membership**

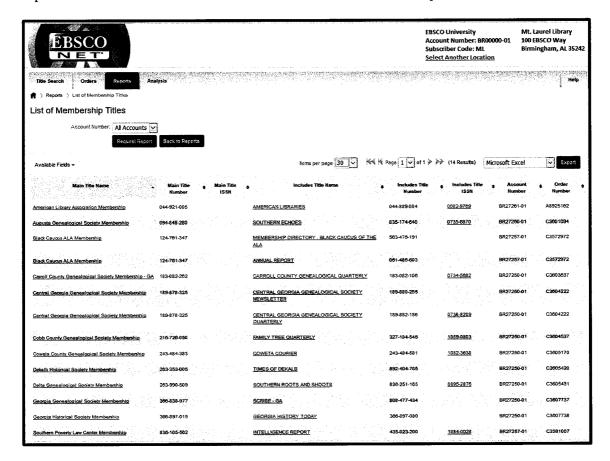
Provides a listing of combination titles (titles that are included with another title on order with EBSCO), which includes membership titles, combined titles, titles bundled for a special offer and any group of titles that comes with a main title.





# **List of Membership Titles**

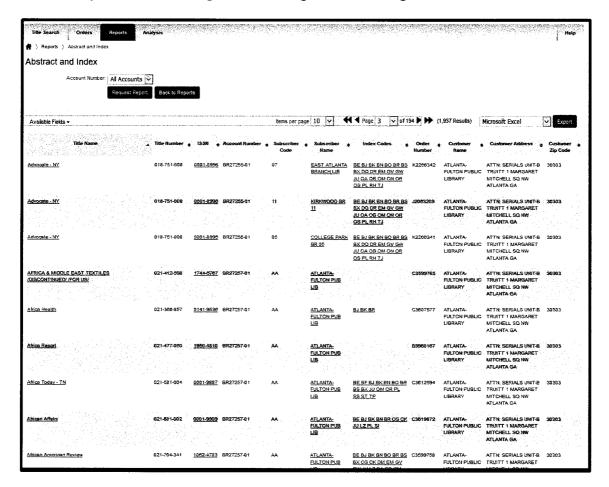
Lists subscribed titles that require a membership to a society, association, or consortium to receive the publication and/or a discount. The report lists the titles ordered ("Main Titles") and the titles that come with the ordered title and membership ("Includes Titles"). This report does not include combination titles that are not membership titles.





### **Abstract and Index**

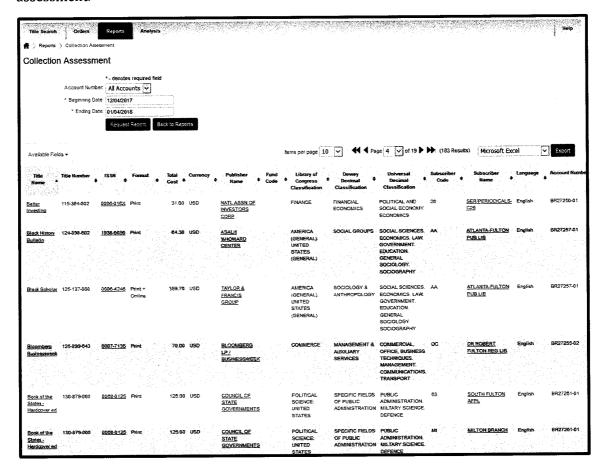
Lists currently ordered journals, indicating where the titles are indexed. Allows you to coordinate your serials holdings with indexing and abstracting services.





### **Collection Assessment**

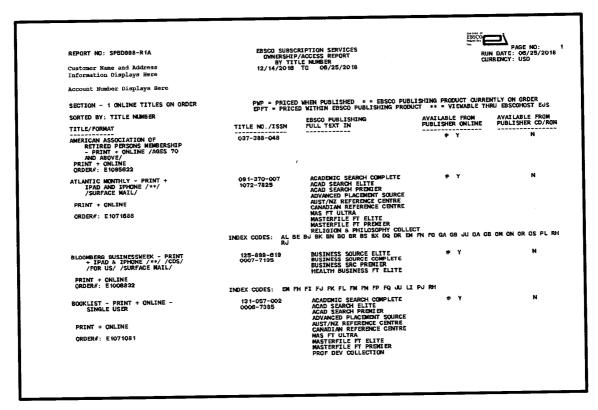
Lists all ordered titles along with the associated subject classifications, cost and other title information. Allows you to measure your collection for acquisition evaluation or general assessment.





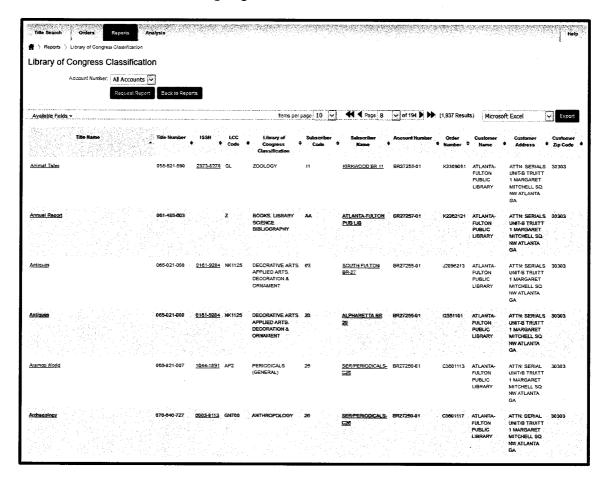
# Ownership / Access

Lists currently ordered online titles and print subscriptions that have an online component or version available. Enables the evaluation and review of electronic journal collections.



# **Library of Congress Classification**

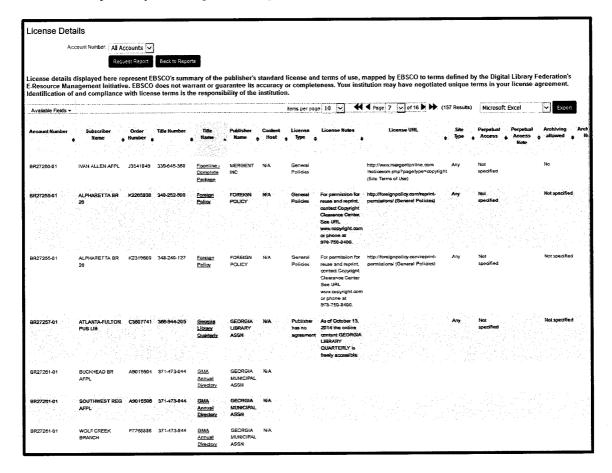
Determine the comprehensiveness of your collection compared to Library of Congress subject classifications. This report is a useful guide for faculty inquiries about journals purchased to support various disciplines/subject areas. It is also valuable if your educational institution is undergoing evaluation for accreditation.





# **License Details**

Lists electronic titles ordered through EBSCO, along with the standard licensing details provided by the publisher for each title. (*Note:* This report will not contain any specific license terms you may have negotiated separately with the publisher.)

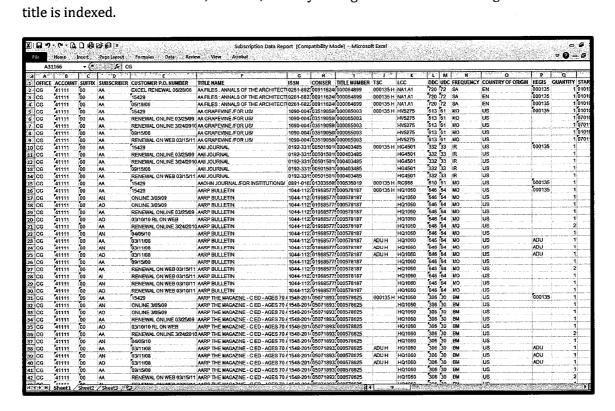




[Phoenix Public Library]
RFP # 19-033 – Periodical and Electronic Journal Subscription Services
EBSCO Information Services

# **Subscription Data File**

This report provides customers with a listing of their current subscriptions and corresponding bibliographic and subscription information associated with each. Includes the CONSER number, LC class, country of origin and codes indicating where the title is indexed.





# **Summary of Invoices**

Lists annual combined billing information with supplemental adjustments. This report allows you to evaluate current orders and payments for those orders.

REPORT NO: SPBD010AD		P.O. BOX	2543 BI		L 35202	800-633-4604 BR®EBSCO: COM	PA RUN DATE:	GE NO 06/
Account Number					_			
		11		Y OF INVOIC FOR 12/14/ ADJUSTMENT	2018 TO 06	BY TITLE /25/2018 2016 TO 08/2018		
TITLE CODE/ TITLE NAME	SUB/ QTY	INVOICE/ ORDER #	TERM/ FREQ	START DATE	HEGIS	ADJUSTMENT REASON	UNIT RTL/ DMCM NO.	AD.
071-885-002 ARCHITECTURAL DIGEST /**/ /SURFACE MAIL/ \CDS\	พบ 1	0562428 E 1069633	001 YR MO	01/01/2018	WU		39.95	
071-885-002 ARCHITECTURAL DIGEST /**/ /SURFACE MAIL/ \CDS\	SM 1	0863011 L0330415	OO 1 YR MO	01/01/2018	SM		39.95	
083-560-880 ARTISTS MAGAZINE /++/	NW 1	0833116 E1076305	001 YR	01/01/2017	NH		21.98	
OB3-580-680 ARTISTS MAGAZINE /**/	NN 1	0882421 E 1076305	OO 1 YR	01/01/2018	NW		21.98	
088-383-835 ASK /**/ /FOR US CANADA/ /SURFACE NAIL/	EV 1	0533116 15524298	OO1 YR	01/01/2017	EV		39.65	
086-363-835 ASK /**/ /FOR US CANADA/ /SURFACE MAIL/	EV 1	0662407 15524299	001 YR	01/01/2018	EV		33.95	
086-363-835 ASK /**/ /FOR US CANADA/ /SURFACE MAIL/	FB 1	0882408 L0048011	001 YR	01/01/2018	FB		33.95	
090-086-002 ASTRONOMY /**/ /FOR US/ /SURFACE MAIL/ \EXC JETS\ \UAA84\ \0012\	FM 1	0633116 E1098878	001 YR M0	01/01/2017	FM		42.95	

# **Bulletin of Serials Changes**

Review activity information provided by the publisher for the titles in your collection. Includes information about title changes, delivery problems, publication frequency changes, discontinued titles, new titles, etc. Can assist you in determining whether to place a claim on your title. There are two versions of this report:

- 1. The **Customized** version of this report is customized for the client's subscriptions and must be requested through *EBSCONET* or by contacting your Customer Service Representative. This report will save you time, especially if you subscribe to more than 500 titles, because it allows you to review serials information changes that apply only to your collection.
- 2. The **Catalog** version is posted each month on *EBSCONET* and reflects title activity information for all titles.



RFP # 19-033 – Periodical and Electronic Journal Subscription Services EBSCO Information Services

# SECTION 1 - NEW TITLES

SECTION 1 - NEW TITLES
THE FOLLOWING NEW PUBLICATIONS WERE ADDED DURING THE PERIOD 08/20/2017 THROUGH
09/23/2017. INFORMATION LISTED AS AVAILABLE, INCLUDE EBSCO TITLE PAGE 1
NUMBER, EDITORIAL, PUBLISHER, ISSN, PUBLICATION DATE, AND PRICE(US \$ AT TIME
OF PUBLICATION.)
TITLE

006-888-300 ACS APPLIED ENERGY MATERIALS AMERICAN CHEMICAL SOCIETY

006-888-355 ACS APPLIED NANO MATERIALS AMERICAN CHEMICAL SOCIETY

014-725-910 ADVANCED COMPOSITES AND HYBRID MATERIALS SPRINGER YERLAG GMBH GERMANY 1SSN 2522-0128

014-862-185 ADVANCED QUANTUM TECHNOLOGIES WILEY-VCH VERLAG GMBH VOL 1 STARTS 01-18

014-880-750 ADVANCED THEORY AND SIMULATIONS WILEY-VCH VERLAG GMBH VOL 1 STARTS 01-18

014-880-850 ADVANCED THERAPEUTICS WILEY-VCH YERLAG GMBH VOL 1 STARTS 01-18

052-812-350
ANALISIS GEOMETRY AND NUMBER
PABRIZIO SERRA EDITORE SRL
ISSN 2531-7741
VOL 1 PUBLISHED IN 18
RETAIL 5104.17

062-536-900
ANNUAL REVIEW OF CONSUMER PSYCHOLOGY WILEY-BLACKWELL
VOL 1 STARTS 01-18

071-051-934
ARCHIE & ME COMICS DIGEST
ARCHIE COMIC PUBLICATIONS
RETAIL \$29.99

071-101-986 THE ARCHIES ARCHIE COMIC PUBLICATIONS



### **SECTION 2 - NAME CHANGES**

SECTION 2 - NAME CHANGES WE WERE INFORMED BETWEEN 08/20/2017 AND 09/23/2017 THAT THE PAGE FOLLOWING PUBLICATIONS HAD TITLE CHANGES. THE EBSCO TITLE NUMBERS ARE LISTED FOR THE NEW TITLES. TITLE

NOW CALLED

D ABRUZZO

456-735-502 ITALIAN JOURNAL OF EDUCATIONALTECHNOLOGY

ACTUALITE POITOU - CHARENTES

**012-035-555** L ACTUALITE NOUVELLE AQUITAINE

AMA ARCHIVES JOURNAL ONLINE -

035-155-400 AMA JOURNAL ONLINE COLLECTION EFF DEC 31 2016

AUDIOTEX UPDATE

030-349-950

BUSINESS TECHNOLOGY STRATEGIES

161-540-575 BUSINESS TECHNOLOGY & DIGITAL

TRANSFORMATION STRATEGIES

EL CAMPING Y SU MUNDO

098-988-750 AUTO C EL CAMPING Y SU MUNDO

CANADIAN FORMS AND PRECEDENTS

CANADIAN FORMS AND PRECEDENTS COMMERICAL TRANSACTIONS CORPORATIONS

COMMERICAL TRANSACTIONS TRANSITIONS

549-478-588 CLINICAL AND DIAGNOSTIC LABORATEY

CLINICAL AND VACCINE IMMUNOLOGY

217-213-300 COLLECTION AND CURATION/EFF VOL 37

COLLECTION BUILDING

ISS 1/

CONTACT CENTER : CALL CENTER & IP SOLUTIONS

235-247-355 CONTACT CENTER - TECNOLOGIA

COOLER INNOVATION

COOLER PLUS

COOLER PLUS

758-955-300 COOLER INNOVATION

DATA INSIGHT AND SOCIAL BI

ADVISORY SERVICE

259-491-500 DATA ANALYTICS & DIGITAL TECHNOLOGIES

DESKTOP ENGINEERING

272-896-550 DIGITAL ENGINEERING EFF SEP 2016

272-220-575

DIFFUSION SPORT GUIA ANUARIO

DIFFUSION SPORT GUIA PROFESIONAL



### SECTION 3 - DISCONTINUED TITLES SECTION 3 - DISCONTINUED TITLES THE FOLLOWING PUBLICATIONS BECAME DISCONTINUED DURING THE PERIOD 08/20/2017 THROUGH 09/23/2017. PAGE 1 DATE DISCONTINUED (IF AVAILABLE) EFP DEC 2017 ABA CHILD LAW PRACTICE ACCORDEON & ACCORDEONISTES EFP JUL 2017 EFF FALL 2017 ISSUE ACRYLIC ARTIST UNKN ACTA DE INVESTIGACION ACTA VULNOLOGICA UNKN UNKN ADVENTURE KAYAK AFRICA IN FOCUS - ELECTRONIC UNKN MAIL AKERICAN JOURNAL OF - -EFF 2018 UNKN ANALYTICAL CHEMISTRY RESEARCH UNKN ANCIENT HISTORY : RESOURCES EFF VOL 4 2017 ASIA PACIFIC JOURNAL ON -ENGINEERING ASSOCIATION FOR GREAT LAKES HARITIME HISTORY MEMBERSHIP UNKN ASSOCIATION OECUMENIQUE AMIS -SAINT BERNARD DE CLAIRVAUX -HEMBERSHIP UNKN UNKN ATLANTIC CO OPERATOR EFF JAN 2018 AUSTRALIAN HOME IDEAS AUTO KERCHANDISING NEWS EFF SEP-OCT 2017 BIZ EVENTS ASIA EFF SEP 2017 BLACK HAIR BRILL RESEARCH PERSPECTIVES IN EFF 2018 INTERNATIONAL INFORMATION & COMMUNICATIONS TECHNOLOGY LAW BRITISH ASTRONOMICAL CIRCULAR UNKN CIRCULAR EFF 2018 CAHIERS DE LA MAISON JEAN VILAR

### SECTION 4 - SUSPENDED TITLES SECTION 4 - SUSPENDED TITLES THE FOLLOWING PUBLICATIONS WERE NOTED AS SUSPENDED IN PUBLISHING DURING THE PERIOD 08/20/2017 THROUGH 09/23/2017. PAGE DATE PUBLISHING SUSPENDED (IF AVAILABLE) AMMINISTRAZIONE E CONTABILITA DELLO STATO E DEGLI ENTI PUBBLICI UNKN AUSTRALIAN COAL YEAR BOOK UNKN AUSTRALIAN COAL YEAR BOOK C-W AUSTRALIAN GENERAL HINING YEARBOOK UNKN AUSTRALIAN GENERAL MINING YEARBOOK BIOFUTUR - PRINT + ONLINE - -EFF SEP 2017 BIOF YEAR - SINGLE USER CULTURES SERVICES UNKN CURRENCY INVESTOR UNKN DIABETES FRONTIER EFF VOL 28 #6 2017 DIID : DISEGNO INDUSTRIALE TINKN INDUSTRIAL DESIGN DISKURS FILM UNKN EBONY EFF HAY 2017 EUROPEAN JOURNAL OF ELECTRICAL ENGINEERING - PR + OL CURRENT EFF 2018 YEAR - SGU HUMANITAERES VOELKERRECHT THERM INDUSTRIAL DOTS TINKN JOURNAL OF THE ROYAL COLLEGE OF PHYSICIANS AND SURGEONS OF THE UNITED STATES OF AMERICA IINKN LITERATURNAIA UCHEBA EFF DEC 2016 6406 PORTUGUESE LITERARY & CULTURAL EFF YOL 28 STORIA DELL ARTE EFF 2015 TRENDS IN MEDICINE - IT EFF 2015 ED

# SECTION 5 - MERGED TITLES

SECTION 5 - MERGED TITLES WE WERE INFORMED BETWEEN 08/20/2017 THROUGH 09/23/2017 THAT THE PAGE
FOLLOWING PUBLICATIONS HAVE MERGED. THE EBSCO TITLE NUMBER IS LISTED FOR THE NEW NUMBER.

HERGED INTO

AEROSPACE ENGINEERING - ONLINE

- BACKFILES

AEROSPACE & DEFENSE TECHNOLOGY /

648-096-105 NURSING

CERANICS TECHNICAL

CERAMICS ART AND PERCEPTION /EFF ISS

CLINICAL AND VACCINE

INMUNOLOGY COOLER PLUS

**EBSCO Information Services** 

549-478-588

019-996-132

758-955-300 REFRESHMENT /EFF OCT 2017/

FUNHOUSE COMICS DIGEST

071-051-934 ARCHIE & HE CONICS DIGEST

JOURNAL OF CHEMICAL BIOLOGY

196-946-008 CHEMISTRY CENTRAL JOURNAL /EFF VOL

11 ISS 1/

KOMMENTAR ZUM BUNDES- BAT VKA

509-569-400 KOMMENTAR ZUM TARIFVERTRAG FUER DEN

OEFFENTLICHEN DIENST TYOED

KOMMENTAR ZUM OED E = DIENST DIENST

KOMMENTAR ZUM TARIFVERTRAG FUER DEN OEFFENTLICHEN DIENST TVOED

HULTISCALE AND MULTIPHYSICS

MECHANICS

242-956-060 COUPLED SYSTEMS MECHANICS /EFF JAN 2017/

NEDERLANDS TIJDSCHRIFT VOOR

EVIDENCE BASED PRACTICE

912-832-185

PHARMACY PRACTICE PT

689-297-298
PHARMACY PRACTICE + BUSINESS /EFF
SEP 2017/

POLLUTION ABSTRACTS/ INCLS - -

INDEX - CD-ROH/

024-458-500

AGRICULTURAL & ENVIRONMENTAL SCIENCE DATABASE

PROQUEST NEWSSTAND - ONLINE

920-092-750 GLOBAL NEWSSTREAM - ONLINE /&/ U S

NEWSSTREAM - ONLINE

SUN AND THE RECORD/ HERGED AND

AND RECORD WAYNE COUNTY HAIL

863-922-403 SUN AND RECORD WAYNE COUNTY HAIL



# SECTION 6 - SPLIT TITLES SECTION 6 - SPLIT TITLES WE WERE INFORMED BETWEEN 08/20/2017 THROUGH 09/23/2017 THAT THE PAGE 1 FOLLOWING PUBLICATIONS HAVE SPLIT. THE EBSCO TITLE NUMBERS ARE LISTED FOR THE NEW TITLES. TITLE SPLIT TITLES 789-383-680 LIGHT COMMERCIAL COST DATA AND RESIDENTIAL COST DATA LIGHT COMMERCIAL COST DATA

### SECTION 7 - DELIVERY PROBLEMS

PUBLISHERS INFORMED EBSCO THAT THE FOLLOWING PUBLICATIONS HAD PAGE DELIVERY PROBLEMS DURING THE PERIOD 08/20/2017 THROUGH 09/23/2017. PROBLEM

1

ACADENIA : BOLETIN DE LA REAL ACADENIA DE BELLAS ARTES DE SAN FERNANDO

SECTION 7 - DELIVERY PROBLEMS

PUBL BEHIND SCHEDULE AS OF 07-24-17, #117/2015/ LAST ISSUE PUBLISHED.

ACHE; ANNALI DELLA FACOLTA DI LETTERE E FILOSOFIA DELL DEGLI DEGLI STUDI DI HILANO

PUBL BEHIND SCHEDULE AS OF 07-12-17, VOL 69/2016/∯1 LAST ISSUE PUBLISHED.

ACTA ANTIQUA ACADEMIAE /FOR HUNGARICAE /FOR AMERICAS/

PUBL BEHIND SCHEDULE AS OF 09-01-17, VOL 56/2016/#1 LAST ISSUE PUBLISHED.

ACTA BOTANICA INDICA

PUBL BEHIND SCHEDULE AS OF 08-01-17, VOL 39/2011/ LAST ISSUE PUBLISHED.

AEGYPTUS

\*PUBL BEHIND SCHEDULE AS OF 05-03-17, 95/2015/ LAST ISSUE PUBLISHED.

AETHLON

\*PUBL BEHIND SCHEDULE AS OF 05-22-17, VOL 32/2015/#1 LAST ISS PUBL.

APPHO NEWSFLASH

\*PUBL BEHIND SCHEDULE AS OF 05-08-17, VOL 59/2016/ LAST ISSUE PUBLISHED.

AFRICA - BRAZIL - ONLINE

PUBL BEHIND SCHEDULE AS OF 07-13-17, VOL 35 (2015) LAST ISSUE PUBLISHED.

AFRICA JOURNAL OF EVANGELICAL

THEOLOGY

PUBL BEHIND SCHEDULE AS OF 08-03-17, VOL 35/2016/#1 LAST ISSUE PUBLISHED.

AFRICA THEOLOGICAL JOURNAL

\*PUBL BEHIND SCHEDULE
AS OF 05-01-17, VOL 35/2015/#2 LAST ISSUE PUBLISHED.

AFRO-HISPANIC REVIEW

PUBL BEHIND SCHEDULE AS OF 07-18-17, YOL 35/2016/#1 LAST ISSUE PUBLISHED.

AGRICULTURAL MARKETING - INDIA

PUBL BEHIND SCHEDULE AS OF 08-01-17, VOL 53/2010/ #1 LAST ISSUE PUBLISHED.

AGRICULTURAL STATISTICS

PUBL BEHIND SCHEDULE AS OF 05-17-17, 2014 ED LAST ISSUE PUBLISHED.

AIR BRAKE ASSOCIATION

PUBL BEHIND SCHEDULE AS OP 05-18-17, 2015 ED

SECTION 8 - FREQUENCY CHANGES WE WERE INFORMED BETWEEN 08/20/2017 PUBLICATIONS CHANGED FREQUENCY.	THROUGH 09/23/2017 THAT THE FOLLOWING PAGE 1
TITLE	FROM TO
AAPS PHARMSCITECH - ONLINE - ENHANCED ACCESS	996BH 9980R EFF 91-91-18
ACI - APPLIED CLINICAL - - ONLINE	<b>90</b> 4QR <b>90</b> 50R EFF <b>9</b> 1- <b>9</b> 1-18
ACTA MORPHOLOGICA ET ANTHROPOLOGICA	9990R 9940R
L ACTUALITE	\$180R \$12HO
ADVANCES IN COLLOID AND C-W IN C-W CURRENT OPINION IN COLLOID & INTERPACE SCIENCE	0220R 0180R EFF 01-01-18
AEU - INTERNATIONAL JOURNAL OF ELECTRONICS & COMMUNICATIONS	0120R
AGRICULTURAL FINANCE REVIEW - PRINT + ONLINE	<b>99</b> 4QR <b>99</b> 50R EFF <b>91-91-18</b>
AIRCRAFT ENGINEERING AND - + - PRINT + ONLINE	006BH 9080R EFF 91-91-18
ARKB NEWS	000UN 002SA
AKTIESPARAREN	<b>011HO 00</b> 9HO
AMERICAN JOURNAL OF CLINICAL: CANCER CLINICAL TRIALS	996BH 912HO EFF 91-91-18
ANALECTA CISTERCIENSIA	002SA 001AN
ANNALS OF PDE - ONLINE - ENHANCED ACCESS	<b>00</b> 1AN <b>00</b> 2SA EFF <b>0</b> 1- <b>0</b> 1-18
ANNUAIRE DE LA SOCIETE D & D D ARCHEOLOGIE DE COLMAR	001AN 001BE
ARTA	012HO 003TQ
ASIAN JOURNAL OF PSYCHIATRY	9960R 9980R EFF 91-91-18 99-93-14 Prom 996ви то 9960R
ASIAN PROPILE	<b>60</b> 6ВН <b>60</b> 4QR
ASSEMBLY AUTOMATION - PRINT + ONLINE	<b>99</b> 4QR <b>99</b> 50R EFF <b>91</b> - <b>91</b> -18
ASTRONOMY AND ASTROPHYSICS PACKAGE	0260R

# SECTION 9 - RESUMED PUBLICATION SECTION 9 - RESURED PUBLICATION WE WERE INFORMED BETWEEN 98/20/2017 AND 99/23/2017 THAT THE FOLLOWING PUBLICATIONS RESURED PUBLICATION. TITLE DATE RESURED RESUMED PUBL 19-17 MONOGRAPHS IN ORAL SCIENCE